

# **Framingham State University**

## **Graduate Student Exit Survey Report 2019-20**

### **Master of Arts: Counseling Psychology**

**Target Population: 18**

**Total Respondents: 7**

**Response Rate: 38.89%**

### **Office of Institutional Assessment**

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### How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Less than 2 years	0.00%	0
2 - 4 years	100.00%	7
4- 6 years	0.00%	0
6 - 8 years	0.00%	0
More than 8 years	0.00%	0
Total	100%	7

### Majors of Graduate Respondents

Answer	Response Percent	Response Count
Counseling Psychology (Licensure Track)	57.14%	4
Counseling Psychology (Non-Licensure Track)	42.86%	3
Total	100%	7

### How did you first hear about FSU graduate programs?

Answer	Response Percent	Percent of Cases*	Response Count
I am a FSU Alumni	62.50%	71.43%	5
From a Co-worker	12.50%	14.29%	1
Word of Mouth from FSU Alumni	12.50%	14.29%	1
FSU Website	12.50%	14.29%	1
From an Undergraduate Faculty Member	0.00%	0.00%	0
Other Websites	0.00%	0.00%	0
Radio	0.00%	0.00%	0
Brochure	0.00%	0.00%	0
Other (please specify)	0.00%	0.00%	0
Word of Mouth from current FSU Student	0.00%	0.00%	0
From an Employer	0.00%	0.00%	0
Graduate Fair/Career Fair	0.00%	0.00%	0
Newspaper	0.00%	0.00%	0
Total	100%		7

\*Percent of Cases (Number of times the factor was selected divided by the sample size)

**Why did you choose to attend FSU for your graduate program? Please rank your top 5 reasons.**

In the table below respondents were asked to rank the top five most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were (1) cost, (2) program/degree options, and (3) ability to complete degree/program/coursework online and/or hybrid, location, and convenient course times.

Answer	Response Percent	Percent of Cases*	Response Count
Cost (1 <sup>st</sup> )	20.00%	100.00%	7
Program/Degree Options (2 <sup>nd</sup> )	17.14%	85.71%	6
Ability to complete degree/program/ coursework online and/or hybrid (3 <sup>rd</sup> )	11.43%	57.14%	4
Location (3 <sup>rd</sup> )	11.43%	57.14%	4
Convenient Course Times (3 <sup>rd</sup> )	11.43%	57.14%	4
Academic Reputation	8.57%	42.86%	3
Other (please specify)	5.71%	28.57%	2
The Administrative Staff	2.86%	14.29%	1
The Faculty	2.86%	14.29%	1
Through Recommendations	2.86%	14.29%	1
Number of Graduate Students	2.86%	14.29%	1
Unique Program Offered at FSU	2.86%	14.29%	1
Size of Academic Program	0.00%	0.00%	0
Research Facilities	0.00%	0.00%	0
Total	100%		7

<b>Other (please specify)</b>
I am an [redacted], so tuition free.
No GRE

\*Percent of Cases (Number of times the factor was selected divided by the sample size)

**Did you apply to any other universities for graduate school?**

<b>Answer</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>Yes</b>	14.29%	1
<b>No</b>	85.71%	6
<b>Total</b>	<b>100%</b>	<b>7</b>

