

# **Framingham State University**

**Office of Institutional Assessment**

**Graduate Student Exit Survey Report 2020-21**

**Master of Public Administration**

**Target Population: 13**

**Total Respondents: 7**

**Response Rate: 53.85%**

Mark Nicholas, Ph.D.

Brittany Brown, M.Ed., Staff Assistant

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### How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Less than 2 years	14.29%	1
2 - 3 years	85.71%	6
4- 6 years	0.00%	0
6 - 8 years	0.00%	0
More than 8 years	0.00%	0
3 - 4 years	0.00%	0
<b>Total</b>	<b>100%</b>	<b>7</b>

### Majors of Graduate Respondents

Answer	Response Percent	Response Count
Master of Public Administration	100.00%	7
<b>Total</b>	<b>100%</b>	<b>7</b>

### How did you first hear about FSU graduate programs?

Answer	Response Percent	Percent of Cases*	Response Count
FSU Website	44.44%	57.14%	4
Other (please specify)	22.22%	28.57%	2
I am a FSU Alumni	11.11%	14.29%	1
Other Websites	11.11%	14.29%	1
From a Co-worker	11.11%	14.29%	1
From an Undergraduate Faculty Member	0.00%	0.00%	0
Radio	0.00%	0.00%	0
Brochure	0.00%	0.00%	0
Word of Mouth from current FSU Student	0.00%	0.00%	0
Word of Mouth from FSU Alumni	0.00%	0.00%	0
From an Employer	0.00%	0.00%	0
Graduate Fair/Career Fair	0.00%	0.00%	0
Newspaper	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>7</b>

<b>Other (please specify)</b>
Local resident

\*Percent of Cases (Number of times the factor was selected divided by the sample size)

If you selected "Other Websites" above, please specify which websites in the space provided:

Google

**Why did you choose to attend FSU for your graduate program? Please rank your top 5 reasons.**

In the table below respondents were asked to rank the top five most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were (1) cost, program/degree options, (2) ability to complete degree/program/coursework online and/or hybrid, and (3) location.

Answer	Response Percent	Percent of Cases*	Response Count
Cost (1 <sup>st</sup> )	20.00%	85.71%	6
Program/Degree Options (1 <sup>st</sup> )	20.00%	85.71%	6
Ability to complete degree/program/coursework online and/or hybrid (2 <sup>nd</sup> )	16.67%	71.43%	5
Convenient Course Times (2 <sup>nd</sup> )	16.67%	71.43%	5
Location (3 <sup>rd</sup> )	13.33%	57.14%	4
Size of Academic Program	6.67%	28.57%	2
The Faculty	3.33%	14.29%	1
Academic Reputation	3.33%	14.29%	1
The Administrative Staff	0.00%	0.00%	0
Research Facilities	0.00%	0.00%	0
Through Recommendations	0.00%	0.00%	0
Other (please specify)	0.00%	0.00%	0
Number of Graduate Students	0.00%	0.00%	0
Unique Program Offered at FSU	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>7</b>

\*Percent of Cases (Number of times the factor was selected divided by the sample size)

**Did you apply to any other universities for graduate school?**

<b>Answer</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>Yes</b>	0.00%	0
<b>No</b>	100.00%	7
<b>Total</b>	<b>100%</b>	<b>7</b>

