



Framingham State University

Office of Institutional Assessment

Academic Advising Survey Report 2018-19

(Appendix H)

Target Population: 3,289

Total Respondents: 423

Response Rate: 12.86%

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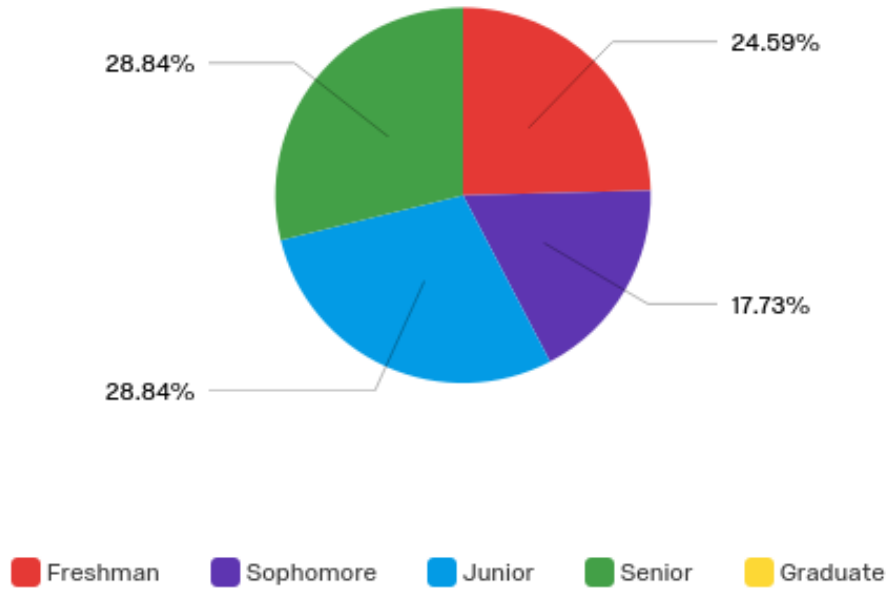
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Survey Response Report



The following is a detailed analysis of the survey response data.

Class of Respondents



Answer	Response Percent	Response Count
Junior	28.84%	122
Senior	28.84%	122
Freshman	24.59%	104
Sophomore	17.73%	75
Graduate	0.00%	0
Total	100%	423



Major of Undergraduate Respondents

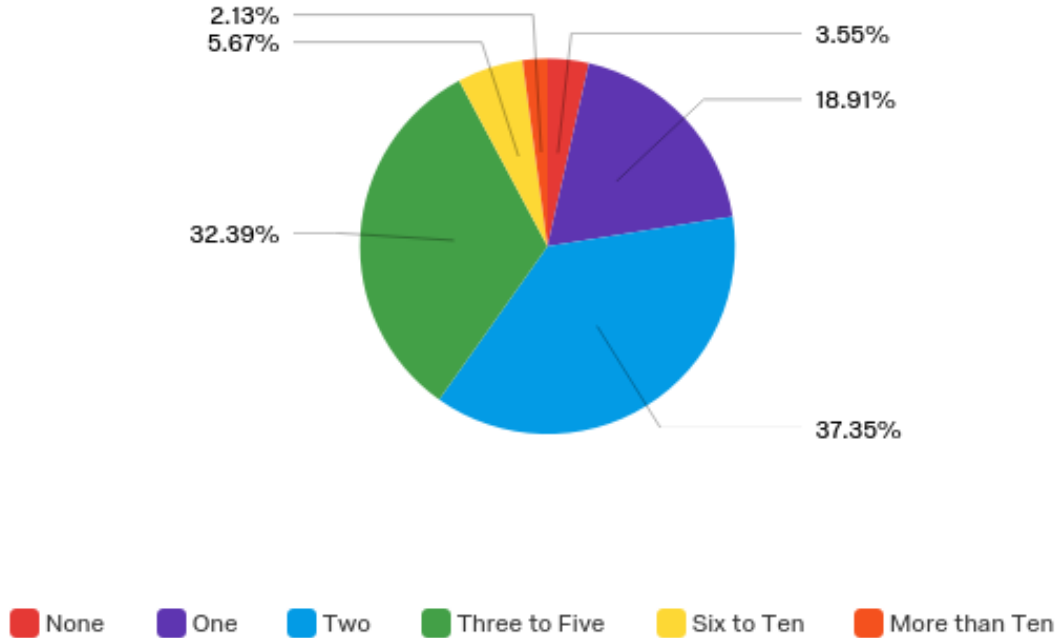
Answer	Response Percent	Response Count
Psychology	13.48%	57
Biology	9.46%	40
English	6.15%	26
Food and Nutrition	5.44%	23
Communication Arts	4.73%	20
Education - Elementary Education	4.73%	20
Criminology	4.49%	19
Fashion Design and Retailing	4.02%	17
Sociology	4.02%	17
Management	3.78%	16
Marketing	3.31%	14
Computer Science	2.84%	12
Undeclared	2.84%	12
Education - Early Childhood Education	2.60%	11
Art - Studio Art	2.36%	10
History	2.13%	9
Biochemistry	1.89%	8
Business and Information Technology	1.89%	8
Mathematics	1.65%	7
Accounting	1.42%	6
American Sign Language	1.42%	6
Chemistry	1.42%	6
Environmental Science and Policy	1.42%	6
Finance	1.42%	6
Liberal Studies	1.42%	6
Child and Family Studies	1.18%	5
Health and Wellness	1.18%	5
Political Science	1.18%	5
Business Administration	0.95%	4
Earth Science	0.71%	3
Geography	0.71%	3
Nursing	0.71%	3
Economics	0.47%	2
Food Science	0.47%	2
Global Studies	0.47%	2