**What was your rating of FSU at the time you applied for admission?**

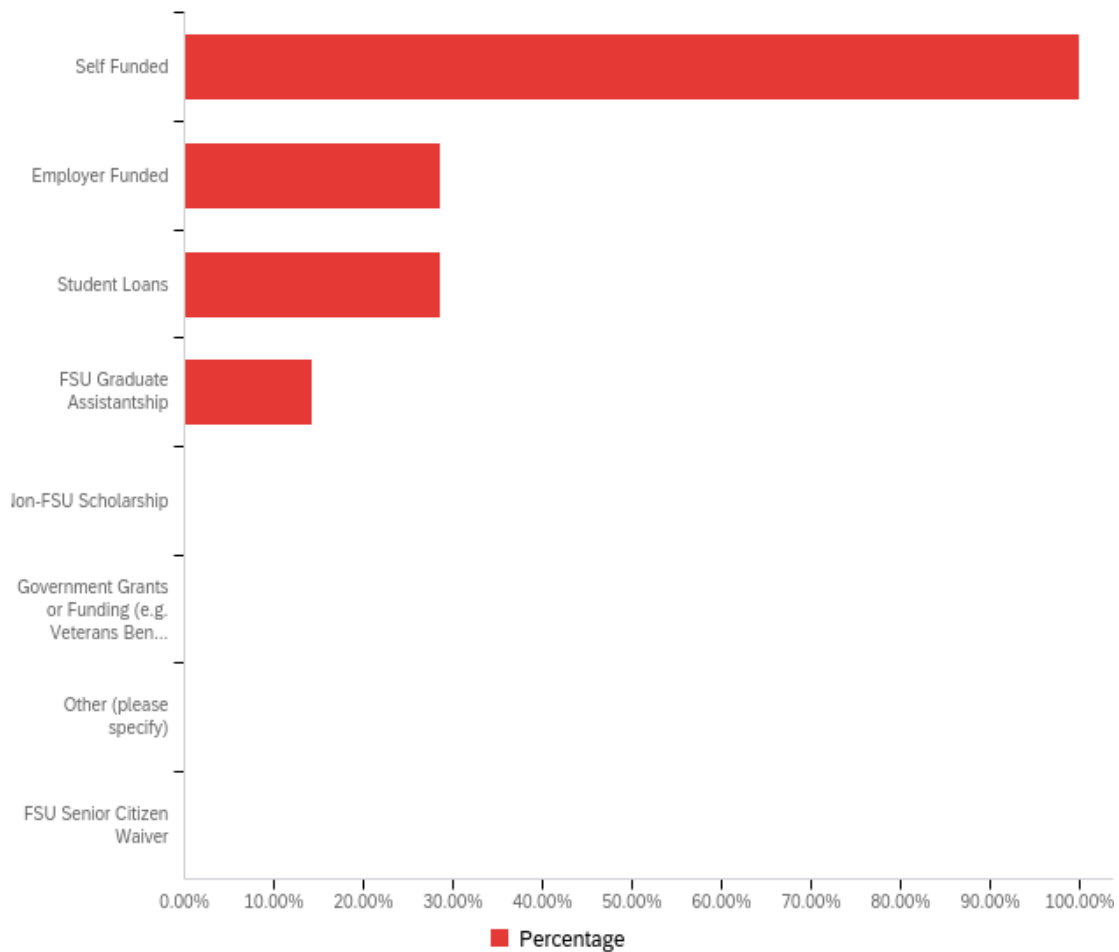
<b>Answer</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>1st Choice</b>	100.00%	7
<b>2nd Choice</b>	0.00%	0
<b>3rd Choice</b>	0.00%	0
<b>FSU was not one of my top three choices</b>	0.00%	0
<b>Total</b>	<b>100%</b>	<b>7</b>

Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:

Question	Extremely Challenging	Challenging	Neutral	Not Challenging	Extremely Unchallenging	Total
Work or Financial Obligations	14.29% 1	42.86% 3	14.29% 1	28.57% 2	0.00% 0	100% 7
	57.14% 4			28.57% 2		
Family Obligations	28.57% 2	14.29% 1	14.29% 1	42.86% 3	0.00% 0	100% 7
	42.86% 3			42.86% 3		
Location/Transportation	0.00% 0	14.29% 1	42.86% 3	0.00% 0	42.86% 3	100% 7
	14.29% 1			42.86% 3		
Immigration Regulations	0.00% 0	0.00% 0	66.67% 2	33.33% 1	0.00% 0	100% 3
	0.00% 0			33.33% 1		
Program Requirements or Structure	0.00% 0	42.86% 3	28.57% 2	14.29% 1	14.29% 1	100% 7
	42.86% 3			28.57% 2		
Course Availability	0.00% 0	0.00% 0	28.57% 2	57.14% 4	14.29% 1	100% 7
	0.00% 0			71.43% 5		
Communication with Faculty	14.29% 1	14.29% 1	0.00% 0	71.43% 5	0.00% 0	100% 7
	28.57% 2			71.43% 5		
Communication with Graduate Office Staff	0.00% 0	0.00% 0	40.00% 2	60.00% 3	0.00% 0	100% 5
	0.00% 0			60.00% 3		
Communication with Graduate Advisor	0.00% 0	28.57% 2	14.29% 1	57.14% 4	0.00% 0	100% 7
	28.57% 2			57.14% 4		
Communication with Students Services Staff	0.00% 0	0.00% 0	50.00% 2	50.00% 2	0.00% 0	100% 4
	0.00% 0			50.00% 2		

