

Framingham State University

Graduate Student Exit Survey Report 2019-20

International Education Program Students

Target Population: 207

Total Respondents: 103

Response Rate: 49.76%

Office of Institutional Assessment

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Executive Summary

Strengths of FSU Graduate Programs

- 99% of respondents classified their level of preparation as excellent, good, or adequate.
- 96% of respondents would recommend FSU to other potential students.
- 92% of respondents strongly agreed or agreed that their graduate degree from FSU has brought them closer to achieving their goals.
- 95% of respondents strongly agreed or agreed that their graduate experience at FSU was rewarding.
- 91% of respondents strongly agreed or agreed that their graduate degree from FSU is marketable
- 96% of respondents indicated they were very satisfied or satisfied with length of graduate program
- 94% of respondents indicated they were very satisfied or satisfied with diversity of students whom they took courses.
- 94% of respondents indicated they were very satisfied or satisfied with accessibility of instructors

Areas of Concern

- 46% of respondents indicated that work or financial obligations were extremely challenging or challenging.
- 39% of respondents indicated that course requirements and coursework were extremely challenging or challenging.

Qualitative Analysis

Below is a summary of the qualitative data.

Strengths of FSU Graduate Programs

- Flexibility/convenience of program particularly for working professionals.
- Faculty were knowledgeable, supportive, and approachable.
- The program curriculum covered a variety of topics and was practical.
- Cost and location.

Ways to make the FSU graduate studies more attractive

- Increase the variety and offering of courses.
- Increase advertising for the graduate programs.
- Assist students in receiving teaching licensure or certification.
- Ensure faculty are knowledgeable and prepared to teach international courses.

Items FSU could do better to meet the needs of alumni, current students, or future students

- Improve communication with advisors, administration, and faculty.
- Increase the availability and flexibility of courses.
- Assist students in receiving teaching licensure or certification.
- Create an online space for alumni to stay connected after graduation
- Ensure faculty are knowledgeable and prepared to teach international courses
- Alumni networking and marketing
- Curriculum
 - Increase length of time to complete
 - Update and standardize curriculum content

How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Less than 2 years	71.84%	74
2 - 4 years	28.16%	29
4- 6 years	0.00%	0
6 - 8 years	0.00%	0
More than 8 years	0.00%	0
Total	100%	103

Majors of Graduate Respondents

Answer	Response Percent	Response Count
Master of Education: International Teaching	84.47%	87
Master of Education: The Teaching of English as a Second Language	13.59%	14
Unknown	1.94%	2
Total	100%	103

How did you first hear about FSU graduate programs?

Answer	Response Percent	Percent of Cases*	Response Count
From a Co-worker	25.93%	33.98%	35
Word of Mouth from FSU Alumni	25.93%	33.98%	35
From an Employer	12.59%	16.50%	17
Word of Mouth from current FSU Student	11.11%	14.56%	15
Other (please specify)	8.89%	11.65%	12
FSU Website	6.67%	8.74%	9
Other Websites	4.44%	5.83%	6
I am a FSU Alumni	1.48%	1.94%	2
Brochure	1.48%	1.94%	2
Graduate Fair/Career Fair	0.74%	0.97%	1
Newspaper	0.74%	0.97%	1
Radio	0.00%	0.00%	0
From an Undergraduate Faculty Member	0.00%	0.00%	0
Total	100%		103

Other (please specify)
school email
Word of mouth
Social media
Northern Marianas College (Saipan)
Northern Marianas College
Northern Marianas College
From my undergraduate and colleagues program lecturer in Trinidad
From a friend
Friend
Facebook
Advisor

*Percent of Cases (Number of times the factor was selected divided by the sample size)

If you selected "Other Websites" above, please specify which websites in the space provided:

Facebook
https://wells.ac.th/framingham/
facebook posts
I found out about the course on a local forum about graduate education.
Facebook
FB

Why did you choose to attend FSU for your graduate program? Please rank your top 5 reasons.

In the table below respondents were asked to rank the top five most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were (1) convenient course times, (2) location, and (3) cost.