Spanish	0.47%	2
Art - Art History	0.24%	1
Environmental Studies and Sustainability	0.24%	1
International Business	0.24%	1
Pre-Engineering	0.24%	1
World Languages	0.24%	1
Total	100%	423



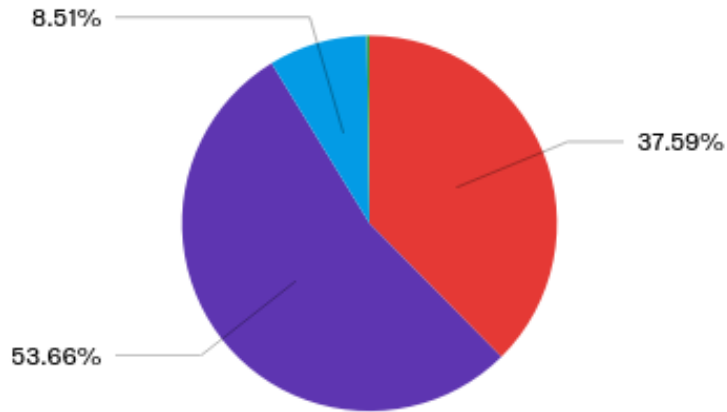
Question 3: How many advising sessions, including telephone and e-mail contacts, have you had with your advisor during this academic year?



Answer	Response Percent	Response Count
Two	37.35%	158
Three to Five	32.39%	137
One	18.91%	80
Six to Ten	5.67%	24
None	3.55%	15
More than Ten	2.13%	9
Total	100%	423



Question 4: How much time did you spend in those sessions on average?

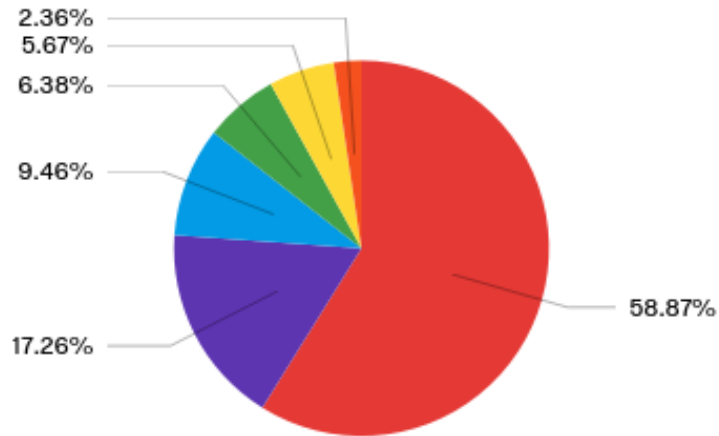


■ Less than 15 minutes
 ■ 15 to 30 minutes
 ■ 31 minutes to 1 hour
 ■ More than 1 hour

Answer	Response Percent	Response Count
15 to 30 minutes	53.66%	227
Less than 15 minutes	37.59%	159
31 minutes to 1 hour	8.51%	36
More than 1 hour	0.24%	1
Total	100%	423



Question 5 (a): Have you been able to visit your advisor when you need to?