Communication with Graduate Admissions Office Staff	0.00% 0	0.00% 0	50.00% 2	50.00% 2	0.00% 0	100% 4
	0.00% 0			50.00% 2		
Communication with Graduate Registrar Office Staff	0.00% 0	0.00% 0	16.67% 1	66.67% 4	16.67% 1	100% 6
	0.00% 0			83.34% 5		
Course Requirements and Coursework	0.00% 0	42.86% 3	28.57% 2	28.57% 2	0.00% 0	100% 7
	42.86% 3			28.57% 2		
Portfolio Requirement	0.00% 0	25.00% 1	50.00% 2	25.00% 1	0.00% 0	100% 4
	25.00% 1			25.00% 1		
Practicum Requirement	0.00% 0	42.86% 3	42.86% 3	0.00% 0	14.29% 1	100% 7
	42.86% 3			14.29% 1		
Comprehensive Exam	0.00% 0	0.00% 0	100.00% 3	0.00% 0	0.00% 0	100% 3
	0.00% 0			0.00% 0		

## How did you finance your graduate education?



Answer	Response Percent	Percent of Cases*	Response Count
Self-Funded	58.33%	100.00%	7
Employer Funded	16.67%	28.57%	2
Student Loans	16.67%	28.57%	2
FSU Graduate Assistantship	8.33%	14.29%	1
Non-FSU Scholarship	0.00%	0.00%	0
Government Grants or Funding (e.g. Veterans Benefits or GI bill)	0.00%	0.00%	0
Other (please specify)	0.00%	0.00%	0
FSU Senior Citizen Waiver	0.00%	0.00%	0
Total	100%		7

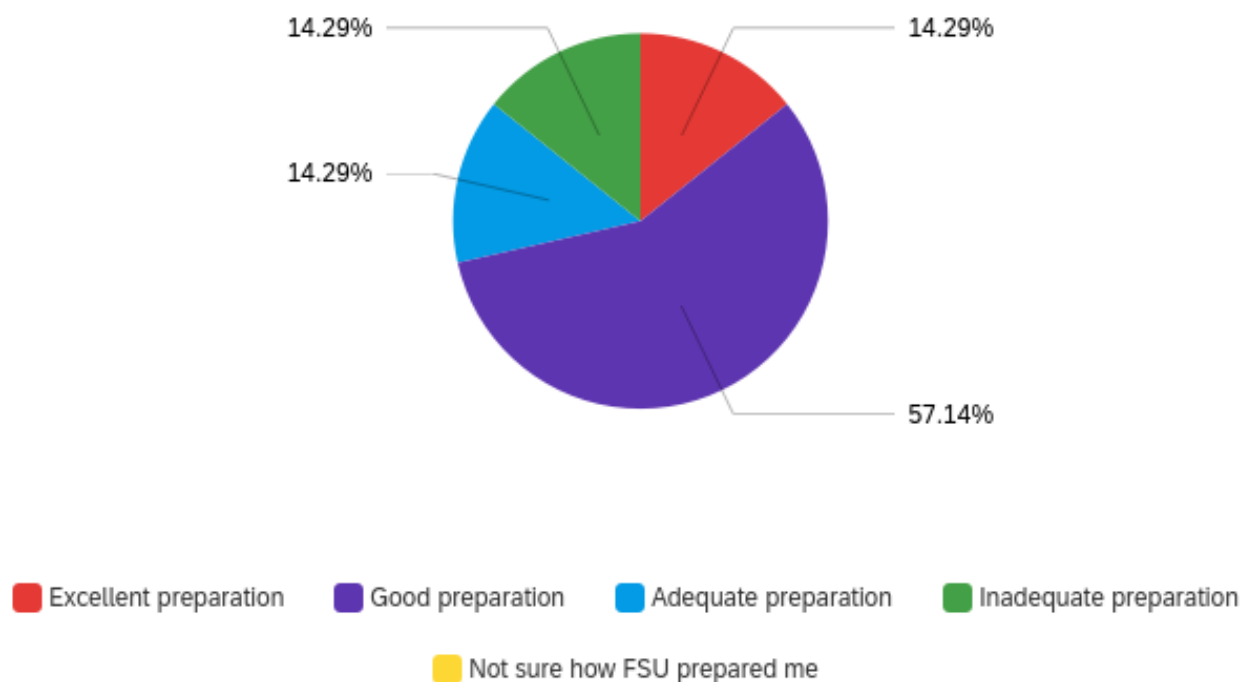
\*Percent of Cases (Number of times the factor was selected divided by the sample size)



