



Framingham State University

Office of Institutional Assessment

Academic Advising Survey Report 2018-19

(Appendix H)

Communication Arts

Total Respondents: 20

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June 2019

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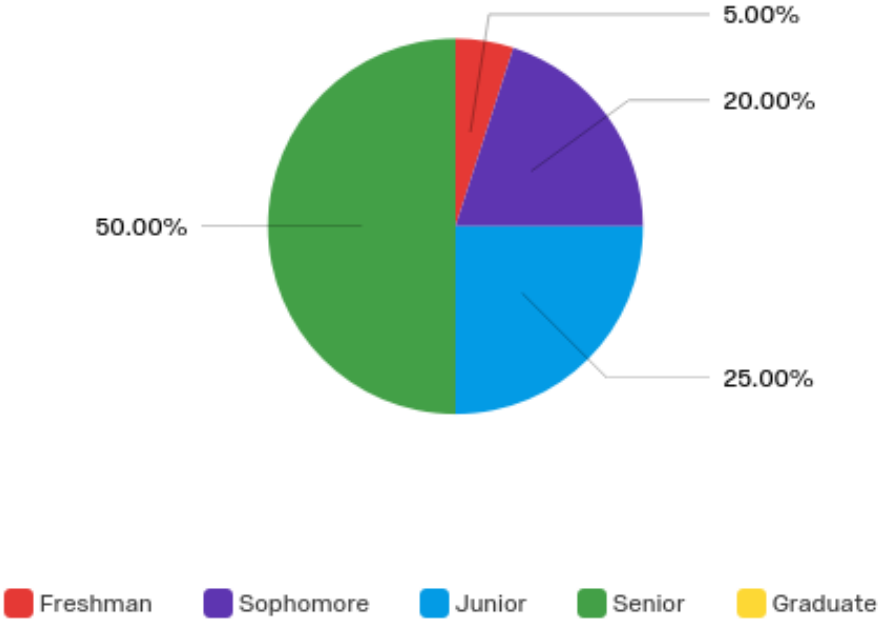
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Survey Response Report

The following is a detailed analysis of the survey response data.

Class of Respondents



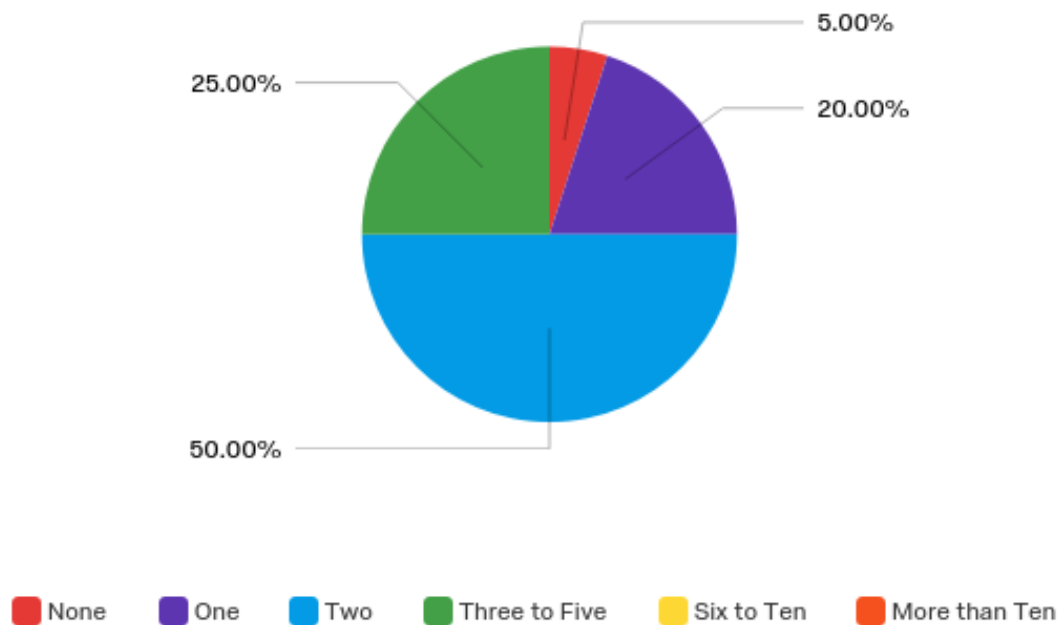
Answer	Response Percent	Response Count
Senior	50.00%	10
Junior	25.00%	5
Sophomore	20.00%	4
Freshman	5.00%	1
Graduate	0.00%	0
Total	100%	20