**What was your rating of FSU at the time you applied for admission?**

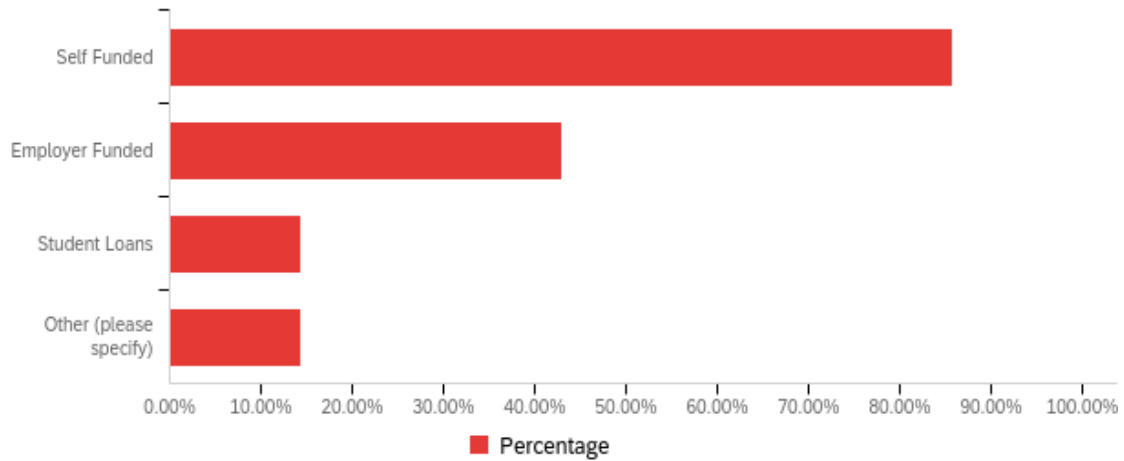
<b>Answer</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>1st Choice</b>	100.00%	7
<b>2nd Choice</b>	0.00%	0
<b>3rd Choice</b>	0.00%	0
<b>FSU was not one of my top three choices</b>	0.00%	0
<b>Total</b>	<b>100%</b>	<b>7</b>

Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:

Question	Extremely Unchallenging	Not Challenging	Neutral	Challenging	Extremely Challenging	Total
Work or Financial Obligations	0.00% 0	14.29% 1	28.57% 2	42.86% 3	14.29% 1	100% 7
	14.29% 1			57.15% 4		
Family Obligations	0.00% 0	14.29% 1	42.86% 3	42.86% 3	0.00% 0	100% 7
	14.29% 1			42.86% 3		
Location/Transportation	14.29% 1	28.57% 2	42.86% 3	14.29% 1	0.00% 0	100% 7
	42.86% 3			14.29% 1		
Immigration Regulations	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100% 1
	100.00% 1			0.00% 0		
Program Requirements or Structure	0.00% 0	0.00% 0	57.14% 4	42.86% 3	0.00% 0	100% 7
	0.00% 0			42.86% 3		
Course Availability	0.00% 0	57.14% 4	28.57% 2	0.00% 0	14.29% 1	100% 7
	57.14% 4			14.29% 1		
Communication with Faculty	14.29% 1	71.43% 5	14.29% 1	0.00% 0	0.00% 0	100% 7
	85.72% 6			0.00% 0		
Communication with Graduate Office Staff	0.00% 0	16.67% 1	0.00% 0	50.00% 3	33.33% 2	100% 6
	16.67% 1			83.33% 5		
Communication with Graduate Advisor	33.33% 2	50.00% 3	0.00% 0	0.00% 0	16.67% 1	100% 6
	83.33% 5			16.67% 1		
Communication with Students Services Staff	0.00% 0	33.33% 1	0.00% 0	33.33% 1	33.33% 1	100% 3
	33.33% 1			66.66% 2		

<b>Communication with Graduate Admissions Office Staff</b>	<b>20.00%</b> 1	<b>40.00%</b> 2	<b>20.00%</b> 1	<b>20.00%</b> 1	<b>0.00%</b> 0	<b>100%</b> 5
	<b>60.00%</b> 3			<b>20.00%</b> 1		
<b>Communication with Graduate Registrar Office Staff</b>	<b>16.67%</b> 1	<b>16.67%</b> 1	<b>33.33%</b> 2	<b>16.67%</b> 1	<b>16.67%</b> 1	<b>100%</b> 6
	<b>33.34%</b> 2			<b>33.34%</b> 2		
<b>Course Requirements and Coursework</b>	<b>0.00%</b> 0	<b>14.29%</b> 1	<b>14.29%</b> 1	<b>71.43%</b> 5	<b>0.00%</b> 0	<b>100%</b> 7
	<b>14.29%</b> 1			<b>71.43%</b> 5		
<b>Portfolio Requirement</b>	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>0%</b> 0
	<b>0.00%</b> 0			<b>0.00%</b> 0		
<b>Practicum Requirement</b>	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>100.00%</b> 1	<b>0.00%</b> 0	<b>100%</b> 1
	<b>0.00%</b> 0			<b>100.00%</b> 1		
<b>Comprehensive Exam</b>	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>0%</b> 0
	<b>0.00%</b> 0			<b>0.00%</b> 0		