**How applicable were the program requirements to your current/or future workplace?**

<b>Answer</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>A Great Deal</b>	42.86%	3
<b>Quite a Lot</b>	0.00%	0
<b>Some</b>	42.86%	3
<b>A Little</b>	14.29%	1
<b>None</b>	0.00%	0
<b>Total</b>	<b>100%</b>	<b>7</b>

**After completing your graduate program, how would you classify your level of preparation?**



Answer	Response Percent	Response Count
Excellent preparation	14.29%	1
Good preparation	57.14%	4
Adequate preparation	14.29%	1
Inadequate preparation	14.29%	1
Not sure how FSU prepared me	0.00%	0
Total	100%	7

Please indicate your level of satisfaction with FSU Graduate Services in the following areas:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
GRADUATE STUDIES OFFICE	42.86% 3	28.57% 2	28.57% 2	0.00% 0	0.00% 0	100% 7
	71.43% 5			0.00% 0		
GRADUATE ADMISSIONS OFFICE	42.86% 3	28.57% 2	28.57% 2	0.00% 0	0.00% 0	100% 7
	71.43% 5			0.00% 0		
REGISTRAR'S OFFICE	28.57% 2	0.00% 0	71.43% 5	0.00% 0	0.00% 0	100% 7
	28.57% 2			0.00% 0		
FINANCIAL AID & SCHOLARSHIPS	14.29% 1	0.00% 0	85.71% 6	0.00% 0	0.00% 0	100% 7
	14.29% 1			0.00% 0		

Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree:

