



Framingham State University

Office of Institutional Assessment

Graduate Student Exit Survey Report 2018-19

Master of Public Administration

Target Population: 22

Total Respondents: 10

Response Rate: 45.45%

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How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Less than 2 years	50.00%	5
2 - 4 years	50.00%	5
4- 6 years	0.00%	0
6 - 8 years	0.00%	0
More than 8 years	0.00%	0
Total	100%	10

Major of Graduate Respondents

Answer	Response Percent	Response Count
Master of Public Administration	100.00%	10
Total	100%	10

How did you first hear about FSU graduate programs?

Answer	Response Percent	Percent of Cases*	Response Count
I am a FSU Alumni	40.00%	60.00%	6
FSU Website	26.67%	40.00%	4
From an Employer	13.33%	20.00%	2
Other Websites	6.67%	10.00%	1
Word of Mouth from FSU Alumni	6.67%	10.00%	1
From a Co-worker	6.67%	10.00%	1
Word of Mouth from current FSU Student	0.00%	0.00%	0
Graduate Fair/Career Fair	0.00%	0.00%	0
From an Undergraduate Faculty Member	0.00%	0.00%	0
Newspaper	0.00%	0.00%	0
Radio	0.00%	0.00%	0
Brochure	0.00%	0.00%	0
Other (please specify)	0.00%	0.00%	0
Total	100%		10

*Percent of Cases (Number of times the factor was selected divided by the sample size)

If you selected "Other Websites" above, please specify which websites in the space provided:

I googled for affordable schools near my location in Massachusetts offering master's in public administration and Framingham was among the few that popped up so I did my research and chose it. Don't really remember the specific website but I remember starting from google.



Why did you choose to attend FSU for your graduate program? Please rank your top 5 reasons.

In the table below respondents were asked to rank the top five most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were (1) cost, (2) ability to complete degree/program/ coursework online and/or hybrid, and (3) location.

Answer	Response Percent	Percent of Cases*	Response Count
Cost (1st)	20.00%	100.00%	10
Ability to complete degree/program/ coursework online and/or hybrid (2nd)	18.00%	90.00%	9
Location (3rd)	14.00%	70.00%	7
Academic Reputation	12.00%	60.00%	6
Program/Degree Options	12.00%	60.00%	6
Convenient Course Times	10.00%	50.00%	5
The Faculty	4.00%	20.00%	2
Through Recommendations	4.00%	20.00%	2
Size of Academic Program	2.00%	10.00%	1
Unique Program Offered at FSU	2.00%	10.00%	1
Other (please specify)	2.00%	10.00%	1
Research Facilities	0.00%	0.00%	0
Number of Graduate Students	0.00%	0.00%	0
The Administrative Staff	0.00%	0.00%	0
Total	100%		10

Other (please specify)
I had taken UG courses years ago at FSU

*Percent of Cases (Number of times the factor was selected divided by the sample size)

Did you apply to any other universities for graduate school?

Answer	Response Percent	Response Count
Yes	0.00%	0
No	100.00%	10
Total	100%	10



What was your rating of FSU at the time you applied for admission?

Answer	Response Percent	Response Count
1st Choice	100.00%	10
2nd Choice	0.00%	0
3rd Choice	0.00%	0
FSU was not one of my top three choices	0.00%	0
Total	100%	10

Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:

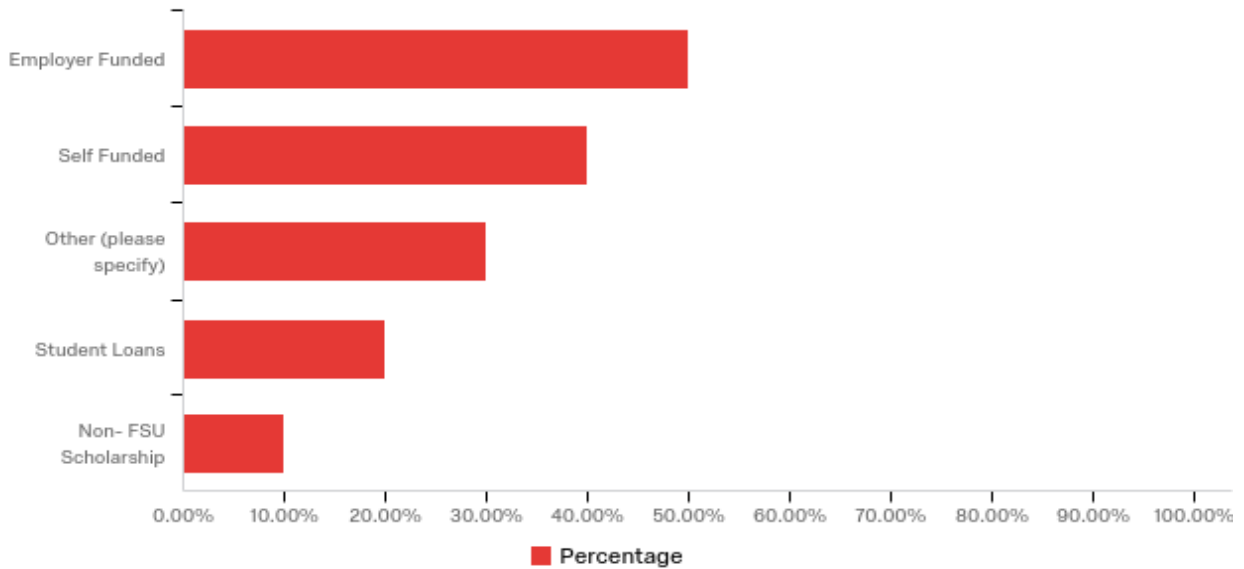
Question	Extremely Challenging	Challenging	Neutral	Not Challenging	Extremely Unchallenging	Total	Rating Average
Work or Financial Obligations	0.00% 0	40.00% 4	50.00% 5	10.00% 1	0.00% 0	100% 10	2.70
	40.00% 4			10.00% 1			
Family Obligations	0.00% 0	11.11% 1	66.67% 6	22.22% 2	0.00% 0	100% 9	3.11
	11.11% 1			22.22% 2			
Location/Transportation	0.00% 0	10.00% 1	20.00% 2	60.00% 6	10.00% 1	100% 10	3.70
	10.00% 1			70.00% 7			
Immigration Regulations	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	100% 2	5.00
	0.00% 0			100.00% 2			
Program Requirements or Structure	0.00% 0	30.00% 3	30.00% 3	30.00% 3	10.00% 1	100% 10	3.20
	30.00% 3			40.00% 4			
Course Availability	0.00% 0	20.00% 2	50.00% 5	20.00% 2	10.00% 1	100% 10	3.20
	20.00% 2			30.00% 3			
Communication with Faculty	0.00% 0	0.00% 0	20.00% 2	50.00% 5	30.00% 3	100% 10	4.10
	0.00% 0			80.00% 8			



Communication with Graduate Office Staff	0.00% 0	10.00% 1	40.00% 4	30.00% 3	20.00% 2	100% 10	3.60
	10.00% 1			50.00% 5			
Communication with Graduate Advisor	0.00% 0	40.00% 4	40.00% 4	0.00% 0	20.00% 2	100% 10	3.00
	40.00% 4			20.00% 2			
Communication with Students Services Staff	0.00% 0	0.00% 0	60.00% 3	40.00% 2	0.00% 0	100% 5	3.40
	0.00% 0			40.00% 2			
Communication with Graduate Admissions Office Staff	0.00% 0	11.11% 1	22.22% 2	44.44% 4	22.22% 2	100% 9	3.78
	11.11% 1			66.66% 6			
Communication with Graduate Registrar Office Staff	0.00% 0	0.00% 0	28.57% 2	57.14% 4	14.29% 1	100% 7	3.86
	0.00% 0			71.43% 5			
Course Requirements and Coursework	11.11% 1	55.56% 5	11.11% 1	22.22% 2	0.00% 0	100% 9	2.44
	66.67% 6			22.22% 2			
Portfolio Requirement	0.00% 0	33.33% 2	50.00% 3	16.67% 1	0.00% 0	100% 6	2.83
	33.33% 2			16.67% 1			
Practicum Requirement	25.00% 1	25.00% 1	25.00% 1	25.00% 1	0.00% 0	100% 4	2.50
	50.00% 2			25.00% 1			
Comprehensive Exam	0.00% 0	0.00% 0	75.00% 3	25.00% 1	0.00% 0	100% 4	3.25
	0.00% 0			25.00% 1			



How did you finance your graduate education?