## How did you finance your graduate education?



Answer	Response Percent	Percent of Cases*	Response Count
<b>Self-Funded</b>	54.55%	85.71%	6
<b>Employer Funded</b>	27.27%	42.86%	3
<b>Student Loans</b>	9.09%	14.29%	1
<b>Other (please specify)</b>	9.09%	14.29%	1
<b>FSU Graduate Assistantship</b>	0.00%	0.00%	0
<b>Non-FSU Scholarship</b>	0.00%	0.00%	0
<b>Government Grants or Funding (e.g. Veterans Benefits or GI bill)</b>	0.00%	0.00%	0
<b>FSU Senior Citizen Waiver</b>	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>7</b>

Other (please specify)
Self and employer reimbursement

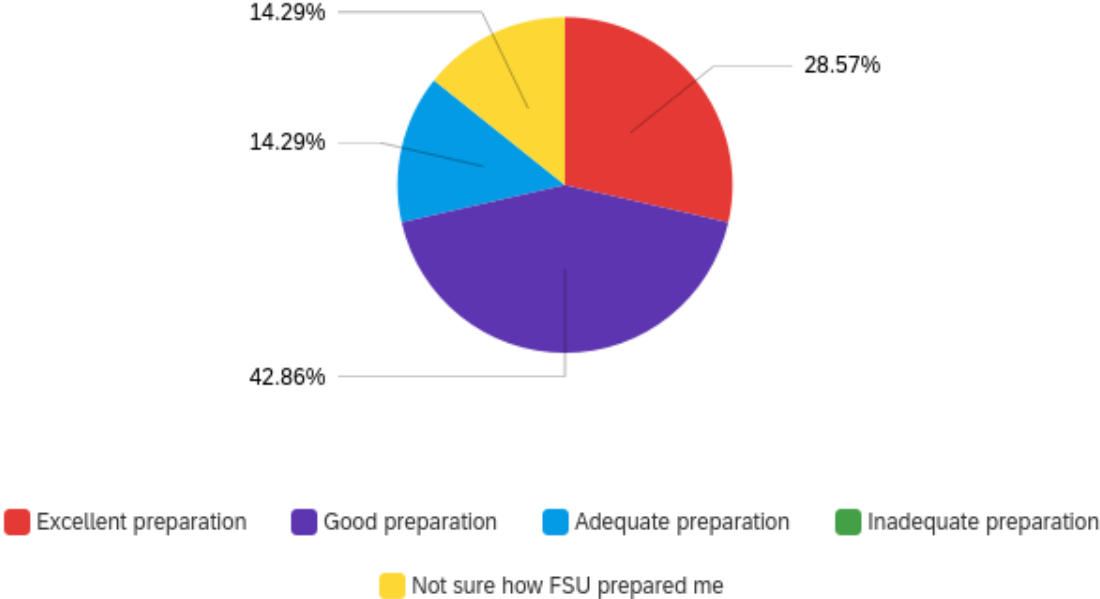
\*Percent of Cases (Number of times the factor was selected divided by the sample size)

## How applicable were the program requirements to your current/or future workplace?

Answer	Response Percent	Response Count
<b>A Great Deal</b>	57.14%	4
<b>Quite a Lot</b>	14.29%	1
<b>Some</b>	28.57%	2
<b>A Little</b>	0.00%	0
<b>None</b>	0.00%	0
<b>Total</b>	<b>100%</b>	<b>7</b>



**After completing your graduate program, how would you classify your level of preparation?**



Answer	Response Percent	Response Count
Excellent preparation	28.57%	2
Good preparation	42.86%	3
Adequate preparation	14.29%	1
Inadequate preparation	0.00%	0
Not sure how FSU prepared me	14.29%	1
<b>Total</b>	<b>100%</b>	<b>7</b>

