



Framingham State University

Office of Institutional Assessment

Graduate Student Exit Survey Report 2018-19

Master of Arts: Counseling Psychology

Target Population: 23

Total Respondents: 7

Response Rate: 30.43%

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How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Less than 2 years	0.00%	0
2 - 4 years	57.14%	4
4- 6 years	28.57%	2
6 - 8 years	14.29%	1
More than 8 years	0.00%	0
Total	100%	7

Majors of Graduate Respondents

Answer	Response Percent	Response Count
Counseling Psychology (Licensure Track)	71.43%	5
Counseling Psychology (Non-Licensure Track)	28.57%	2
Total	100%	7

How did you first hear about FSU graduate programs?

Answer	Response Percent	Percent of Cases*	Response Count
FSU Website	57.14%	57.14%	4
I am a FSU Alumni	14.29%	14.29%	1
Word of Mouth from FSU Alumni	14.29%	14.29%	1
Other (please specify)	14.29%	14.29%	1
Other Websites	0.00%	0.00%	0
Word of Mouth from current FSU Student	0.00%	0.00%	0
Graduate Fair/Career Fair	0.00%	0.00%	0
From a Co-worker	0.00%	0.00%	0
From an Undergraduate Faculty Member	0.00%	0.00%	0
Newspaper	0.00%	0.00%	0
Radio	0.00%	0.00%	0
Brochure	0.00%	0.00%	0
From an Employer	0.00%	0.00%	0
Total	100%		7

Other (please specify)
Google

*Percent of Cases (Number of times the factor was selected divided by the sample size)



Why did you choose to attend FSU for your graduate program? Please rank your top 5 reasons.

In the table below respondents were asked to rank the top five most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were (1) convenient course times, location (2) program/degree options, and (3) cost.

Answer	Response Percent	Percent of Cases*	Response Count
Convenient Course Times (1 st)	20.00%	100.00%	7
Location (1 st)	20.00%	100.00%	7
Program/Degree Options (2 nd)	17.14%	85.71%	6
Cost (3 rd)	14.29%	71.43%	5
Ability to complete degree/program/coursework online and/or hybrid	11.43%	57.14%	4
The Faculty	5.71%	28.57%	2
Size of Academic Program	5.71%	28.57%	2
Through Recommendations	5.71%	28.57%	2
Unique Program Offered at FSU	0.00%	0.00%	0
The Administrative Staff	0.00%	0.00%	0
Number of Graduate Students	0.00%	0.00%	0
Research Facilities	0.00%	0.00%	0
Academic Reputation	0.00%	0.00%	0
Other (please specify)	0.00%	0.00%	0
Total	100%		7

*Percent of Cases (Number of times the factor was selected divided by the sample size)



Did you apply to any other universities for graduate school?

Answer	Response Percent	Response Count
Yes	28.57%	2
No	71.43%	5
Total	100%	7

What was your rating of FSU at the time you applied for admission?

Answer	Response Percent	Response Count
1st Choice	85.71%	6
2nd Choice	14.29%	1
3rd Choice	0.00%	0
FSU was not one of my top three choices	0.00%	0
Total	100%	7