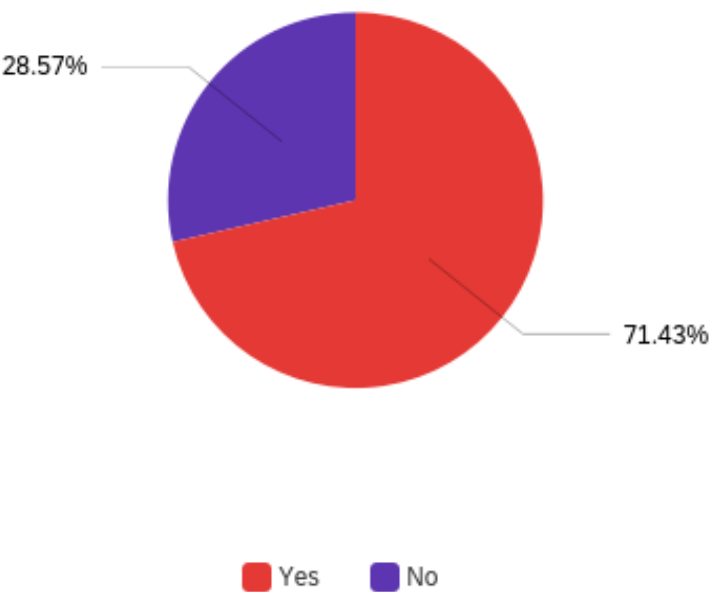
Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
Diversity of students with whom you took courses	16.67% 1	50.00% 3	16.67% 1	16.67% 1	0.00% 0	100% 6
	66.67% 4			16.67% 1		
Academic quality of students with whom you took courses	14.29% 1	71.43% 5	14.29% 1	0.00% 0	0.00% 0	100% 7
	85.72% 6			0.00% 0		
Quality of instruction in your courses	42.86% 3	28.57% 2	14.29% 1	14.29% 1	0.00% 0	100% 7
	71.43% 5			14.29% 1		
Faculty expertise	42.86% 3	28.57% 2	28.57% 2	0.00% 0	0.00% 0	100% 7
	71.43% 5			0.00% 0		
Feedback you received in courses from faculty	42.86% 3	28.57% 2	28.57% 2	0.00% 0	0.00% 0	100% 7
	71.43% 5			0.00% 0		
Accessibility of instructors	57.14% 4	28.57% 2	0.00% 0	14.29% 1	0.00% 0	100% 7
	85.71% 6			14.29% 1		
Finding and working with your graduate program coordinator	42.86% 3	28.57% 2	0.00% 0	14.29% 1	14.29% 1	100% 7
	71.43% 5			28.58% 2		
Quality of graduate advising from major professor or graduate advisor	57.14% 4	28.57% 2	0.00% 0	14.29% 1	0.00% 0	100% 7
	85.71% 6			14.29% 1		
Degree plan flexibility and elective choices	42.86% 3	14.29% 1	42.86% 3	0.00% 0	0.00% 0	100% 7
	57.15% 4			0.00% 0		
Program coverage of relevant content	57.14% 4	14.29% 1	0.00% 0	28.57% 2	0.00% 0	100% 7
	71.43% 5			28.57% 2		

Sequencing of content across program courses	57.14% 4	28.57% 2	14.29% 1	0.00% 0	0.00% 0	100% 7
	85.71% 6			0.00% 0		
Assistance with external certification process	60.00% 3	0.00% 0	40.00% 2	0.00% 0	0.00% 0	100% 5
	60.00% 3			0.00% 0		
Availability of field experience(s)/practicum(s)/internship(s)	33.33% 2	50.00% 3	16.67% 1	0.00% 0	0.00% 0	100% 6
	83.33% 5			0.00% 0		
Quality of your field experience(s)/practicum(s)/internship(s)	66.67% 4	16.67% 1	16.67% 1	0.00% 0	0.00% 0	100% 6
	83.34% 5			0.00% 0		
Timing of your field experience(s)/practicum(s)/internship(s)	66.67% 4	16.67% 1	16.67% 1	0.00% 0	0.00% 0	100% 6
	83.34% 5			0.00% 0		
Length of graduate program	42.86% 3	42.86% 3	0.00% 0	14.29% 1	0.00% 0	100% 7
	85.72% 6			14.29% 1		
Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam	50.00% 2	25.00% 1	25.00% 1	0.00% 0	0.00% 0	100% 4
	75.00% 3			0.00% 0		
Assistance with finding employment	50.00% 2	25.00% 1	25.00% 1	0.00% 0	0.00% 0	100% 4
	75.00% 3			0.00% 0		

Please rate your level of agreement with the following statements:

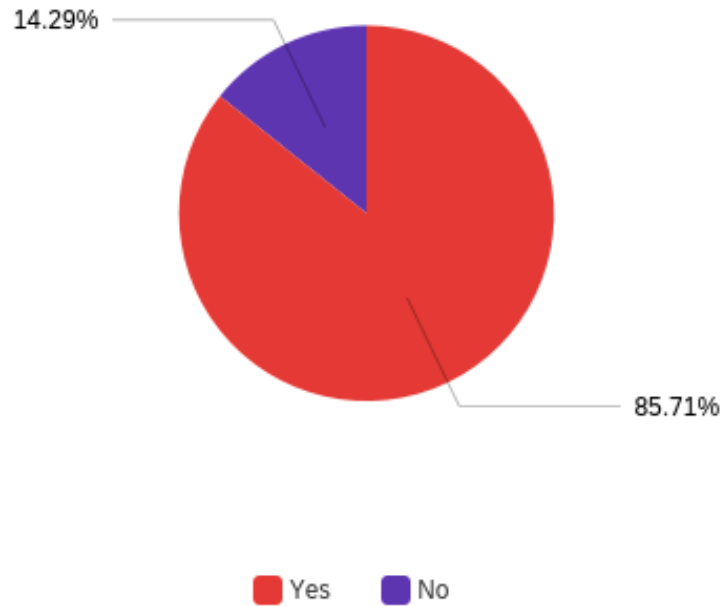
Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
My graduate degree from FSU has brought me closer to achieving my goals	42.86% 3	42.86% 3	14.29% 1	0.00% 0	0.00% 0	100% 7
	85.72% 6			0.00% 0		
My graduate experience at FSU was rewarding	28.57% 2	42.86% 3	14.29% 1	14.29% 1	0.00% 0	100% 7
	71.43% 5			14.29% 1		
My graduate coursework at FSU was challenging	14.29% 1	42.86% 3	42.86% 3	0.00% 0	0.00% 0	100% 7
	57.15% 4			0.00% 0		
My graduate degree from FSU is marketable	14.29% 1	85.71% 6	0.00% 0	0.00% 0	0.00% 0	100% 7
	100.00% 7			0.00% 0		

Did you receive your undergraduate degree from FSU?



Answer	Response Percent	Response Count
Yes	71.43%	5
No	28.57%	2
Total	100%	7

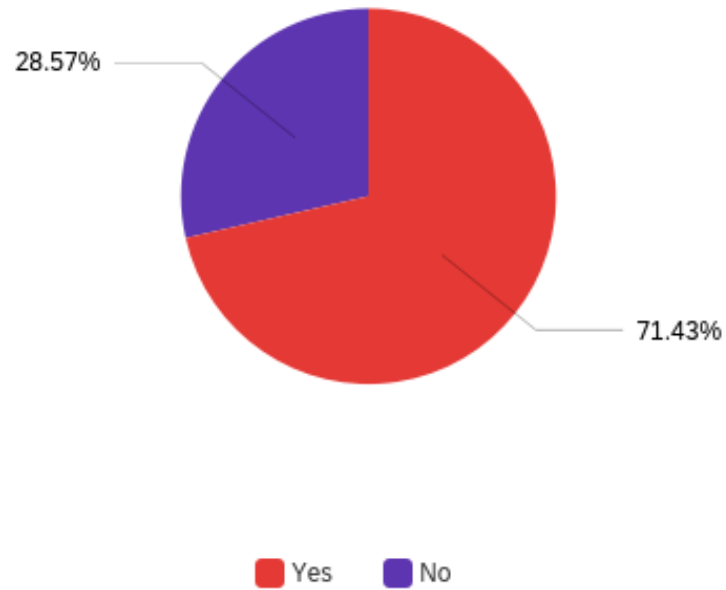
**Would you select FSU if you were to begin graduate school all over again?**



Answer	Response Percent	Response Count
Yes	85.71%	6
No	14.29%	1
Total	100%	7



### Would you recommend FSU to other potential students?



Answer	Response Percent	Response Count
Yes	71.43%	5
No	28.57%	2
Total	100%	7

**Did you complete this degree as a part-time or full-time student?**

Answer	Response Percent	Response Count
Part-time	100.00%	6
Full-time	0.00%	0
Total	100%	6