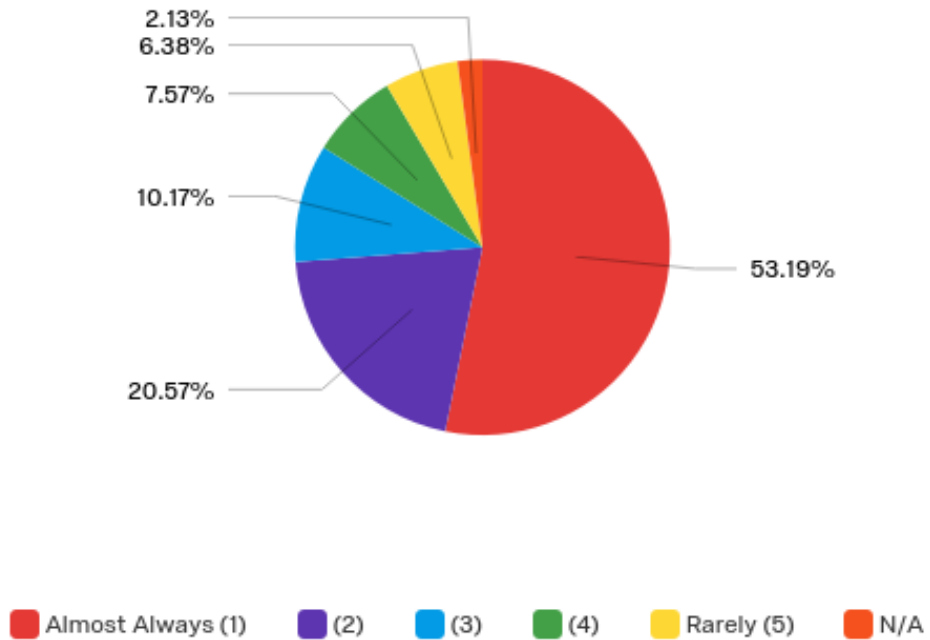


■ Almost Always (1)
 ■ (2)
 ■ (3)
 ■ (4)
 ■ Rarely (5)
 ■ N/A

Question	Almost Always (1)	(2)	(3)	(4)	Rarely (5)	N/A	Total	Weighted Average
I have been able to visit my advisor when I needed to.	58.87% 249	17.26% 73	9.46% 40	6.38% 27	5.67% 24	2.36% 10	100% 423	1.80



Question 5 (b): Have you been able to spend as much time with your advisor as needed?



Question	Almost Always (1)	(2)	(3)	(4)	Rarely (5)	N/A	Total	Weighted Average
I was able to spend as much time with my advisor as needed.	53.19% 225	20.57% 87	10.17% 43	7.57% 32	6.38% 27	2.13% 9	100% 423	1.91

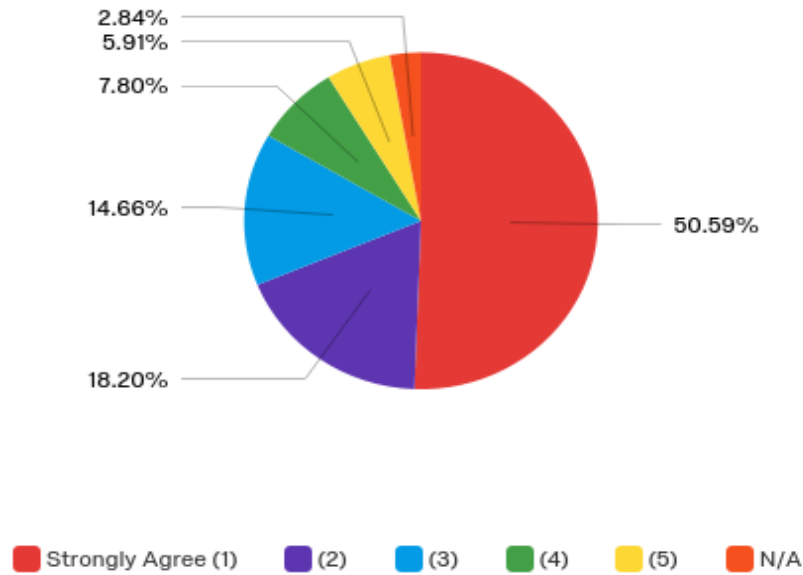


Question 6: Please describe your experience with your present advisor.