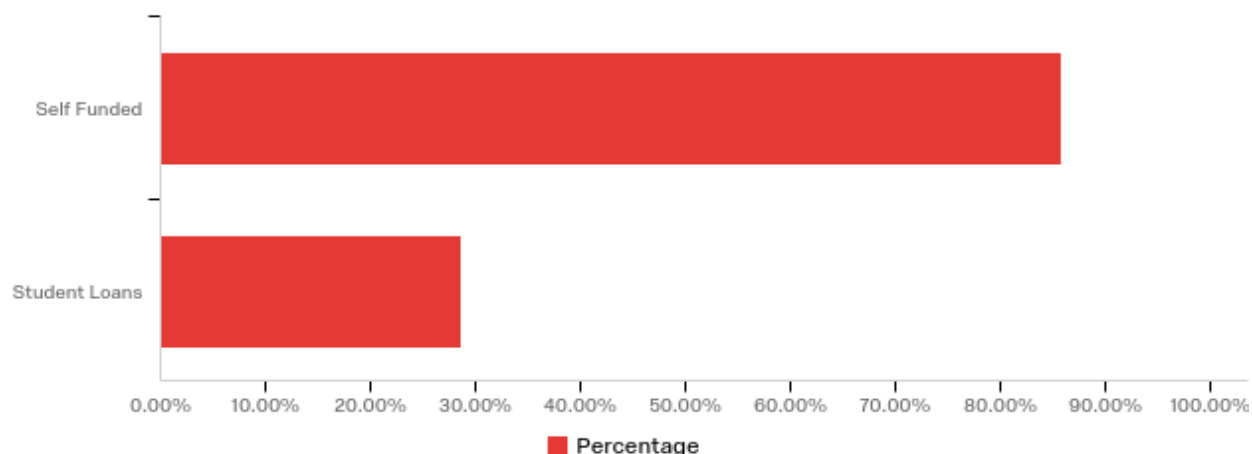


Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:

Question	Extremely Challenging	Challenging	Neutral	Not Challenging	Extremely Unchallenging	Total	Rating Average
Work or Financial Obligations	14.29% 1	57.14% 4	28.57% 2	0.00% 0	0.00% 0	100% 7	2.14
	71.43% 5			0.00% 0			
Family Obligations	28.57% 2	42.86% 3	14.29% 1	14.29% 1	0.00% 0	100% 7	2.14
	71.43% 5			14.29% 1			
Location/Transportation	0.00% 0	14.29% 1	14.29% 1	71.43% 5	0.00% 0	100% 7	3.57
	14.29% 1			71.43% 5			
Immigration Regulations	0.00% 0	0.00% 0	33.33% 1	33.33% 1	33.33% 1	100% 3	4
	0.00% 0			66.66% 2			
Program Requirements or Structure	0.00% 0	28.57% 2	14.29% 1	57.14% 4	0.00% 0	100% 7	3.29
	28.57% 2			57.14% 4			
Course Availability	0.00% 0	14.29% 1	14.29% 1	57.14% 4	14.29% 1	100% 7	3.71
	14.29% 1			71.43% 5			
Communication with Faculty	0.00% 0	0.00% 0	42.86% 3	57.14% 4	0.00% 0	100% 7	3.57
	0.00% 0			57.14% 4			
Communication with Graduate Office Staff	0.00% 0	14.29% 1	28.57% 2	57.14% 4	0.00% 0	100% 7	3.43
	14.29% 1			57.14% 4			
Communication with Graduate Advisor	0.00% 0	42.86% 3	0.00% 0	57.14% 4	0.00% 0	100% 7	3.14
	42.86% 3			57.14% 4			

Communication with Students Services Staff	0.00% 0	25.00% 1	25.00% 1	50.00% 2	0.00% 0	100% 4	3.25
	25.00% 1			50.00% 2			
Communication with Graduate Admissions Office Staff	0.00% 0	33.33% 2	0.00% 0	66.67% 4	0.00% 0	100% 6	3.33
	33.33% 2			66.67% 4			
Communication with Graduate Registrar Office Staff	0.00% 0	16.67% 1	0.00% 0	66.67% 4	16.67% 1	100% 6	3.83
	16.67% 1			83.34% 5			
Course Requirements and Coursework	0.00% 0	14.29% 1	42.86% 3	42.86% 3	0.00% 0	100% 7	3.29
	14.29% 1			42.86% 3			
Portfolio Requirement	0.00% 0	0.00% 0	75.00% 3	25.00% 1	0.00% 0	100% 4	3.25
	0.00% 0			25.00% 1			
Practicum Requirement	14.29% 1	14.29% 1	28.57% 2	28.57% 2	14.29% 1	100% 7	3.14
	28.58% 1			42.86% 3			
Comprehensive Exam	0.00% 0	0.00% 0	100.00% 2	0.00% 0	0.00% 0	100% 2	3
	0.00% 0			0.00% 0			

How did you finance your graduate education?