Major of Undergraduate Respondents

Answer	Response Percent	Response Count
Communication Arts	100.00%	20
Total	100%	20

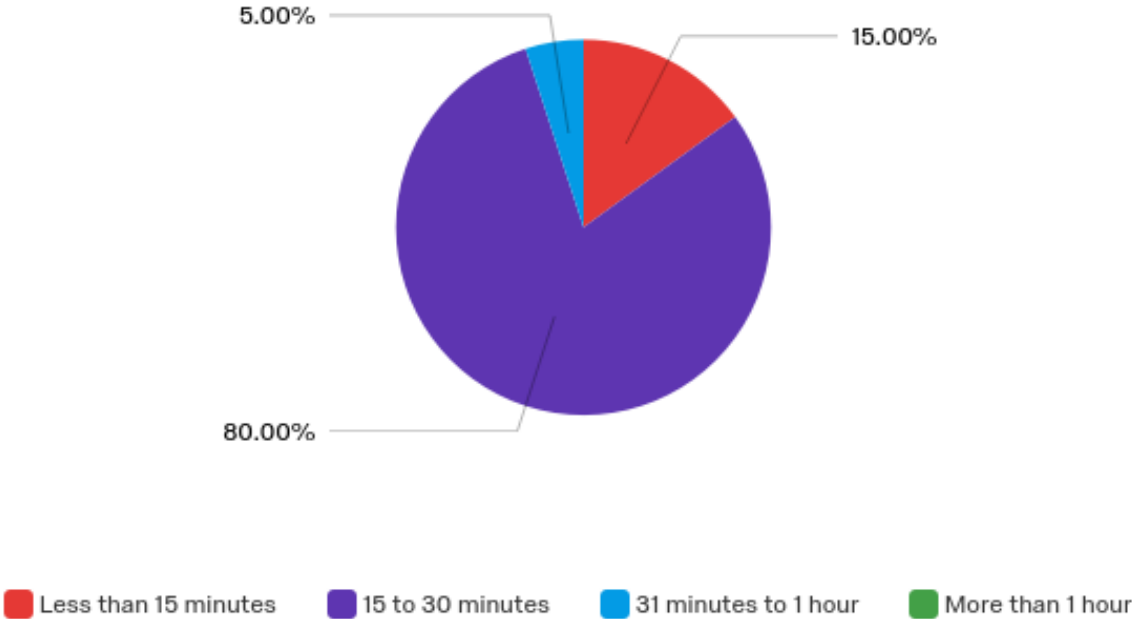
Question 3: How many advising sessions, including telephone and e-mail contacts, have you had with your advisor during this academic year?



Answer	Response Percent	Response Count
Two	50.00%	10
Three to Five	25.00%	5
One	20.00%	4
None	5.00%	1
Six to Ten	0.00%	0
More than Ten	0.00%	0
Total	100%	20



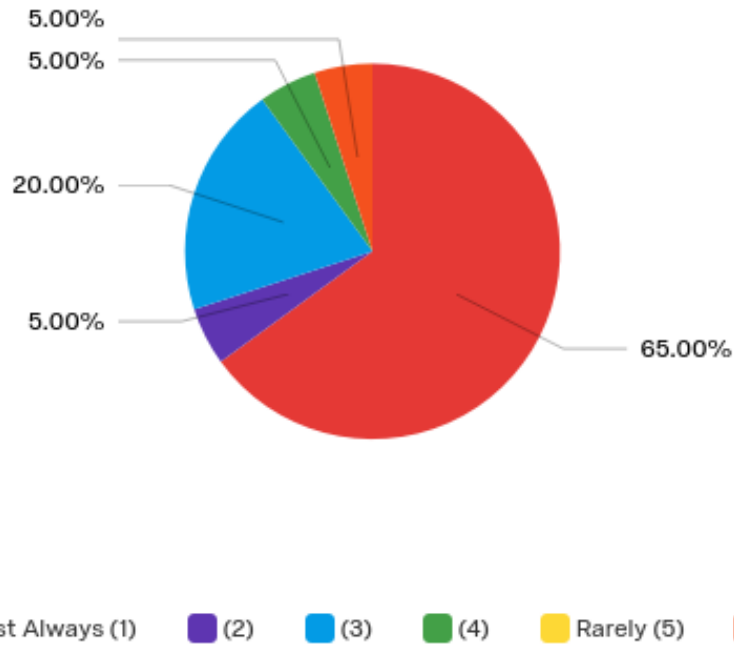
Question 4: How much time did you spend in those sessions on average?



