



**Framingham State University**  
**Office of Institutional Assessment**

**Graduate Student Exit Survey Report 2022-23**  
**International Education Program Students**

**Target Population: 168**

**Total Respondents: 58**

**Response Rate: 34.52%**

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## Executive Summary

### Strengths of FSU Graduate Programs

- **98%** of respondents classified their level of preparation as excellent, good, or adequate.
- **93%** of respondents would recommend FSU to other potential students.
- **82%** of respondents strongly agreed or agreed that their graduate degree from FSU has brought them closer to achieving their goals.
- **93%** of respondents strongly agreed or agreed that their graduate experience at FSU was rewarding.
- **82%** of respondents strongly agreed or agreed that their graduate degree from FSU is marketable.
- **81%** of respondents indicated they were very satisfied or satisfied with length of graduate program.
- **86%** of respondents indicated they were very satisfied or satisfied with accessibility of instructors.
- **89%** of respondents indicated they were very satisfied or satisfied with program coverage of relevant content.

### Areas of Concern

- **73%** of respondents indicated that immigration Regulations were extremely challenging or challenging.
- **77%** of respondents indicated that communication with graduate office staff was extremely challenging or challenging.
- **73%** of respondents indicated that communication with faculty was extremely challenging or challenging.

**Qualitative Analysis:** Below is a summary of the qualitative data.

### Strengths of FSU Graduate Programs

- Faculty
- Affordability
- Program Flexibility
- Accessibility
- Program Coordinators

### Ways to make the FSU graduate studies more attractive

- Hire better faculty
- Increase in-person courses
- Have better marketing
- Facilitate the recognition of our degree overseas

### Items FSU could do better to meet the needs of alumni, current students, or future students

- Hire better faculty
- Better communication
- Facilitate the recognition of degree overseas
- Provide better commencement preparation

### How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Fewer than 2 years	50.00%	29
2 - 3 years	41.38%	24
3 - 4 years	6.90%	4
4- 6 years	1.72%	1
6 - 8 years	0.00%	0
More than 8 years	0.00%	0
<b>Total</b>	<b>100%</b>	<b>58</b>

### Majors of Graduate Respondents

Answer	Response %	Response Count
Master of Education: International Teaching	60.34%	35
Master of Education: The Teaching of English as a Second Language	20.69%	12
Master of Arts: Education Leadership	18.97%	11
<b>Total</b>	<b>100%</b>	<b>58</b>

### How did you first hear about FSU graduate programs?

Answer	Response %	Percent of Cases*	Choice Count
From an Employer	25.64%	34.48%	20
From a Co-worker	23.08%	31.03%	18
Word of Mouth from FSU Alumni	19.23%	25.86%	15
Word of Mouth from current FSU Student	19.23%	25.86%	15
Other (please specify)	5.13%	6.89%	4
FSU Website	3.85%	5.17%	3
I am a FSU Alumni	2.56%	3.45%	2
Brochure	1.28%	1.72%	1
From an Undergraduate Faculty Member	0.00%	0.00%	0
Other Websites	0.00%	0.00%	0
Newspaper	0.00%	0.00%	0
Radio	0.00%	0.00%	0
Graduate Fair/Career Fair	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>78</b>

\*Percent of Cases (number of times the factor was selected divided by the sample size)

<b>Other (please specify)</b>
My job at [redacted] ( they offered the program to teachers)
A graduate posted [redacted] graduation pics and a former colleague shared info about the site at [redacted] school.
My company formed a partnership with Framingham [redacted] school

## Why did you choose to attend FSU for your graduate program?

### Please rank your top 5 reasons.

In the table below respondents were asked to rank the top five most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were: Program/Degree options, ability to complete degree/program/coursework online/hybrid, and cost.