Answer	Response Percent	Percent of Cases*	Response Count
Employer Funded	33.33%	50.00%	5
Self-Funded	26.67%	40.00%	4
Other (please specify)	20.00%	30.00%	3
Student Loans	13.33%	20.00%	2
Non- FSU Scholarship	6.67%	10.00%	1
FSU Graduate Assistantship	0.00%	0.00%	0
FSU Senior Citizen Waiver	0.00%	0.00%	0
Government Grants or Funding (e.g. Veterans Benefits or GI bill)	0.00%	0.00%	0
Total	100%		10

Other (please specify)
tuition waiver
Employer and self-funded. I also received a scholarship from Framingham State's [redacted]
Part employer-funded, part self-funded

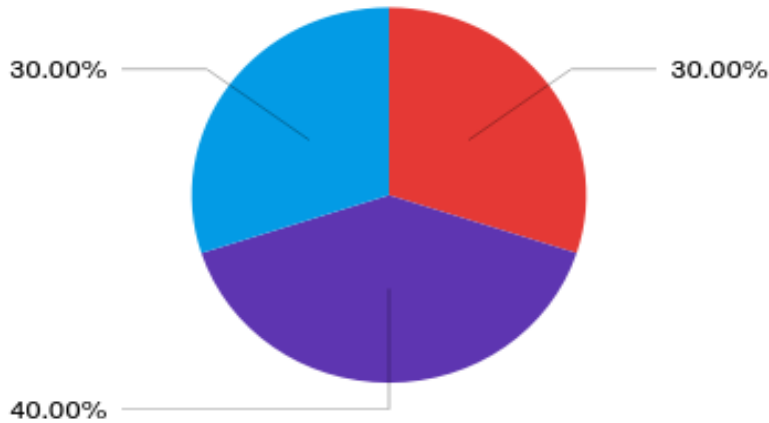
*Percent of Cases (Number of times the factor was selected divided by the sample size)



How applicable were the program requirements to your current/or future workplace?

Answer	Response Percent	Response Count
A Great Deal	20.00%	2
Quite a Lot	60.00%	6
Some	20.00%	2
A Little	0.00%	0
None	0.00%	0
Total	100%	10

After completing your graduate program, how would you classify your level of preparation?



- Excellent preparation
- Good preparation
- Adequate preparation
- Inadequate preparation
- Not sure how FSU prepared me

Answer	Response Percent	Response Count
Excellent preparation	30.00%	3
Good preparation	40.00%	4
Adequate preparation	30.00%	3
Inadequate preparation	0.00%	0
Not sure how FSU prepared me	0.00%	0
Total	100%	10



Please indicate your level of satisfaction with FSU Graduate Services in the following areas:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Rating Average
GRADUATE STUDIES OFFICE	30.00% 3	40.00% 4	20.00% 2	10.00% 1	0.00% 0	100% 10	2.10
	70.00% 7			10.00% 1			
GRADUATE ADMISSIONS OFFICE	30.00% 3	70.00% 7	0.00% 0	0.00% 0	0.00% 0	100% 10	1.70
	100.00% 10			0.00% 0			
REGISTRAR'S OFFICE	30.00% 3	70.00% 7	0.00% 0	0.00% 0	0.00% 0	100% 10	1.70
	100.00% 10			0.00% 0			
FINANCIAL AID & SCHOLARSHIPS	20.00% 2	30.00% 3	50.00% 5	0.00% 0	0.00% 0	100% 10	2.30
	50.00% 5			0.00% 0			



Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Rating Average
Diversity of students with whom you took courses	12.50% 1	87.50% 7	0.00% 0	0.00% 0	0.00% 0	100% 8	1.88
	100.00% 8			0.00% 0			
Academic quality of students with whom you took courses	14.29% 1	28.57% 2	57.14% 4	0.00% 0	0.00% 0	100% 7	2.43
	42.86% 3			0.00% 0			
Quality of instruction in your courses	37.50% 3	25.00% 2	37.50% 3	0.00% 0	0.00% 0	100% 8	2.00
	62.50% 5			0.00% 0			
Faculty expertise	50.00% 4	25.00% 2	25.00% 2	0.00% 0	0.00% 0	100% 8	1.75
	75.00% 6			0.00% 0			
Feedback you received in courses from faculty	25.00% 2	50.00% 4	12.50% 1	12.50% 1	0.00% 0	100% 8	2.13
	75.00% 6			12.50% 1			
Accessibility of instructors	37.50% 3	62.50% 5	0.00% 0	0.00% 0	0.00% 0	100% 8	1.63
	100.00% 8			0.00% 0			
Finding and working with your graduate program coordinator	12.50% 1	37.50% 3	25.00% 2	25.00% 2	0.00% 0	100% 8	2.63
	50.00% 4			25.00% 2			
Quality of graduate advising from major professor or graduate advisor	16.67% 1	33.33% 2	16.67% 1	33.33% 2	0.00% 0	100% 6	2.67
	50.00% 3			33.33% 2			
Degree plan flexibility and elective choices	25.00% 2	50.00% 4	12.50% 1	12.50% 1	0.00% 0	100% 8	2.13
	75.00% 6			12.50% 1			
Program coverage of relevant content	25.00% 2	50.00% 4	25.00% 2	0.00% 0	0.00% 0	100% 8	2.00
	75.00% 6			0.00% 0			



Sequencing of content across program courses	25.00% 2	50.00% 4	25.00% 2	0.00% 0	0.00% 0	100% 8	2.00
	75.00% 6			0.00% 0			
Assistance with external certification process	0.00% 0	0.00% 0	66.67% 2	33.33% 1	0.00% 0	100% 3	3.33
	0.00% 0			33.33% 1			
Availability of field experience(s)/practicum(s)/internship(s)	33.33% 1	0.00% 0	33.33% 1	33.33% 1	0.00% 0	100% 3	2.67
	33.33% 1			33.33% 1			
Quality of your field experience(s)/practicum(s)/internship(s)	33.33% 1	0.00% 0	33.33% 1	33.33% 1	0.00% 0	100% 3	2.67
	33.33% 1			33.33% 1			
Timing of your field experience(s)/practicum(s)/internship(s)	33.33% 1	0.00% 0	33.33% 1	33.33% 1	0.00% 0	100% 3	2.67
	33.33% 1			33.33% 1			
Length of graduate program	50.00% 4	50.00% 4	0.00% 0	0.00% 0	0.00% 0	100% 8	1.50
	100.00% 8			0.00% 0			
Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam	12.50% 1	37.50% 3	50.00% 4	0.00% 0	0.00% 0	100% 8	2.38
	50.00% 4			0.00% 0			
Assistance with finding employment	0.00% 0	0.00% 0	50.00% 2	50.00% 2	0.00% 0	100% 4	3.50
	0.00% 0			50.00% 2			

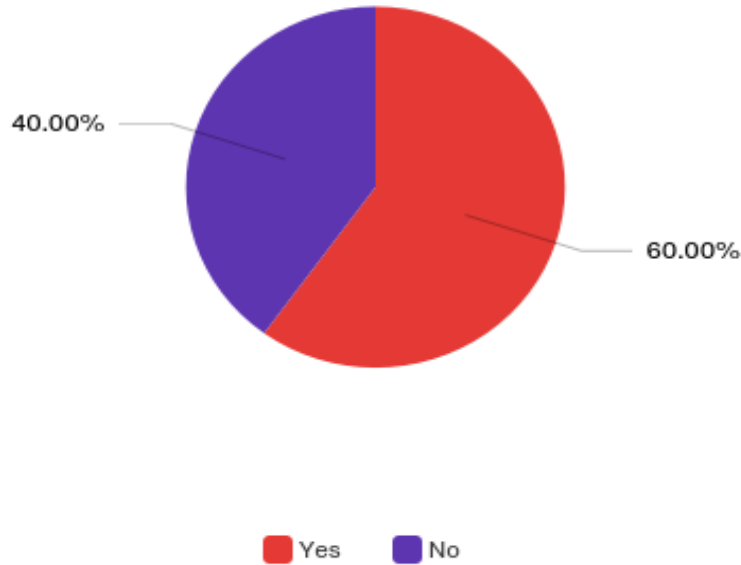


Please rate your level of agreement with the following statements:

Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total	Rating Average
My graduate degree from FSU has brought me closer to achieving my goals	60.00% 6	30.00% 3	10.00% 1	0.00% 0	0.00% 0	100% 10	1.50
	90.00% 9			0.00% 0			
My graduate experience at FSU was rewarding	40.00% 4	60.00% 6	0.00% 0	0.00% 0	0.00% 0	100% 10	1.60
	100.00% 10			0.00% 0			
My graduate coursework at FSU was challenging	30.00% 3	50.00% 5	10.00% 1	10.00% 1	0.00% 0	100% 10	2.00
	80.00% 8			10.00% 1			
My graduate degree from FSU is marketable	20.00% 2	70.00% 7	10.00% 1	0.00% 0	0.00% 0	100% 10	1.90
	90.00% 9			0.00% 0			



Did you receive your undergraduate degree from FSU?



Answer	Response Percent	Response Count
Yes	60.00%	6
No	40.00%	4
Total	100%	10

Would you select FSU if you were to begin graduate school all over again?

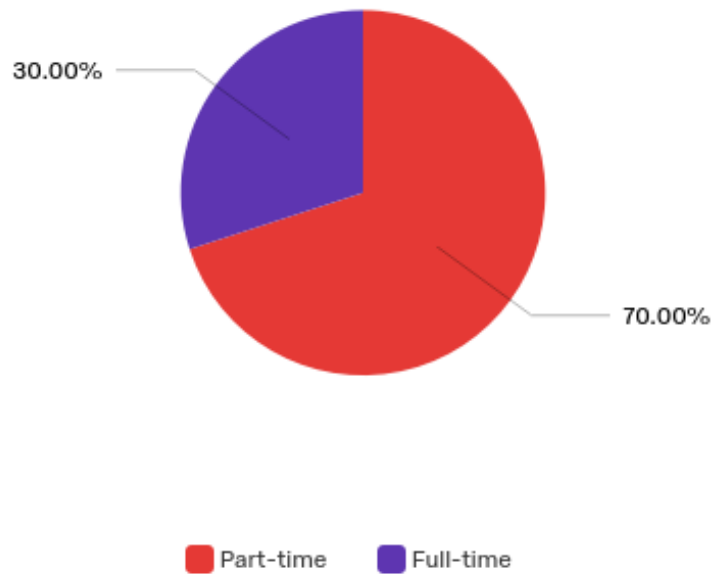
Answer	Response Percent	Response Count
Yes	100.00%	10
No	0.00%	0
Total	100%	10

Would you recommend FSU to other potential students?

Answer	Response Percent	Response Count
Yes	100.00%	10
No	0.00%	0
Total	100%	10



Did you complete this degree as a part-time or full-time student?



Answer	Response Percent	Response Count
Part-time	70.00%	7
Full-time	30.00%	3
Total	100%	10

What percentage of your classes did you take online and what percentage would you have preferred?

Field	Mean	Count
My courses were online:	40.00	10
I would have preferred online:	49.00	10

This question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%. The table above shows the means for each. Graduate students reported that they took approximately 40% of courses in the online format. Students indicated that they would have preferred to have taken 49% of courses online. This indicates that students would have preferred more online course offerings.

Are you completing your degree at an IEP site?

Answer	Response Percent	Response Count
Yes	0.00%	0
No	100.00%	10
Total	100%	10

Are you an in-state, out-of-state, or international student (living inside or outside of the U.S.)?

Answer	Response Percent	Response Count
In-State Student	100.00%	10
Out-of-State Student	0.00%	0
International Student living in the U.S.	0.00%	0
International Student living outside the U.S.	0.00%	0
Total	100%	10