Answer	Response Percent	Response Count
15 to 30 minutes	80.00%	16
Less than 15 minutes	15.00%	3
31 minutes to 1 hour	5.00%	1
More than 1 hour	0.00%	0
Total	100%	20



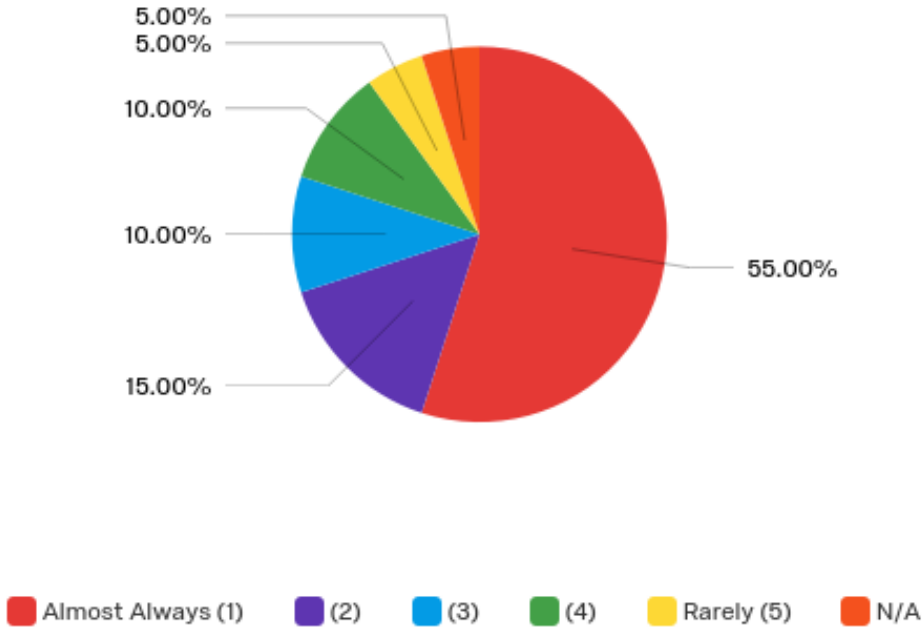
Question 5 (a): Have you been able to visit your advisor when you need to?



Question	Almost Always (1)	(2)	(3)	(4)	Rarely (5)	N/A	Total	Weighted Average
I have been able to visit my advisor when I needed to.	65.00% 13	5.00% 1	20.00% 4	5.00% 1	0.00% 0	5.00% 1	100% 20	1.63



Question 5 (b): Have you been able to spend as much time with your advisor as needed?



Question	Almost Always (1)	(2)	(3)	(4)	Rarely (5)	N/A	Total	Weighted Average
I was able to spend as much time with my advisor as needed.	55.00% 11	15.00% 3	10.00% 2	10.00% 2	5.00% 1	5.00% 1	100% 20	1.89

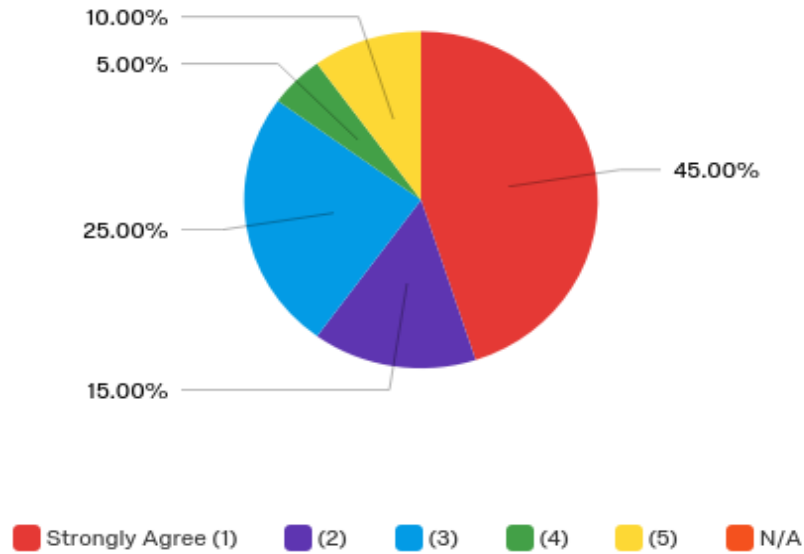


Question 6: Please describe your experience with your present advisor.