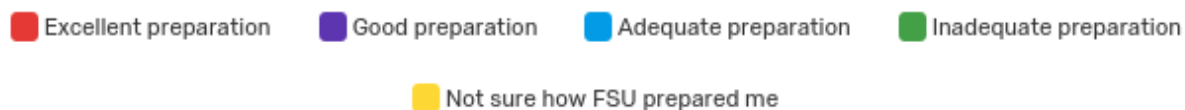
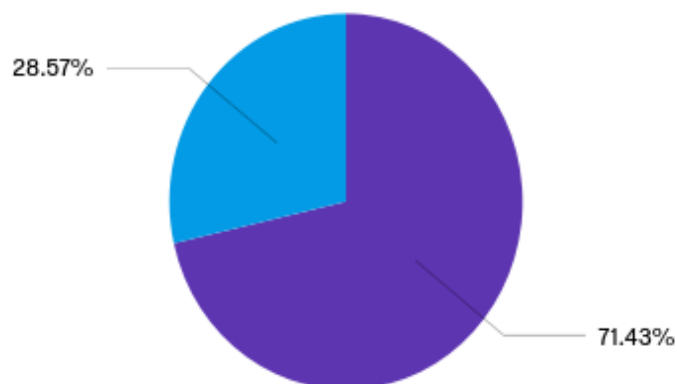
Answer	Response Percent	Percent of Cases*	Response Count
Self-Funded	75.00%	85.71%	6
Student Loans	25.00%	28.57%	2
FSU Graduate Assistantship	0.00%	0.00%	0
Non- FSU Scholarship	0.00%	0.00%	0
FSU Senior Citizen Waiver	0.00%	0.00%	0
Employer Funded	0.00%	0.00%	0
Government Grants or Funding (e.g. Veterans Benefits or GI bill)	0.00%	0.00%	0
Other (please specify)	0.00%	0.00%	0
Total	100%		7

*Percent of Cases (Number of times the factor was selected divided by the sample size)

How applicable were the program requirements to your current/or future workplace?

Answer	Response Percent	Response Count
A Great Deal	57.14%	4
Quite a Lot	14.29%	1
Some	14.29%	1
A Little	14.29%	1
None	0.00%	0
Total	100%	7

After completing your graduate program, how would you classify your level of preparation?



Answer	Response Percent	Response Count
Excellent preparation	0.00%	0
Good preparation	71.43%	5
Adequate preparation	28.57%	2
Inadequate preparation	0.00%	0
Not sure how FSU prepared me	0.00%	0
Total	100%	7

Please indicate your level of satisfaction with FSU Graduate Services in the following areas:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Rating Average
GRADUATE STUDIES OFFICE	0.00% 0	71.43% 5	28.57% 2	0.00% 0	0.00% 0	100% 7	2.29
	71.43% 5			0.00% 0			
GRADUATE ADMISSIONS OFFICE	0.00% 0	83.33% 5	16.67% 1	0.00% 0	0.00% 0	100% 6	2.17
	83.33% 5			0.00% 0			
REGISTRAR'S OFFICE	0.00% 0	85.71% 6	14.29% 1	0.00% 0	0.00% 0	100% 7	2.14
	85.71% 6			0.00% 0			
FINANCIAL AID & SCHOLARSHIPS	0.00% 0	0.00% 0	85.71% 6	14.29% 1	0.00% 0	100% 7	3.14
	0.00% 0			14.29% 1			



Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Rating Average
Diversity of students with whom you took courses	33.33% 2	66.67% 4	0.00% 0	0.00% 0	0.00% 0	100% 6	1.67
	100.00% 6			0.00% 0			
Academic quality of students with whom you took courses	16.67% 1	50.00% 3	0.00% 0	33.33% 2	0.00% 0	100% 6	2.5
	66.67% 4			33.33% 2			
Quality of instruction in your courses	16.67% 1	50.00% 3	33.33% 2	0.00% 0	0.00% 0	100% 6	2.17
	66.67% 4			0.00% 0			
Faculty expertise	16.67% 1	66.67% 4	16.67% 1	0.00% 0	0.00% 0	100% 6	2
	83.34% 5			0.00% 0			
Feedback you received in courses from faculty	16.67% 1	50.00% 3	16.67% 1	16.67% 1	0.00% 0	100% 6	2.33
	66.67% 4			16.67% 1			
Accessibility of instructors	33.33% 2	50.00% 3	0.00% 0	16.67% 1	0.00% 0	100% 6	2
	83.33% 5			16.67% 1			
Finding and working with your graduate program coordinator	16.67% 1	33.33% 2	33.33% 2	16.67% 1	0.00% 0	100% 6	2.5
	50.00% 3			16.67% 1			
Quality of graduate advising from major professor or graduate advisor	16.67% 1	50.00% 3	0.00% 0	33.33% 2	0.00% 0	100% 6	2.5
	66.67% 4			33.33% 2			
Degree plan flexibility and elective choices	60.00% 3	20.00% 1	20.00% 1	0.00% 0	0.00% 0	100% 5	1.6
	80.00% 4			0.00% 0			
Program coverage of relevant content	16.67% 1	66.67% 4	0.00% 0	16.67% 1	0.00% 0	100% 6	2.17