Answer	Response Percent	Percent of Cases*	Response Count
Program/Degree Options (1 <sup>st</sup> )	17.95%	84.49%	49
Ability to complete degree/program/coursework online and/or hybrid (2 <sup>nd</sup> )	17.58%	82.76%	48
Cost (3 <sup>rd</sup> )	15.38%	72.41%	42
Convenient Course Times	13.92%	65.52%	38
Unique Program Offered at FSU	9.16%	43.10%	25
Academic Reputation	8.06%	37.93%	22
Through Recommendations	8.06%	37.93%	22
Location	4.03%	18.97%	11
Number of Graduate Students	1.83%	8.62%	5
Size of Academic Program	1.83%	8.62%	5
The Faculty	1.10%	5.17%	3
Other (please specify)	0.73%	3.45%	2
Research Facilities	0.37%	1.72%	1
The Administrative Staff	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>273</b>

\*Percent of Cases (number of times the factor was selected divided by the sample size)

<b>Other (please specify)</b>
Same state as my undergrad degree
Needed to complete masters for license

**Did you apply to any other universities for graduate school?**

<b>Answer</b>	<b>Response Percent</b>	<b>Response Count</b>
Yes	12.07%	7
No	87.93%	51
<b>Total</b>	<b>100%</b>	<b>58</b>

**What was your rating of FSU at the time you applied for admission?**

<b>Answer</b>	<b>Response Percent</b>	<b>Response Count</b>
1st Choice	89.66%	52
FSU was not one of my top three choices	5.17%	3
2nd Choice	3.45%	2
3rd Choice	0.00%	0
<b>Total</b>	<b>100%</b>	<b>58</b>

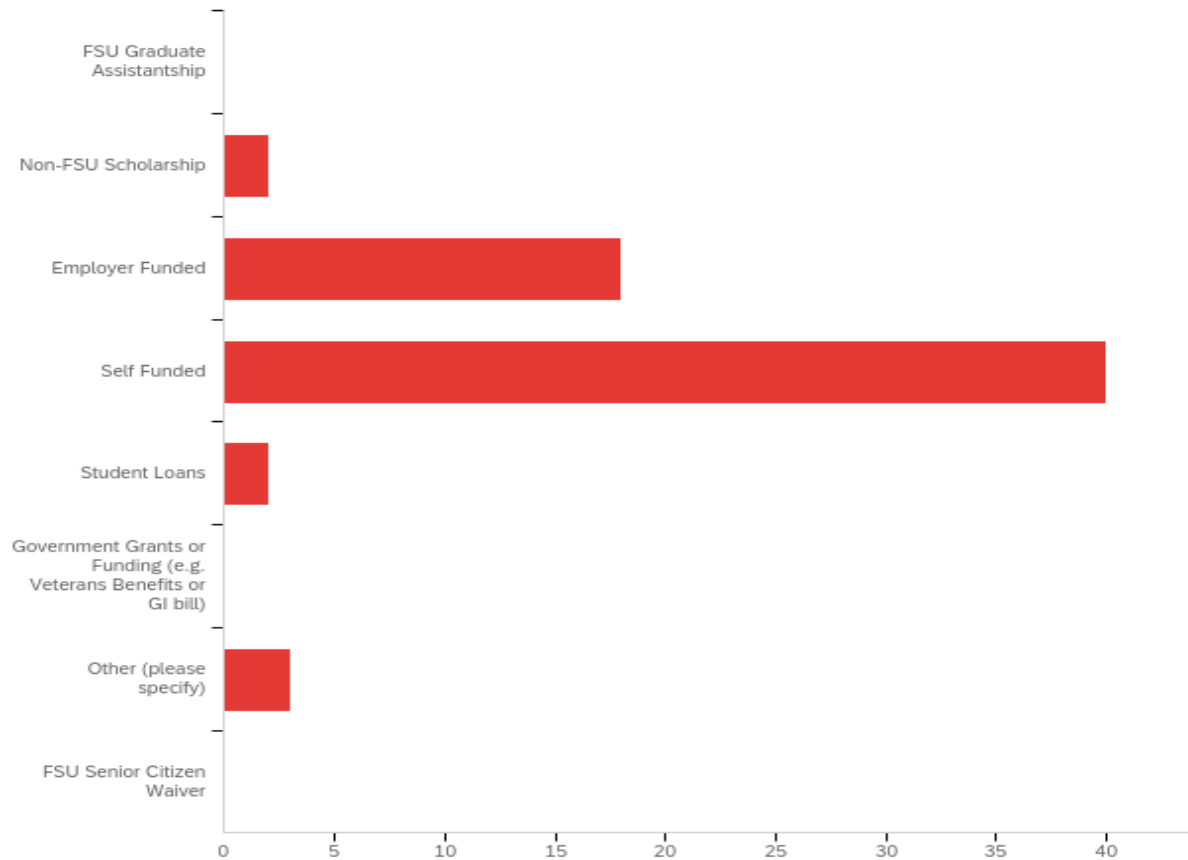
Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:

Question	Extremely Unchallenging	Not Challenging	Neutral	Challenging	Extremely Challenging	Total
<b>Work or Financial Obligations</b>	0.00% 0	19.30% 11	29.82% 17	40.35% 23	10.53% 6	57
	<b>19.30%</b> <b>11</b>			<b>50.88%</b> <b>29</b>		
<b>Family Obligations</b>	3.77% 2	26.42% 14	28.30% 15	35.85% 19	5.66% 3	53
	<b>30.19%</b> <b>16</b>			<b>41.51%</b> <b>22</b>		
<b>Location/Transportation</b>	29.27% 12	41.46% 17	24.39% 10	2.44% 1	2.44% 1	41
	<b>70.73%</b> <b>29</b>			<b>6.06%</b> <b>2</b>		
<b>Immigration Regulations</b>	36.36% 12	36.36% 12	21.21% 7	3.03% 1	3.03% 1	33
	<b>72.73%</b> <b>24</b>			<b>6.06%</b> <b>2</b>		
<b>Program Requirements or Structure</b>	7.14% 4	26.79% 15	39.29% 22	23.21% 13	3.57% 2	56
	<b>33.93%</b> <b>19</b>			<b>26.79%</b> <b>15</b>		
<b>Course Availability</b>	18.52% 10	38.89% 21	33.33% 18	9.26% 5	0.00% 0	54
	<b>57.41%</b> <b>31</b>			<b>9.26%</b> <b>5</b>		
<b>Communication with Faculty</b>	18.18% 10	54.55% 30	25.45% 14	1.82% 1	0.00% 0	55
	<b>72.73%</b> <b>40</b>			<b>1.82%</b> <b>1</b>		
<b>Communication with Graduate Office Staff</b>	26.42% 14	50.95% 27	22.64% 12	0.00% 0	0.00% 0	53
	<b>77.36%</b> <b>41</b>			<b>0.00%</b> <b>0</b>		
<b>Communication with Graduate Advisor</b>	16.28% 7	37.21% 16	41.86% 18	4.65% 2	0.00% 0	43
	<b>53.49%</b> <b>23</b>			<b>4.65%</b> <b>2</b>		
<b>Communication with Students Services Staff</b>	15.00% 6	35.00% 14	50.00% 20	0.00% 0	0.00% 0	40
	<b>50.00%</b> <b>20</b>			<b>0.00%</b> <b>0</b>		