**What percentage of your classes did you take online and what percentage would you have preferred?**

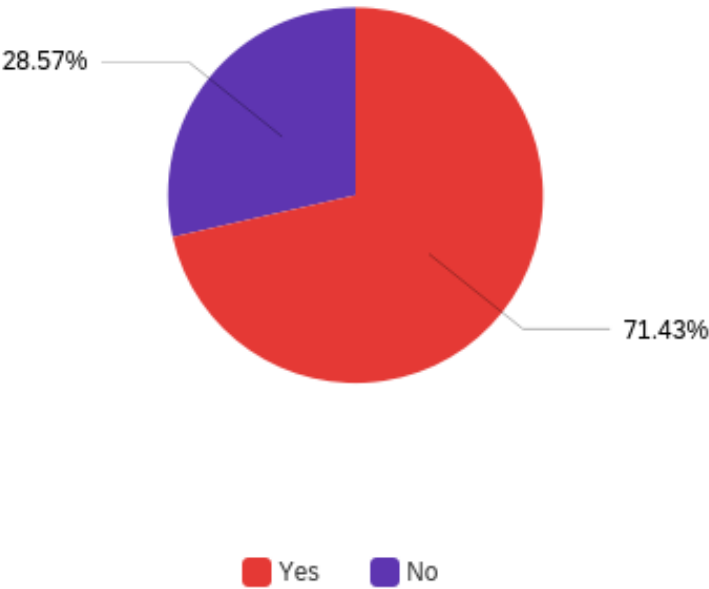
Field	Average Percentage	Count
My courses were online:	33.83%	6
I would have preferred online :	52.50%	4

This question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%.

**Are you an in-state, out-of-state, or international student (living inside or outside the U.S.)?**

Answer	Response Percent	Response Count
In-State Student	100.00%	7
Out-of-State Student	0.00%	0
International Student living in the U.S.	0.00%	0
Total	100%	7

During the Spring 2020 semester were you enrolled in face-to-face courses that moved to remote instruction?



Answer	Response Percent	Response Count
Yes	71.43%	5
No	28.57%	2
Total	100%	7

**Rate your experience with the following technological issues during remote learning:**

Question	Not Problematic	Somewhat Problematic	Problematic	Total
Access to reliable communication software/tools (e.g., Zoom, Skype, Google)	80.00% 4	20.00% 1	0.00% 0	100% 5
Access to reliable internet/service	40.00% 2	60.00% 3	0.00% 0	100% 5
Access to reliable digital devices (e.g., laptop, mobile device)	80.00% 4	20.00% 1	0.00% 0	100% 5
Access to specialized software (e.g., Adobe products, statistical packages)	100.00% 5	0.00% 0	0.00% 0	100% 5
Access to library resources	80.00% 4	20.00% 1	0.00% 0	100% 5

**Rate your experience with the following learning/educational issues during remote learning:**

Question	Not Problematic	Somewhat Problematic	Problematic	Total
Finding time to participate in synchronous courses (e.g., live-streaming lectures or video conferencing at a set time)	80.00% 4	20.00% 1	0.00% 0	100% 5
Unclear expectations around course/assignment requirements	20.00% 1	40.00% 2	40.00% 2	100% 5
Course lessons or activities that did not translate well to a remote environment	40.00% 2	60.00% 3	0.00% 0	100% 5
Competing work/personal schedules and class meetings	80.00% 4	20.00% 1	0.00% 0	100% 5
Difficulty focusing or paying attention to remote instruction or activities	40.00% 2	40.00% 2	20.00% 1	100% 5
Instructor availability/responsiveness	0.00% 0	80.00% 4	20.00% 1	100% 5
Personal motivation/desire to complete coursework	80.00% 4	0.00% 0	20.00% 1	100% 5

**Given your experience with remote instruction during the past semester, please rate your agreement with the following statements:**

Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
I would have preferred more courses were offered online vs on campus	0.00% 0	20.00% 1	0.00% 0	60.00% 3	20.00% 1	100% 5
I would have preferred more courses were offered on campus vs online	20.00% 1	0.00% 0	60.00% 3	20.00% 1	0.00% 0	100% 5
I would be more likely to enroll in a hybrid course than I was earlier	0.00% 0	20.00% 1	20.00% 1	40.00% 2	20.00% 1	100% 5
I would be less likely to enroll in a hybrid course than I was earlier	0.00% 0	20.00% 1	60.00% 3	0.00% 0	20.00% 1	100% 5