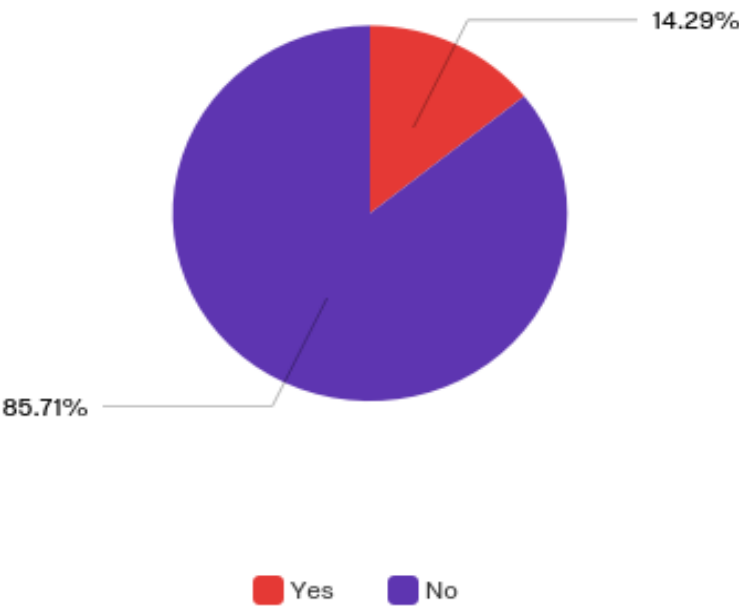


	1	4	0	1	0	6	
	83.34%			16.67%			
	5			1			
Sequencing of content across program courses	33.33%	50.00%	16.67%	0.00%	0.00%	100%	1.83
	2	3	1	0	0	6	
	83.33%			0.00%			
	5			0			
Assistance with external certification process	0.00%	40.00%	0.00%	40.00%	20.00%	100%	3.4
	0	2	0	2	1	5	
	40.00%			60.00%			
	2			3			
Availability of field experience(s)/practicum(s)/internship(s)	0.00%	50.00%	16.67%	33.33%	0.00%	100%	2.83
	0	3	1	2	0	6	
	50.00%			33.33%			
	3			2			
Quality of your field experience(s)/practicum(s)/internship(s)	33.33%	16.67%	16.67%	33.33%	0.00%	100%	2.5
	2	1	1	2	0	6	
	50.00%			33.33%			
	3			2			
Timing of your field experience(s)/practicum(s)/internship(s)	16.67%	33.33%	33.33%	16.67%	0.00%	100%	2.5
	1	2	2	1	0	6	
	50.00%			16.67%			
	3			1			
Length of graduate program	0.00%	83.33%	16.67%	0.00%	0.00%	100%	2.17
	0	5	1	0	0	6	
	83.33%			0.00%			
	5			0			
Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam	0.00%	66.67%	0.00%	33.33%	0.00%	100%	2.67
	0	2	0	1	0	3	
	66.67%			33.33%			
	2			1			
Assistance with finding employment	0.00%	0.00%	40.00%	60.00%	0.00%	100%	3.6
	0	0	2	3	0	5	
	0.00%			60.00%			
	0			3			

Please rate your level of agreement with the following statements:

Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total	Rating Average
My graduate degree from FSU has brought me closer to achieving my goals	42.86% 3	57.14% 4	0.00% 0	0.00% 0	0.00% 0	100% 7	1.57
	100.00% 7			0.00% 0			
My graduate experience at FSU was rewarding	42.86% 3	42.86% 3	14.29% 1	0.00% 0	0.00% 0	100% 7	1.71
	85.72% 6			0.00% 0			
My graduate coursework at FSU was challenging	14.29% 1	42.86% 3	28.57% 2	14.29% 1	0.00% 0	100% 7	2.43
	57.15% 4			14.29% 1			
My graduate degree from FSU is marketable	42.86% 3	42.86% 3	14.29% 1	0.00% 0	0.00% 0	100% 7	1.71
	85.72% 6			0.00% 0			

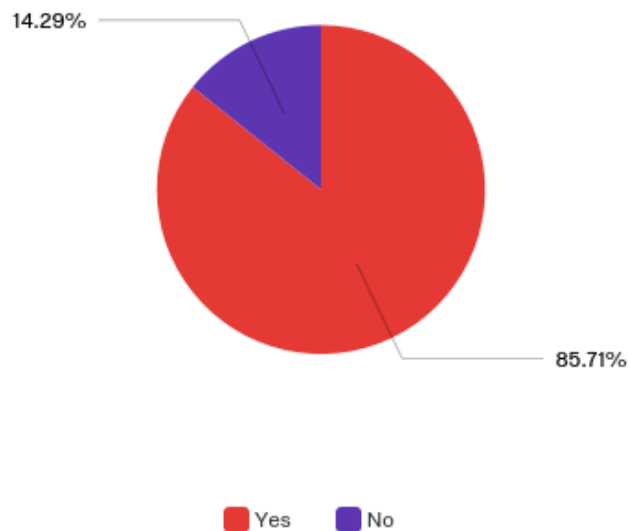
Did you receive your undergraduate degree from FSU?



Answer	Response Percent	Response Count
Yes	14.29%	1
No	85.71%	6
Total	100%	7



Would you select FSU if you were to begin graduate school all over again?

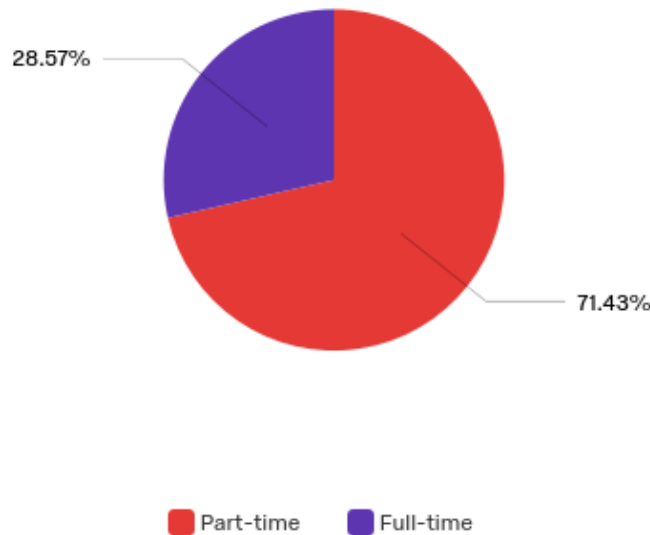


Answer	Response Percent	Response Count
Yes	85.71%	6
No	14.29%	1
Total	100%	7

Would you recommend FSU to other potential students?

Answer	Response Percent	Response Count
Yes	100.00%	7
No	0.00%	0
Total	100%	7

Did you complete this degree as a part-time or full-time student?



Answer	Response Percent	Response Count
Part-time	71.43%	5
Full-time	28.57%	2
Total	100%	7

What percentage of your classes did you take online and what percentage would you have preferred?

Field	Mean	Count
My courses were online:	32.86	7
I would have preferred online:	30.71	7

This question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%. The table above shows the means for each. Graduate students reported that they took approximately 33% of courses in the online format. Students indicated that they would have preferred to have taken 31% of courses online. This indicates that students are satisfied with the balance between face-to-face and online course offerings.

Are you completing your degree at an IEP site?

Answer	Response Percent	Response Count
Yes	0.00%	0
No	100.00%	7
Total	100%	7

Are you an in-state, out-of-state, or international student (living inside or outside the U.S.)?

Answer	Response Percent	Response Count
In-State Student	100.00%	7
Out-of-State Student	0.00%	0
International Student living in the U.S.	0.00%	0
International Student living outside the U.S.	0.00%	0
Total	100%	7