Question	Extremely Unchallenging	Not Challenging	Neutral	Challenging	Extremely Challenging	Total
Communication with Graduate Admissions Office Staff	18.75% 9	45.83% 22	33.33% 16	0.00% 0	2.08% 1	48
	<b>64.58%</b> <b>31</b>			<b>2.08%</b> <b>1</b>		
Communication with Graduate Registrar Office Staff	16.00% 8	52.00% 26	32.00% 16	0.00% 0	0.00% 0	50
	<b>68.00%</b> <b>34</b>			<b>0.00%</b> <b>0</b>		
Course Requirements and Coursework	0.00% 0	33.33% 19	24.56% 14	38.60% 22	3.51% 2	57
	<b>33.33%</b> <b>19</b>			<b>42.11%</b> <b>24</b>		
Portfolio Requirement	3.45% 2	31.03% 18	34.48% 20	27.59% 16	3.45% 2	58
	<b>34.48%</b> <b>20</b>			<b>31.03%</b> <b>18</b>		
Practicum Requirement	3.33% 1	26.67% 8	46.67% 14	20.00% 6	3.33% 1	30
	<b>30.00%</b> <b>9</b>			<b>23.33%</b> <b>7</b>		
Comprehensive Exam	0.00% 0	25.00% 7	60.71% 17	10.71% 3	3.57% 1	28
	<b>25.00%</b> <b>7</b>			<b>14.29%</b> <b>4</b>		



## How did you finance your graduate education?



Answer	Response Percent	Percent of Cases*	Response Count
Self-Funded	61.54%	68.97%	40
Employer Funded	27.69%	31.03%	18
Other (please specify)	4.62%	5.17%	3
Non-FSU Scholarship	3.08%	3.45%	2
Student Loans	3.08%	3.45%	2
FSU Graduate Assistantship	0.00%	0.00%	0
Government Grants or Funding (e.g. Veterans Benefits or GI bill)	0.00%	0.00%	0
FSU Senior Citizen Waiver	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>65</b>

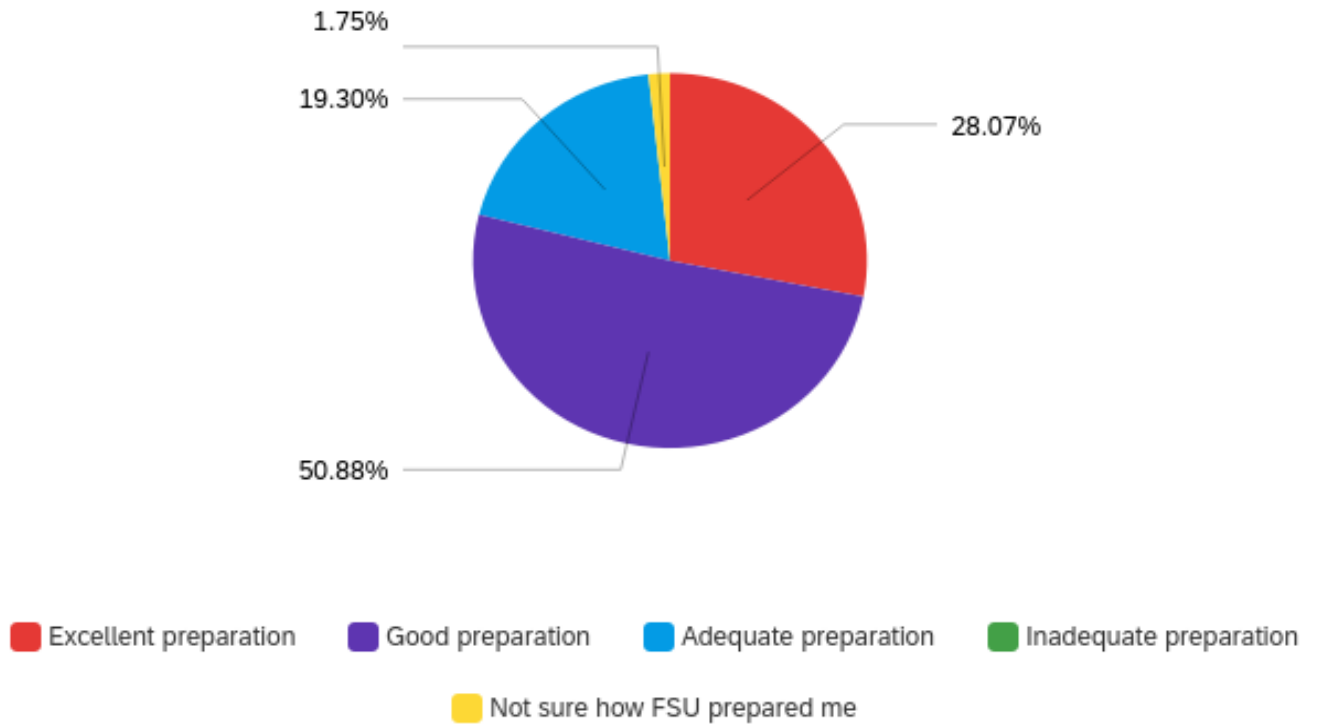
\*Percent of Cases (Number of times the factor was selected divided by the sample size)

