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#### Mobile vs. desktop computing

- Desktop GUIs work mostly *synchronously*; that is, output is generated as fast as user can respond and GUIs waits for user inputs
- Mobile devices such as smart phones and tablets interact *asynchronously* with their environments; that is, there is no waiting turns
- Devices interact with multiple other devices and initiate communication autonomously

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# Concurrency and web software

- Web and other networked systems support access to data by multiple users concurrently
- *Example:* In online banking, how does webbased software assure integrity of *atomic transactions* (e.g., bank-account transfers) when multiple users may be requesting access to the same accounts?

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### **Desired security features**

- Availability: ability to receive and process data
- *Integrity:* assurance of accuracy and against unauthorized changes
- *Authentication:* protection against fraudulent transmission through assurance of identity of sender
- *Confidentiality:* assurance of nondisclosure of info to entities not authorized to receive
- *Nonrepudiation:* a way of certifying that sender and receiver have participated in a transaction

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# **Data collection**

- *Secondary use:* Use of personal information for purposes other than those for which the user provided it
- *Computer matching:* Comparing and combining information from different databases, using identifying information
- *Data mining:* Analyzing databases to find patterns and to support decisions
- *Computer profiling:* Predicting behavior of individual based on data analysis

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#### Software developers' responsibilities

- Consider costs and benefits to end users, including safety
- Whistle blowing may help the public and employer; some issues are high-priority
- To assess risk one must have sufficient expertise
- Disclosure of conflicts of interest is crucial
- Testing should be independent of product development
- Maintenance of systems requires the same professionalism as initial development

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## Some guidelines

- Define objectives reasonably
- Involve users in design and testing
- Plan, estimate and schedule carefully
- Design for human users, validating input
- Validate components and default settings
- Speak honestly of risks and limitations
- Disclose possible conflicts of interest

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