Answer	Response Percent	Percent of Cases*	Response Count
Convenient Course Times (1 st)	15.80%	76.70%	79
Location (2 nd)	14.40%	69.90%	72
Cost (3 rd)	13.80%	66.99%	69
Ability to complete degree/program/ coursework online and/or hybrid	11.60%	56.31%	58
Program/Degree Options	11.20%	54.37%	56
Through Recommendations	10.20%	49.51%	51
Unique Program Offered at FSU	9.80%	47.57%	49
Academic Reputation	7.20%	34.95%	36
The Faculty	2.00%	9.71%	10
Other (please specify)	1.20%	5.83%	6
The Administrative Staff	1.00%	4.85%	5
Number of Graduate Students	1.00%	4.85%	5
Size of Academic Program	0.60%	2.91%	3
Research Facilities	0.20%	0.97%	1
Total	100%		103

Other (please specify)
not online
Personal growth
The MEd in international teaching is accepted in Thailand to get a teaching license
Cohort Learning Style
Internationally recognized
In person classes

*Percent of Cases (Number of times the factor was selected divided by the sample size)

Did you apply to any other universities for graduate school?

Answer	Response Percent	Response Count
Yes	12.62%	13
No	87.38%	90
Total	100%	103

What was your rating of FSU at the time you applied for admission?

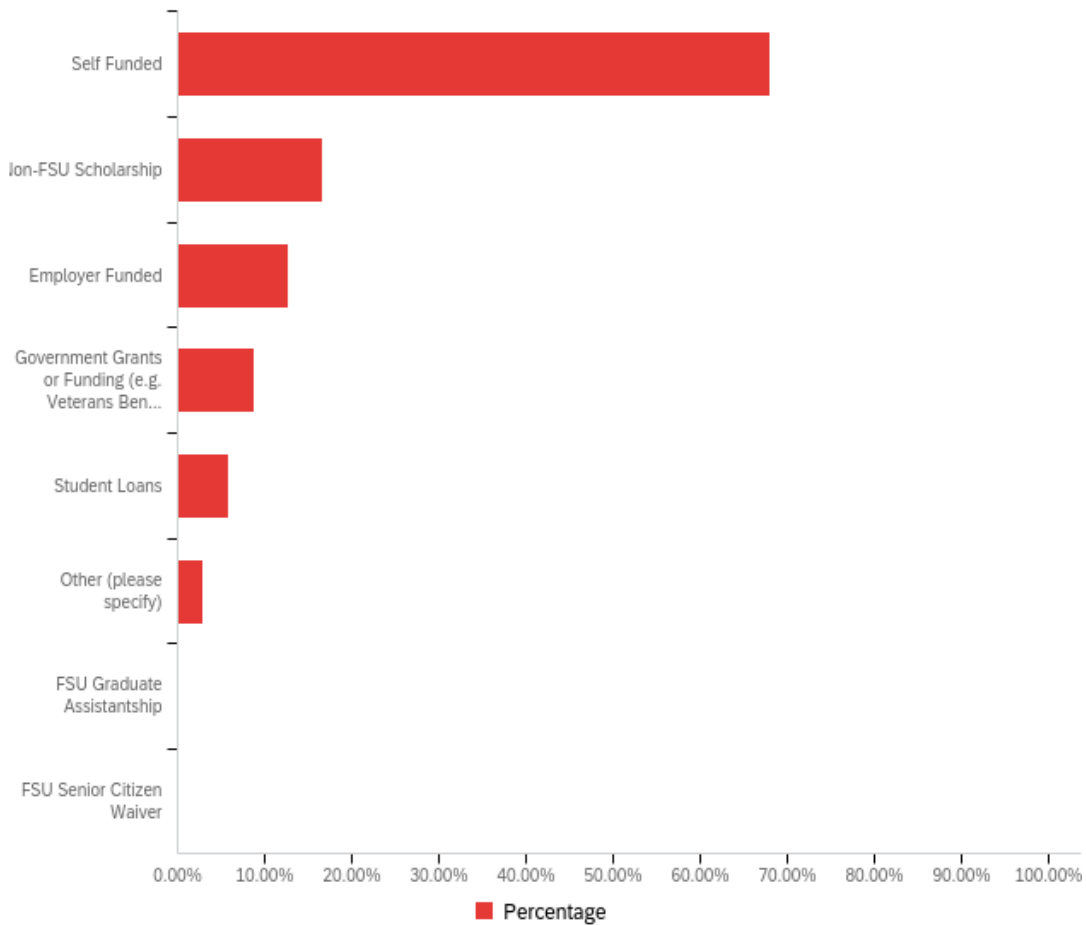
Answer	Response Percent	Response Count
1st Choice	89.22%	91
2nd Choice	3.92%	4
3rd Choice	0.00%	0
FSU was not one of my top three choices	6.86%	7
Total	100%	102

Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:

Question	Extremely Unchallenging	Not Challenging	Neutral	Challenging	Extremely Challenging	Total
Work or Financial Obligations	2.91% 3	10.68% 11	40.78% 42	40.78% 42	4.85% 5	100% 103
	13.59% 14			45.63% 47		
Family Obligations	6.52% 6	26.09% 24	31.52% 29	31.52% 29	4.35% 4	100% 92
	32.61% 30			35.87% 33		
Location/Transportation	12.87% 13	53.47% 54	22.77% 23	10.89% 11	0.00% 0	100% 101
	66.34% 67			10.89% 11		
Immigration Regulations	25.00% 20	42.50% 34	27.50% 22	5.00% 4	0.00% 0	100% 80
	67.50% 54			5.00% 4		
Program Requirements or Structure	10.68% 11	31.07% 32	33.98% 35	23.30% 24	0.97% 1	100% 103
	41.75% 43			24.27% 25		
Course Availability	10.89% 11	39.60% 40	36.63% 37	11.88% 12	0.99% 1	100% 101
	50.49% 51			12.87% 13		
Communication with Faculty	19.80% 20	48.51% 49	24.75% 25	4.95% 5	1.98% 2	100% 101
	68.31% 69			6.93% 7		
Communication with Graduate Office Staff	19.39% 19	37.76% 37	26.53% 26	10.20% 10	6.12% 6	100% 98
	57.15% 56			16.32% 16		
Communication with Graduate Advisor	16.85% 15	42.70% 38	31.46% 28	4.49% 4	4.49% 4	100% 89
	59.55% 53			8.98% 8		
Communication with Students Services Staff	12.05% 10	50.60% 42	28.92% 24	3.61% 3	4.82% 4	100% 83
	62.65% 52			8.43% 7		

Communication with Graduate Admissions Office Staff	15.96% 15	45.74% 43	28.72% 27	5.32% 5	4.26% 4	100% 94
	61.70% 58			9.58% 9		
Communication with Graduate Registrar Office Staff	17.39% 16	44.57% 41	28.26% 26	6.52% 6	3.26% 3	100% 92
	61.96% 57			9.78% 9		
Course Requirements and Coursework	4.90% 5	20.59% 21	35.29% 36	38.24% 39	0.98% 1	100% 102
	25.49% 26			39.22% 40		
Portfolio Requirement	6.00% 6	28.00% 28	37.00% 37	26.00% 26	3.00% 3	100% 100
	34.00% 34			29.00% 29		
Practicum Requirement	9.21% 7	26.32% 20	47.37% 36	15.79% 12	1.32% 1	100% 76
	35.53% 27			17.11% 13		
Comprehensive Exam	8.14% 7	20.93% 18	44.19% 38	24.42% 21	2.33% 2	100% 86
	29.07% 25			26.75% 23		

How did you finance your graduate education?



Answer	Response Percent	Percent of Cases*	Response Count
Self-Funded	59.32%	67.96%	70
Non-FSU Scholarship	14.41%	16.50%	17
Employer Funded	11.02%	12.62%	13
Government Grants or Funding (e.g. Veterans Benefits or GI bill)	7.63%	8.74%	9
Student Loans	5.08%	5.83%	6
Other (please specify)	2.54%	2.91%	3
FSU Graduate Assistantship	0.00%	0.00%	0
FSU Senior Citizen Waiver	0.00%	0.00%	0
Total	100%		103

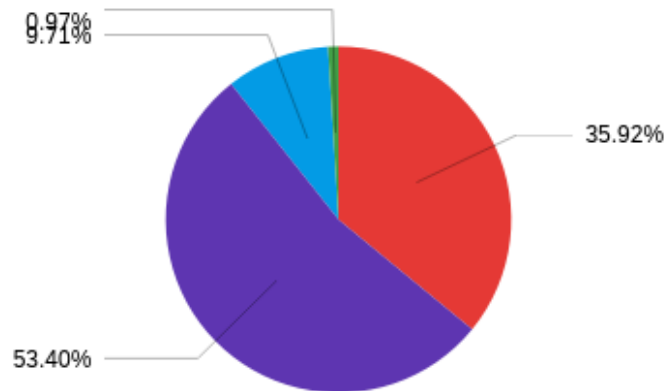
Other (please specify)
Cash
CNMI Scholarship Program

*Percent of Cases (Number of times the factor was selected divided by the sample size)

How applicable were the program requirements to your current/or future workplace?