Other (please specify)
Partially self-funded with assistance from employer
Scholarship by being coordinator
I was site coordinator.

**How applicable were the program requirements to your current/or future workplace?**

<b>Answer</b>	<b>Response Percent</b>	<b>Response Count</b>
A Great Deal	50.00%	29
Quite a Lot	31.03%	18
Some	13.79%	8
A Little	5.17%	3
None	0.00%	0
<b>Total</b>	<b>100%</b>	<b>58</b>

**After completing your graduate program, how would you classify your level of preparation?**



Answer	Response Percent	Response Count
Excellent preparation	28.07%	16
Good preparation	50.88%	29
Adequate preparation	19.30%	11
Inadequate preparation	0.00%	0
Not sure how FSU prepared me	1.75%	1
<b>Total</b>	<b>100%</b>	<b>57</b>

Please indicate your level of satisfaction with FSU Graduate Services in the following areas:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
GRADUATE STUDIES OFFICE	33.33% 18	53.70% 29	11.11% 6	0.00% 0	1.85% 1	54
	<b>87.04%</b> <b>47</b>			<b>1.85%</b> <b>1</b>		
GRADUATE ADMISSIONS OFFICE	30.91% 17	60.00% 33	9.09% 5	0.00% 0	0.00% 0	55
	<b>90.91%</b> <b>50</b>			<b>0.00%</b> <b>0</b>		
REGISTRAR'S OFFICE	30.77% 16	55.77% 29	13.46% 7	0.00% 0	0.00% 0	52
	<b>86.54%</b> <b>45</b>			<b>0.00%</b> <b>0</b>		
FINANCIAL AID & SCHOLARSHIPS	27.27% 6	40.91% 9	31.82% 7	0.00% 0	0.00% 0	22
	<b>68.18%</b> <b>15</b>			<b>0.00%</b> <b>0</b>		

Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
Diversity of students with whom you took courses	34.55% 19	47.27% 26	16.36% 9	1.82% 1	0.00% 0	55
	<b>81.82%</b> <b>45</b>			<b>1.82%</b> <b>1</b>		
Academic quality of students with whom you took courses	23.64% 13	50.91% 28	25.45% 14	0.00% 0	0.00% 0	55
	<b>74.55%</b> <b>41</b>			<b>0.00%</b> <b>0</b>		
Quality of instruction in your courses	20.69% 12	63.79% 37	13.79% 8	1.72% 1	0.00% 0	58
	<b>84.48%</b> <b>49</b>			<b>1.72%</b> <b>1</b>		
Faculty expertise	28.57% 16	62.50% 35	8.93% 5	0.00% 0	0.00% 0	56
	<b>91.07%</b> <b>51</b>			<b>0.00%</b> <b>0</b>		

