Framingham State University

Academic Advising Survey Report 2020-21

(Appendix H)

Communication Arts

Total Respondents: 14

Office of Institutional Assessment

Mark Nicholas, Ph.D.

Brittany Brown, M.Ed., Staff Assistant

Jena Shepard, B.S., Administrative Assistant

June 2021
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Survey Response Report

The following is a detailed analysis of the survey response data.

Class of Respondents

<table>
<thead>
<tr>
<th>Answer</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior</td>
<td>57.14%</td>
<td>8</td>
</tr>
<tr>
<td>Junior</td>
<td>21.43%</td>
<td>3</td>
</tr>
<tr>
<td>Freshman</td>
<td>14.29%</td>
<td>2</td>
</tr>
<tr>
<td>Sophomore</td>
<td>7.14%</td>
<td>1</td>
</tr>
<tr>
<td>Graduate</td>
<td>0.00%</td>
<td>0</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>14</td>
</tr>
</tbody>
</table>

Major of Undergraduate Respondents

<table>
<thead>
<tr>
<th>Answer</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communication Arts</td>
<td>100.00%</td>
<td>14</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>14</td>
</tr>
</tbody>
</table>
Question 3: How many advising sessions, including telephone and e-mail contacts, have you had with your advisor during this academic year?

<table>
<thead>
<tr>
<th>Answer</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two</td>
<td>50.00%</td>
<td>7</td>
</tr>
<tr>
<td>Three to Five</td>
<td>28.57%</td>
<td>4</td>
</tr>
<tr>
<td>One</td>
<td>14.29%</td>
<td>2</td>
</tr>
<tr>
<td>More than Ten</td>
<td>7.14%</td>
<td>1</td>
</tr>
<tr>
<td>None</td>
<td>0.00%</td>
<td>0</td>
</tr>
<tr>
<td>Six to Ten</td>
<td>0.00%</td>
<td>0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100%</strong></td>
<td><strong>14</strong></td>
</tr>
</tbody>
</table>
Question 4: How much time did you spend in those sessions on average?

<table>
<thead>
<tr>
<th>Answer</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>15 to 30 minutes</td>
<td>64.29%</td>
<td>9</td>
</tr>
<tr>
<td>Less than 15 minutes</td>
<td>21.43%</td>
<td>3</td>
</tr>
<tr>
<td>31 minutes to 1 hour</td>
<td>7.14%</td>
<td>1</td>
</tr>
<tr>
<td>More than 1 hour</td>
<td>7.14%</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100%</strong></td>
<td><strong>14</strong></td>
</tr>
</tbody>
</table>
Question 5 (a): Have you been able to visit your advisor when you need to?

71.43% 10
21.43% 3
0.00% 0
7.14% 1
0.00% 0
0.00% 0
100% 14

<table>
<thead>
<tr>
<th>Question</th>
<th>Almost Always (1)</th>
<th>(2)</th>
<th>(3)</th>
<th>(4)</th>
<th>Rarely (5)</th>
<th>N/A</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>I have been able to visit my advisor when I needed to.</td>
<td>71.43%</td>
<td>21.43%</td>
<td>0.00%</td>
<td>7.14%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>100%</td>
</tr>
</tbody>
</table>
Question 5 (b): Have you been able to spend as much time with your advisor as needed?

<table>
<thead>
<tr>
<th>Question</th>
<th>Almost Always (1)</th>
<th>(2)</th>
<th>(3)</th>
<th>(4)</th>
<th>Rarely (5)</th>
<th>N/A</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>I was able to spend as much time with my advisor as needed.</td>
<td>57.14%</td>
<td>28.57%</td>
<td>7.14%</td>
<td>7.14%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>100%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Almost Always (1)</td>
<td>57.14%</td>
</tr>
<tr>
<td>(2)</td>
<td>28.57%</td>
</tr>
<tr>
<td>(3)</td>
<td>7.14%</td>
</tr>
<tr>
<td>(4)</td>
<td>7.14%</td>
</tr>
<tr>
<td>Rarely (5)</td>
<td>0.00%</td>
</tr>
<tr>
<td>N/A</td>
<td>0.00%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
</tr>
</tbody>
</table>
Question 6: Please describe your experience with your present advisor.