Answer	Response Percent	Response Count
A Great Deal	58.25%	60
Quite a Lot	26.21%	27
Some	10.68%	11
A Little	3.88%	4
None	0.97%	1
Total	100%	103

After completing your graduate program, how would you classify your level of preparation?



- Excellent preparation
- Good preparation
- Adequate preparation
- Inadequate preparation
- Not sure how FSU prepared me

Answer	Response Percent	Response Count
Excellent preparation	35.92%	37
Good preparation	53.40%	55
Adequate preparation	9.71%	10
Inadequate preparation	0.97%	1
Not sure how FSU prepared me	0.00%	0
Total	100%	103

Please indicate your level of satisfaction with FSU Graduate Services in the following areas:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
GRADUATE STUDIES OFFICE	33.01% 34	42.72% 44	20.39% 21	0.97% 1	2.91% 3	100% 103
	75.73% 78			3.88% 4		
GRADUATE ADMISSIONS OFFICE	34.31% 35	44.12% 45	15.69% 16	2.94% 3	2.94% 3	100% 102
	78.43% 80			5.88% 6		
REGISTRAR'S OFFICE	32.35% 33	41.18% 42	22.55% 23	1.96% 2	1.96% 2	100% 102
	75.53% 75			3.92% 4		
FINANCIAL AID & SCHOLARSHIPS	11.11% 11	18.18% 18	67.68% 67	1.01% 1	2.02% 2	100% 99
	29.29% 29			3.03% 3		

Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree:

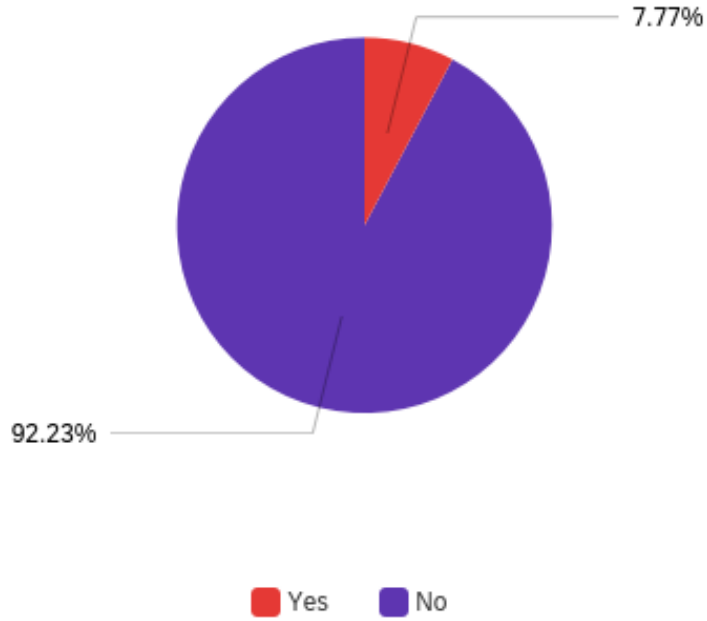
Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
Diversity of students with whom you took courses	63.16% 60	30.53% 29	4.21% 4	1.05% 1	1.05% 1	100% 95
	93.69% 89			2.10% 2		
Academic quality of students with whom you took courses	47.00% 47	40.00% 40	7.00% 7	3.00% 3	3.00% 3	100% 100
	87.00% 87			6.00% 6		
Quality of instruction in your courses	35.00% 35	52.00% 52	7.00% 7	4.00% 4	2.00% 2	100% 100
	87.00% 87			6.00% 6		
Faculty expertise	38.00% 38	51.00% 51	7.00% 7	2.00% 2	2.00% 2	100% 100
	89.00% 89			4.00% 4		
Feedback you received in courses from faculty	34.00% 34	52.00% 52	8.00% 8	5.00% 5	1.00% 1	100% 100
	86.00% 86			6.00% 6		
Accessibility of instructors	53.00% 53	41.00% 41	4.00% 4	1.00% 1	1.00% 1	100% 100
	94.00% 94			2.00% 2		
Finding and working with your graduate program coordinator	37.36% 34	42.86% 39	13.19% 12	4.40% 4	2.20% 2	100% 91
	80.22% 73			6.60% 6		
Quality of graduate advising from major professor or graduate advisor	25.88% 22	54.12% 46	15.29% 13	3.53% 3	1.18% 1	100% 85
	80.00% 68			4.71% 4		
Degree plan flexibility and elective choices	27.96% 26	48.39% 45	16.13% 15	5.38% 5	2.15% 2	100% 93
	76.35% 71			7.53% 7		
Program coverage of relevant content	31.96% 31	58.76% 57	5.15% 5	2.06% 2	2.06% 2	100% 97
	90.72% 88			4.12% 4		

