



Framingham
STATE COLLEGE

Discover. Achieve. Succeed.

Services

Information Technology Services provides each student with assistance that is tailored to their evolving needs including (but not limited to):

- orientation workshops
- documentation and training on how to setup and make use of all available resources
- ongoing support for resolving technical problems

These services are further tailored to accommodate the corresponding need for support among students who live on campus, commute and/or participate in distance education programs.

Information Technology Services also works closely with the Faculty and the Administration to align provisions for support within the context of academic programs, residential life and overall student success. Often times it is an embedded component.

Student feedback is welcomed and actively solicited in order to assess levels of satisfaction and areas for improvement.

Finally, arrangements with industry leading third party service providers are in place as a way to further augment and expand on the array of services the College offers students. The terms and conditions of these relationships are established and monitored to ensure students receive the best quality service at an affordable cost.

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