<table>
<thead>
<tr>
<th>Question</th>
<th>Very Much (1)</th>
<th>(2)</th>
<th>(3)</th>
<th>(4)</th>
<th>Not at All (5)</th>
<th>N/A</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information from my advisor helped me select courses.</td>
<td>57.14%</td>
<td>21.43%</td>
<td>14.29%</td>
<td>7.14%</td>
<td>0.00%</td>
<td>0</td>
<td>100%</td>
</tr>
<tr>
<td></td>
<td>8</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>14</td>
</tr>
<tr>
<td>My advisor’s information about programs helped me clarify my college plans.</td>
<td>57.14%</td>
<td>21.43%</td>
<td>7.14%</td>
<td>14.29%</td>
<td>0.00%</td>
<td>0</td>
<td>100%</td>
</tr>
<tr>
<td></td>
<td>8</td>
<td>3</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>14</td>
</tr>
<tr>
<td>My advisor’s information about career opportunities helped me clarify my career goals.</td>
<td>50.00%</td>
<td>14.29%</td>
<td>14.29%</td>
<td>0.00%</td>
<td>7.14%</td>
<td>14.29%</td>
<td>100%</td>
</tr>
<tr>
<td></td>
<td>7</td>
<td>2</td>
<td>2</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>14</td>
</tr>
<tr>
<td>Information from my advisor clarified or simplified college requirements or procedures (e.g., degree requirements, drop/add, registration, etc.)</td>
<td>57.14%</td>
<td>21.43%</td>
<td>7.14%</td>
<td>14.29%</td>
<td>0.00%</td>
<td>0</td>
<td>100%</td>
</tr>
<tr>
<td></td>
<td>8</td>
<td>3</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>14</td>
</tr>
<tr>
<td>I obtained helpful information from my advisor about resources and services on campus (e.g., student services, counseling, financial aid, etc.)</td>
<td>42.86%</td>
<td>21.43%</td>
<td>7.14%</td>
<td>14.29%</td>
<td>0.00%</td>
<td>14.29%</td>
<td>100%</td>
</tr>
<tr>
<td></td>
<td>6</td>
<td>3</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>2</td>
<td>14</td>
</tr>
</tbody>
</table>
Question 7: Did your advisor place final responsibility on you for decision making?

As appropriate, my advisor places final responsibility for making decisions on me.

<table>
<thead>
<tr>
<th>Question</th>
<th>Strongly Agree (1)</th>
<th>(2)</th>
<th>(3)</th>
<th>(4)</th>
<th>Strongly Disagree (5)</th>
<th>N/A</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>As appropriate, my advisor places final responsibility for making decisions on me.</td>
<td>64.29%</td>
<td>14.29%</td>
<td>7.14%</td>
<td>0.00%</td>
<td>14.29%</td>
<td>0.00%</td>
<td>100%</td>
</tr>
</tbody>
</table>
Question 8: How would you rate your overall advising experience with your present advisor?

![Pie chart showing the percentage distribution of responses to Question 8.]

<table>
<thead>
<tr>
<th>Question</th>
<th>Extremely Positive (1)</th>
<th>(2)</th>
<th>(3)</th>
<th>(4)</th>
<th>Extremely Negative (5)</th>
<th>N/A</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>How would you rate your overall advising experience with your present advisor?</td>
<td>64.29%</td>
<td>14.29%</td>
<td>14.29%</td>
<td>7.14%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>100%</td>
</tr>
</tbody>
</table>
Question 9: Rank the three most important purposes for utilizing your advisor.

<table>
<thead>
<tr>
<th>Question</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Selecting courses for your schedule (1st)</td>
<td>58.33%</td>
<td>25.00%</td>
<td>16.67%</td>
<td>100%</td>
</tr>
<tr>
<td>Information about college requirements and/or procedures (2nd)</td>
<td>25.00%</td>
<td>50.00%</td>
<td>25.00%</td>
<td>100%</td>
</tr>
<tr>
<td>Career Planning (3rd)</td>
<td>16.67%</td>
<td>50.00%</td>
<td>33.33%</td>
<td>100%</td>
</tr>
<tr>
<td>Discussing a course you are taking</td>
<td>25.00%</td>
<td>25.00%</td>
<td>50.00%</td>
<td>100%</td>
</tr>
<tr>
<td>Choosing a major</td>
<td>0.00%</td>
<td>25.00%</td>
<td>75.00%</td>
<td>100%</td>
</tr>
<tr>
<td>Discussing your grades or academic performance</td>
<td>33.33%</td>
<td>0.00%</td>
<td>66.67%</td>
<td>100%</td>
</tr>
<tr>
<td>Personal concerns</td>
<td>0.00%</td>
<td>50.00%</td>
<td>50.00%</td>
<td>100%</td>
</tr>
<tr>
<td>Information about college services or resources</td>
<td>100.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>100%</td>
</tr>
<tr>
<td>Other</td>
<td>100.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>100%</td>
</tr>
<tr>
<td>Information about your skills, abilities, potential, etc.</td>
<td>0.00%</td>
<td>100.00%</td>
<td>0.00%</td>
<td>100%</td>
</tr>
<tr>
<td>Getting a signature</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>100%</td>
</tr>
</tbody>
</table>
### Question 28: Please indicate your level of agreement with the items below based on your experience:

<table>
<thead>
<tr>
<th>Question</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>N/A</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>My advisor clearly explained to me the differences among the concentrations offered by the Communication Arts department</td>
<td>57.14% (8)</td>
<td>21.43% (3)</td>
<td>7.14% (1)</td>
<td>14.29% (2)</td>
<td>0.00% (0)</td>
<td>0.00% (0)</td>
<td>100% (14)</td>
</tr>
<tr>
<td>My advisor clearly explained how internships work in the Communication Arts department</td>
<td>28.57% (4)</td>
<td>35.71% (5)</td>
<td>21.43% (3)</td>
<td>0.00% (0)</td>
<td>14.29% (2)</td>
<td>0.00% (0)</td>
<td>100% (14)</td>
</tr>
<tr>
<td>My advisor helped me make the most of transfer credits from other institutions</td>
<td>28.57% (4)</td>
<td>14.29% (2)</td>
<td>14.29% (2)</td>
<td>0.00% (0)</td>
<td>0.00% (0)</td>
<td>42.86% (6)</td>
<td>100% (14)</td>
</tr>
</tbody>
</table>