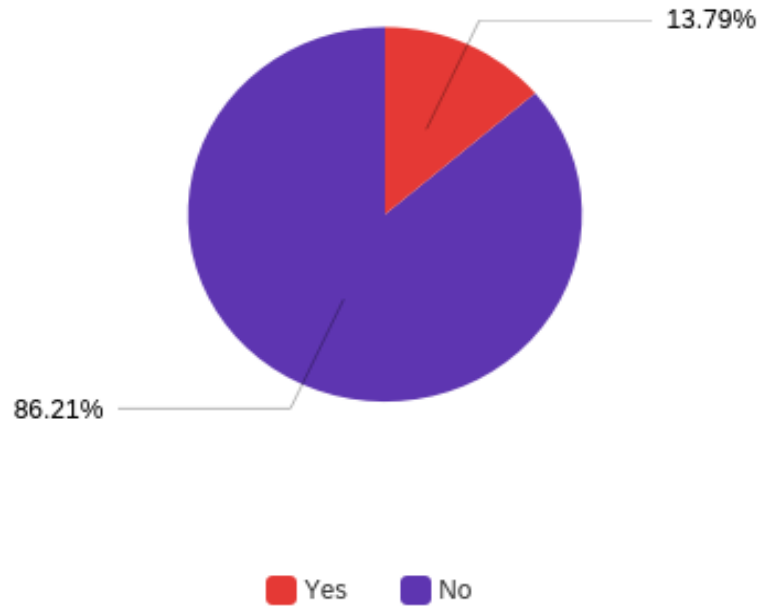
Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
Feedback you received in courses from faculty	17.24% 10	65.52% 38	17.24% 10	0.00% 0	0.00% 0	58
	<b>83.00%</b> <b>48</b>			<b>0.00%</b> <b>0</b>		
Accessibility of instructors	20.69% 12	65.52% 38	13.79% 8	0.00% 0	0.00% 0	58
	<b>86.21%</b> <b>50</b>			<b>0.00%</b> <b>0</b>		
Finding and working with your graduate program coordinator	24.00% 12	50.00% 25	24.00% 12	2.00% 1	0.00% 0	50
	<b>74.00%</b> <b>37</b>			<b>2.00%</b> <b>1</b>		
Quality of graduate advising from major professor or graduate advisor	25.64% 10	48.72% 19	25.64% 10	0.00% 0	0.00% 0	39
	<b>74.36%</b> <b>29</b>			<b>0.00%</b> <b>0</b>		
Degree plan flexibility and elective choices	20.93% 9	58.14% 25	16.28% 7	4.65% 2	0.00% 0	43
	<b>79.07%</b> <b>34</b>			<b>4.65%</b> <b>2</b>		
Program coverage of relevant content	22.81% 13	66.67% 38	10.53% 6	0.00% 0	0.00% 0	57
	<b>89.48%</b> <b>51</b>			<b>0.00%</b> <b>0</b>		
Sequencing of content across program courses	16.36% 9	58.18% 32	23.64% 13	1.82% 1	0.00% 0	55
	<b>74.55%</b> <b>41</b>			<b>1.82%</b> <b>1</b>		
Assistance with external certification process	15.63% 5	46.88% 15	31.25% 10	3.13% 1	3.13% 1	32
	<b>62.50%</b> <b>20</b>			<b>6.25%</b> <b>2</b>		
Availability of field experience(s)/practicum(s)/internship(s)	8.00% 2	64.00% 16	24.00% 6	4.00% 1	0.00% 0	25
	<b>72.00%</b> <b>18</b>			<b>4.00%</b> <b>1</b>		
Quality of your field experience(s)/practicum(s)/internship(s)	7.69% 2	57.69% 15	30.77% 8	0.00% 0	3.85% 1	26
	<b>65.38%</b> <b>17</b>			<b>3.85%</b> <b>1</b>		
Timing of your field experience(s)/practicum(s)/internship(s)	8.00% 2	60.00% 15	32.00% 8	0.00% 0	0.00% 0	25
	<b>68.00%</b> <b>17</b>			<b>0.00%</b> <b>0</b>		