Question	Very Much (1)	(2)	(3)	(4)	Not at All (5)	N/A	Total	Weighted Average
Information from my advisor helped me select courses.	50.00% 10	15.00% 3	20.00% 4	0.00% 0	15.00% 3	0.00% 0	100% 20	2.15
My advisor's information about programs helped me clarify my college plans.	45.00% 9	10.00% 2	10.00% 2	10.00% 2	10.00% 2	15.00% 3	100% 20	2.18
My advisor's information about career opportunities helped me clarify my career goals.	30.00% 6	20.00% 4	20.00% 4	5.00% 1	15.00% 3	10.00% 2	100% 20	2.50
Information from my advisor clarified or simplified college requirements or procedures (e.g., degree requirements, drop/add, registration, etc.)	50.00% 10	10.00% 2	15.00% 3	10.00% 2	15.00% 3	0.00% 0	100% 20	2.30
I obtained helpful information from my advisor about resources and services on campus (e.g., student services, counseling, financial aid, etc.)	40.00% 8	15.00% 3	15.00% 3	5.00% 1	20.00% 4	5.00% 1	100% 20	2.47



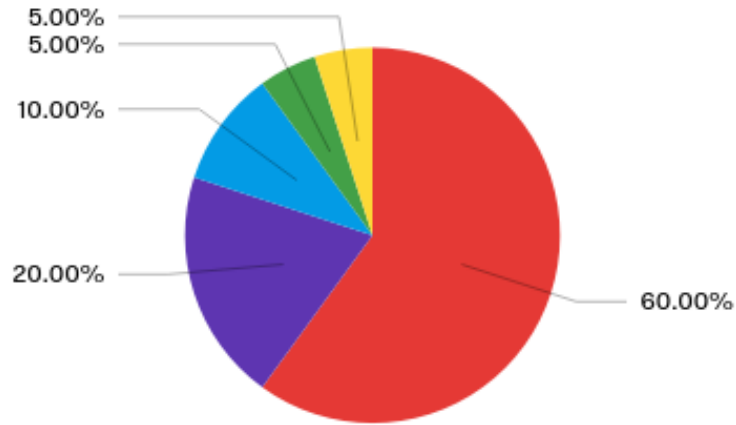
Question 7: Did your advisor place final responsibility on you for decision making?



Question	Strongly Agree (1)	(2)	(3)	(4)	Strongly Disagree (5)	N/A	Total	Weighted Average
As appropriate, my advisor places final responsibility for making decisions on me	45.00% 9	15.00% 3	25.00% 5	5.00% 1	10.00% 2	0.00% 0	100% 20	2.20



Question 8: How would you rate your overall advising experience with your present advisor?



■ Extremely Positive (1)
 ■ (2)
 ■ (3)
 ■ (4)
 ■ Extremely Negative (5)
 ■ N/A

Question	Extremely Positive (1)	(2)	(3)	(4)	Extremely Negative (5)	N/A	Total	Weighted Average
How would you rate your overall advising experience with your present advisor?	60.00% 12	20.00% 4	10.00% 2	5.00% 1	5.00% 1	0.00% 0	100% 20	1.75



Question 9: Rank the three most important purposes for utilizing your advisor.

Question	1	2	3	Total
Selecting courses for your schedule	58.82% 10	17.65% 3	23.53% 4	17
Career Planning	20.00% 2	50.00% 5	30.00% 3	10
Information about college requirements and/or procedures	50.00% 4	37.50% 3	12.50% 1	8
Discussing a course you are taking	33.33% 2	33.33% 2	33.33% 2	6
Discussing your grades or academic performance	0.00% 0	33.33% 2	66.67% 4	6
Choosing a major	40.00% 2	0.00% 0	60.00% 3	5
Personal concerns	0.00% 0	66.67% 2	33.33% 1	3
Information about college services or resources	0.00% 0	66.67% 2	33.33% 1	3
Getting a signature	0.00% 0	100.00% 1	0.00% 0	1
Information about your skills, abilities, potential, etc.	0.00% 0	0.00% 0	100.00% 1	1
Other	0.00% 0	0.00% 0	0.00% 0	0



**Question 28: Please indicate your level of agreement with the items below
based on your experience:**

Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A	Total
My advisor clearly explained to me the differences among the concentrations offered by the Communication Arts department	40.00% 8	30.00% 6	15.00% 3	15.00% 3	0.00% 0	0.00% 0	100% 20
My advisor clearly explained how internships work in the Communication Arts department	20.00% 4	25.00% 5	25.00% 5	20.00% 4	5.00% 1	5.00% 1	100% 20
My advisor helped me make the most of transfer credits from other institutions	25.00% 5	0.00% 0	20.00% 4	0.00% 0	5.00% 1	50.00% 10	100% 20