Sequencing of content across program courses	25.77% 25	56.70% 55	13.40% 13	1.03% 1	3.09% 3	100% 97
	82.47% 80			4.12% 4		
Assistance with external certification process	31.17% 24	37.66% 29	20.78% 16	5.19% 4	5.19% 4	100% 77
	68.83% 53			10.38% 8		
Availability of field experience(s)/practicum(s)/internship(s)	23.94% 17	32.39% 23	33.80% 24	4.23% 3	5.63% 4	100% 71
	56.33% 40			9.86% 7		
Quality of your field experience(s)/practicum(s)/internship(s)	23.94% 17	40.85% 29	30.99% 22	1.41% 1	2.82% 2	100% 71
	64.79% 46			4.23% 3		
Timing of your field experience(s)/practicum(s)/internship(s)	22.86% 16	41.43% 29	31.43% 22	1.43% 1	2.86% 2	100% 70
	64.29% 45			4.29% 3		
Length of graduate program	58.33% 56	37.50% 36	3.13% 3	0.00% 0	1.04% 1	100% 96
	95.83% 92			1.04% 1		
Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam	37.08% 33	47.19% 42	12.36% 11	0.00% 0	3.37% 3	100% 89
	84.27% 75			3.37% 3		
Assistance with finding employment	18.46% 12	35.38% 23	38.46% 25	4.62% 3	3.08% 2	100% 65
	53.84% 35			7.70% 5		

Please rate your level of agreement with the following statements:

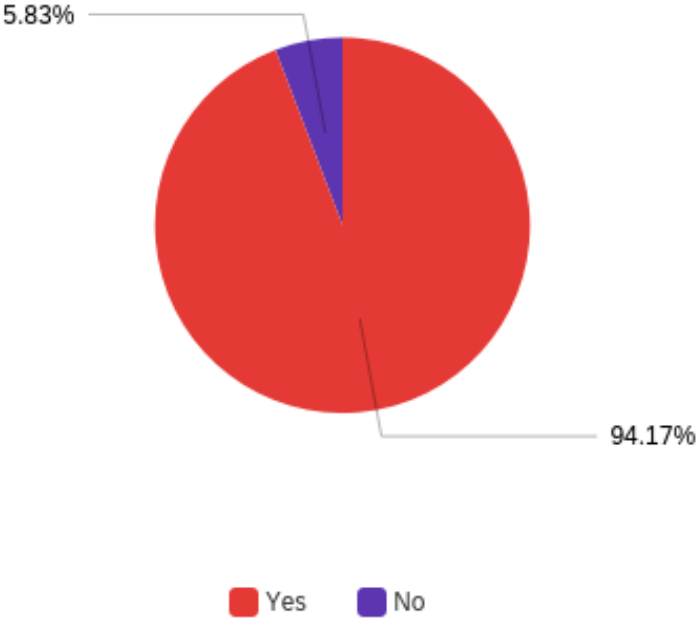
Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
My graduate degree from FSU has brought me closer to achieving my goals	47.57% 49	44.66% 46	5.83% 6	1.94% 2	0.00% 0	100% 103
	92.23% 95			1.94% 2		
My graduate experience at FSU was rewarding	51.46% 53	43.69% 45	1.94% 2	1.94% 2	0.97% 1	100% 103
	95.15% 98			2.91% 3		
My graduate coursework at FSU was challenging	14.56% 15	60.19% 62	16.50% 17	5.83% 6	2.91% 3	100% 103
	74.75% 77			8.74% 9		
My graduate degree from FSU is marketable	35.92% 37	55.34% 57	6.80% 7	0.97% 1	0.97% 1	100% 103
	91.26% 94			1.94% 2		

Did you receive your undergraduate degree from FSU?