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
Length of graduate program	31.03% 18	50.00% 29	17.24% 10	1.72% 1	0.00% 0	58
	<b>81.03%</b> <b>47</b>			<b>1.72%</b> <b>1</b>		
Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam	22.00% 11	68.00% 34	8.00% 4	2.00% 1	0.00% 0	50
	<b>90.00%</b> <b>45</b>			<b>2.00%</b> <b>1</b>		
Assistance with finding employment	10.00% 2	50.00% 10	30.00% 6	5.00% 1	5.00% 1	20
	<b>60.00%</b> <b>12</b>			<b>10.00%</b> <b>2</b>		

Please rate your level of agreement with the following statements:

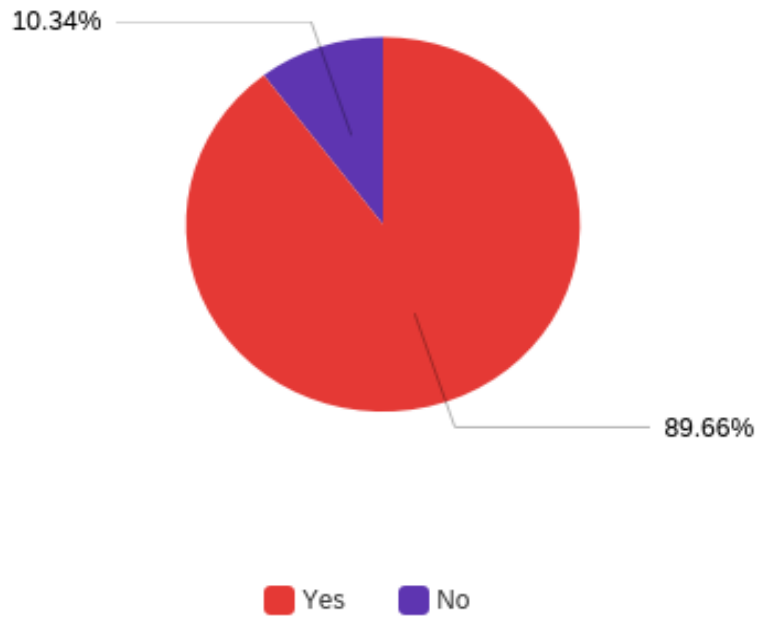
Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
My graduate degree from FSU has brought me closer to achieving my goals	40.35% 23	42.11% 24	12.28% 7	5.26% 3	0.00% 0	57
	<b>82.46%</b> <b>47</b>			<b>5.26%</b> <b>3</b>		
My graduate experience at FSU was rewarding	51.72% 30	41.38% 24	6.90% 4	0.00% 0	0.00% 0	58
	<b>93.10%</b> <b>54</b>			<b>0.00%</b> <b>0</b>		
My graduate coursework at FSU was challenging	15.79% 9	50.88% 29	26.32% 15	7.02% 4	0.00% 0	57
	<b>66.67%</b> <b>38</b>			<b>7.02%</b> <b>4</b>		
My graduate degree from FSU is marketable	31.58% 18	50.88% 29	12.28% 7	3.51% 2	1.75% 1	57
	<b>82.46%</b> <b>47</b>			<b>5.26%</b> <b>3</b>		