Question	Very Much (1)	(2)	(3)	(4)	Not at All (5)	N/A	Total	Weighted Average
Information from my advisor helped me select courses.	47.52% 201	22.93% 97	11.58% 49	7.57% 32	9.46% 40	0.95% 4	100% 423	2.08
My advisor's information about programs helped me clarify my college plans.	42.79% 181	21.04% 89	14.42% 61	9.22% 39	9.46% 40	3.07% 13	100% 423	2.19
My advisor's information about career opportunities helped me clarify my career goals.	34.04% 144	16.31% 69	17.97% 76	10.17% 43	15.13% 64	6.38% 27	100% 423	2.58
Information from my advisor clarified or simplified college requirements or procedures (e.g., degree requirements, drop/add, registration, etc.)	45.39% 192	20.57% 87	13.71% 58	8.04% 34	10.17% 43	2.13% 9	100% 423	2.15
I obtained helpful information from my advisor about resources and services on campus (e.g., student services, counseling, financial aid, etc.)	37.35% 158	21.51% 91	15.37% 65	7.33% 31	13.48% 57	4.96% 21	100% 423	2.35



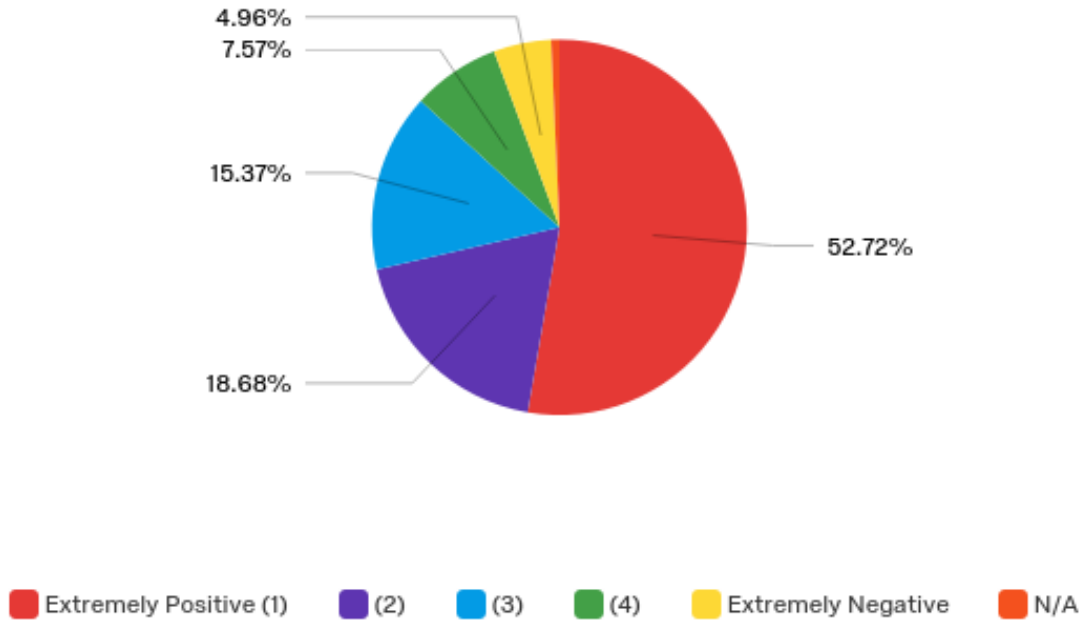
Question 7: Did your advisor place final responsibility on you for decision making?



Question	Strongly Agree (1)	(2)	(3)	(4)	Strongly Disagree (5)	N/A	Total	Weighted Average
As appropriate, my advisor places final responsibility for making decisions on me	50.59% 214	18.20% 77	14.66% 62	7.80% 33	5.91% 25	2.84% 12	100% 423	1.97



Question 8: How would you rate your overall advising experience with your present advisor?



Question	Extremely Positive (1)	(2)	(3)	(4)	Extremely Negative (5)	N/A	Total	Weighted Average
How would you rate your overall advising experience with your present advisor?	52.72% 223	18.68% 79	15.37% 65	7.57% 32	4.96% 21	0.71% 3	100% 423	1.93



Question 9: Rank the three most important purposes for utilizing your advisor.

Question	1	2	3	Total
Selecting courses for your schedule	50.60% 169	30.84% 103	18.56% 62	334
Career Planning	40.00% 100	30.40% 76	29.60% 74	250
Information about college requirements and/or procedures	28.14% 56	38.19% 76	33.67% 67	199
Discussing a course you are taking	34.93% 51	40.41% 59	24.66% 36	146
Discussing your grades or academic performance	5.26% 5	41.05% 39	53.68% 51	95
Information about your skills, abilities, potential, etc.	18.33% 11	30.00% 18	51.67% 31	60
Getting a signature	8.51% 4	31.91% 15	59.57% 28	47
Information about college services or resources	4.35% 2	34.78% 16	60.87% 28	46
Personal concerns	14.29% 6	28.57% 12	57.14% 24	42
Choosing a major	30.00% 12	17.50% 7	52.50% 21	40
Other	70.00% 7	20.00% 2	10.00% 1	10