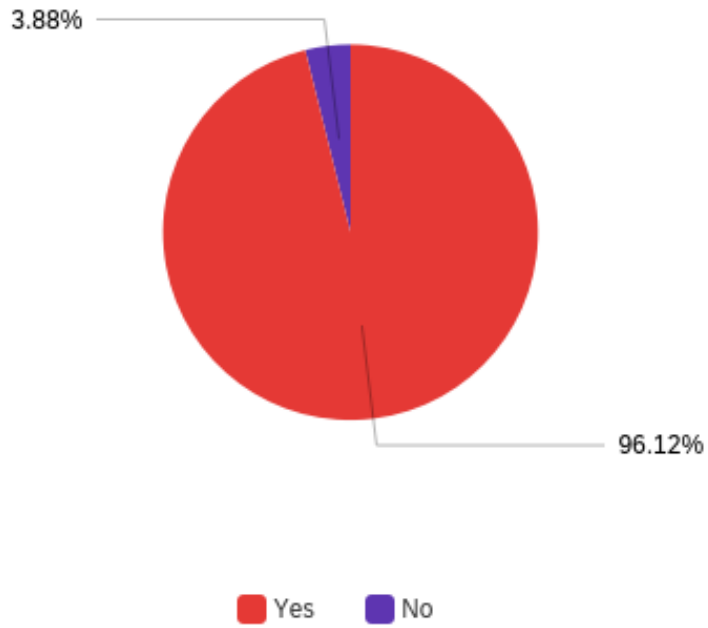
Answer	Response Percent	Response Count
Yes	7.77%	8
No	92.23%	95
Total	100%	103

Would you select FSU if you were to begin graduate school all over again?



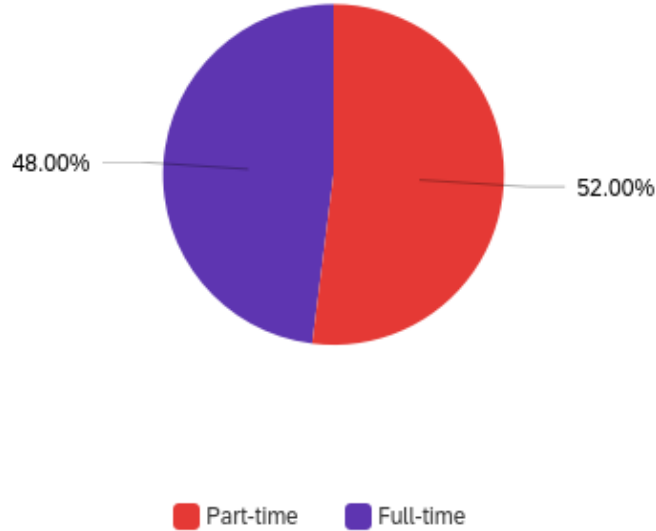
Answer	Response Percent	Response Count
Yes	94.17%	97
No	5.83%	6
Total	100%	103

Would you recommend FSU to other potential students?



Answer	Response Percent	Response Count
Yes	96.12%	99
No	3.88%	4
Total	100%	103

Did you complete this degree as a part-time or full-time student?



Answer	Response Percent	Response Count
Part-time	52.00%	52
Full-time	48.00%	48
Total	100%	100

What percentage of your classes did you take online and what percentage would you have preferred?

Field	Average Percentage	Count
My courses were online:	26.37%	97
I would have preferred online:	22.94%	82

This question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%.

Did you complete your degree at an International Education Program site?

Answer	Response Percent	Response Count
Yes	100.00%	103
Total	100%	103

Please select the International Education Program location where you completed your degree:

Answer	Response Percent	Response Count
Bangkok, Thailand (Bangkok Christian College & Wells International School)	32.04%	33
Saipan, Northern Marianas Island	30.10%	31
Busan, S. Korea	5.83%	6
Seoul, S. Korea	5.83%	6
Shanghai, China	5.83%	6
Xiamen, China	4.85%	5
San Jose, Costa Rica	3.88%	4
Port of Spain, Trinidad	3.88%	4
Unknown	2.91%	3
Monterrey, Mexico (San Roberto & EuroAmericano)	1.94%	2
San Pedro Sula, Honduras	0.97%	1
Brasilia, Brazil	0.97%	1
Guatemala City, Guatemala	0.97%	1
Taipei, Taiwan	0.00%	0
Managua, Nicaragua	0.00%	0
Total	100%	103