### Did you receive your undergraduate degree from FSU?



Answer	Response Percent	Response Count
Yes	13.79%	8
No	86.21%	50
Total	100%	58

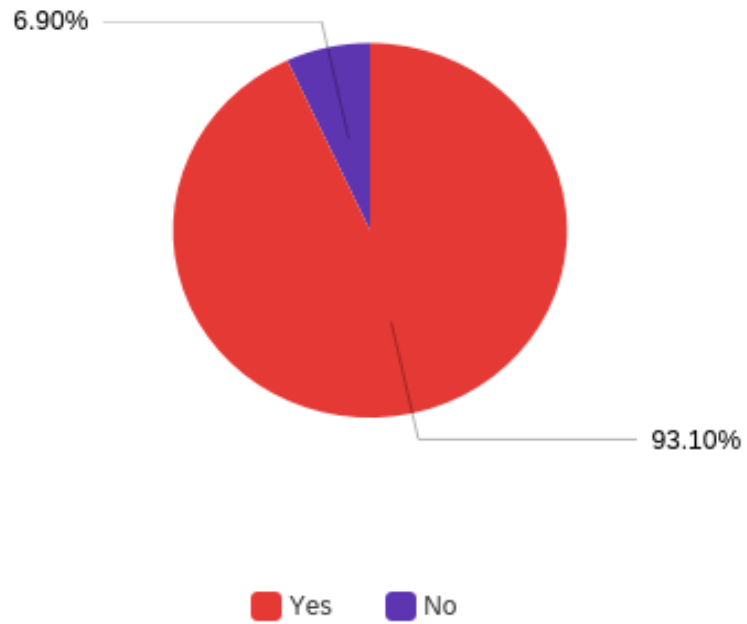
**Would you select FSU if you were to begin graduate school all over again?**



Answer	Response Percent	Response Count
Yes	89.66%	52
No	10.34%	6
<b>Total</b>	<b>100%</b>	<b>58</b>

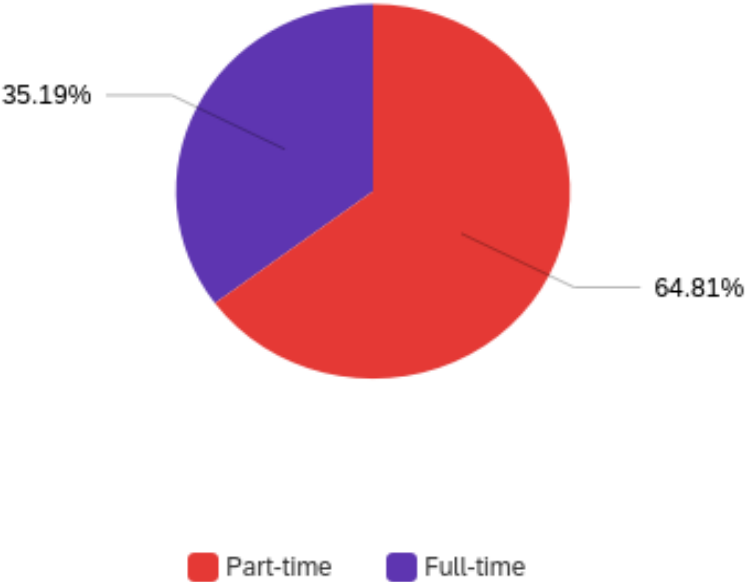


### Would you recommend FSU to other potential students?



Answer	Response Percent	Response Count
Yes	93.10%	54
No	6.90%	4
Total	100%	58

**Did you complete this degree as a part-time or full-time student?**



Answer	Response Percent	Response Count
Part-time	64.81%	35
Full-time	35.19%	19
<b>Total</b>	<b>100%</b>	<b>54</b>

**What percentage of your classes did you take online and what percentage would you have preferred?**

This question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%.

Field	Average Percentage	Count
I would have preferred online:	89.66%	52
My courses were online:	100%	58

**Did you complete your degree at an International Education Program site?**

<b>Answer</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>Yes</b>	100%	58
<b>No</b>	0%	0
<b>Total</b>	<b>100%</b>	<b>58</b>

**Please select the International Education Program location where you completed your degree:**

<b>Answer</b>	<b>Response Percent</b>	<b>Response Count</b>
Bangkok, Thailand	22.41%	13
Panama City, Panama	18.97%	11
San Jose, Costa Rica	12.07%	7
Xiamen, China	12.07%	7
Shenzhen, China	10.34%	6
San Pedro Sula, Honduras	8.62%	5
Guatemala City, Guatemala	5.17%	3
Shanghai, China	3.45%	2
Port of Spain, Trinidad	3.45%	2
South Korea (city not specified)	1.72%	1
Saipan, Northern Marianas Island	1.72%	1
<b>Total</b>	<b>100%</b>	<b>58</b>