Please indicate your level of satisfaction with FSU Graduate Services in the following areas:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
<b>GRADUATE STUDIES OFFICE</b>	20.00% 1	20.00% 1	40.00% 2	20.00% 1	0.00% 0	100% 5
	40.00% 2			20.00% 1		
<b>GRADUATE ADMISSIONS OFFICE</b>	33.33% 2	50.00% 3	16.67% 1	0.00% 0	0.00% 0	100% 6
	83.33% 5			0.00% 0		
<b>REGISTRAR'S OFFICE</b>	40.00% 2	20.00% 1	20.00% 1	0.00% 0	20.00% 1	100% 5
	60.00% 3			20.00% 1		
<b>FINANCIAL AID &amp; SCHOLARSHIPS</b>	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	100% 3
	66.66% 2			0.00% 0		

**Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree:**

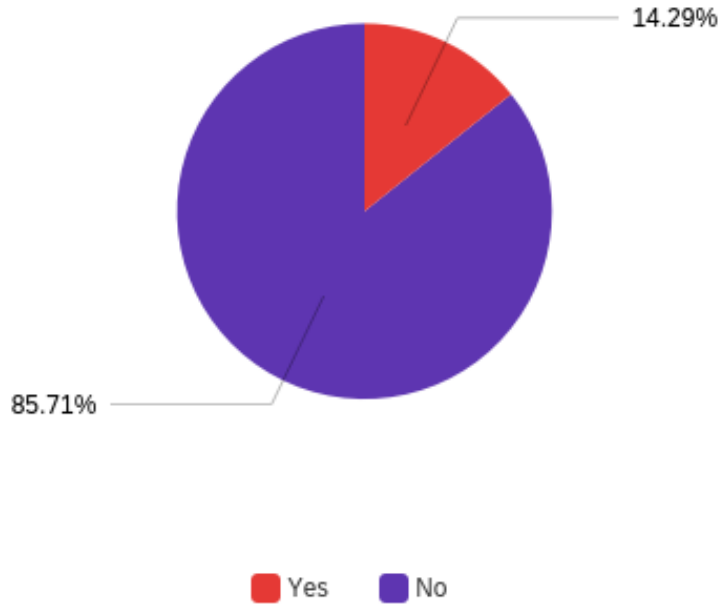
Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
Diversity of students with whom you took courses	28.57% 2	57.14% 4	14.29% 1	0.00% 0	0.00% 0	100% 7
	85.71% 6			0.00% 0		
Academic quality of students with whom you took courses	16.67% 1	50.00% 3	16.67% 1	16.67% 1	0.00% 0	100% 6
	66.67% 4			16.67% 1		
Quality of instruction in your courses	28.57% 2	42.86% 3	28.57% 2	0.00% 0	0.00% 0	100% 7
	71.43% 5			0.00% 0		
Faculty expertise	28.57% 2	57.14% 4	14.29% 1	0.00% 0	0.00% 0	100% 7
	85.71% 6			0.00% 0		
Feedback you received in courses from faculty	28.57% 2	57.14% 4	14.29% 1	0.00% 0	0.00% 0	100% 7
	85.71% 6			0.00% 0		
Accessibility of instructors	28.57% 2	71.43% 5	0.00% 0	0.00% 0	0.00% 0	100% 7
	100.00% 7			0.00% 0		
Finding and working with your graduate program coordinator	33.33% 2	50.00% 3	0.00% 0	16.67% 1	0.00% 0	100% 6
	83.33% 5			16.67% 1		
Quality of graduate advising from major professor or graduate advisor	33.33% 2	50.00% 3	0.00% 0	16.67% 1	0.00% 0	100% 6
	83.33% 5			16.67% 1		
Degree plan flexibility and elective choices	14.29% 1	28.57% 2	28.57% 2	28.57% 2	0.00% 0	100% 7
	42.86% 3			28.57% 2		
Program coverage of relevant content	0.00% 0	71.43% 5	14.29% 1	14.29% 1	0.00% 0	100% 7
	71.43% 5			14.29% 1		

Sequencing of content across program courses	14.29% 1	71.43% 5	14.29% 1	0.00% 0	0.00% 0	100% 7
	85.72% 6			0.00% 0		
Assistance with external certification process	0.00% 0	33.33% 1	66.67% 2	0.00% 0	0.00% 0	100% 3
	33.33% 1			0.00% 0		
Availability of field experience(s)/practicum(s)/internship(s)	0.00% 0	0.00% 0	100.00% 2	0.00% 0	0.00% 0	100% 2
	0.00% 0			0.00% 0		
Quality of your field experience(s)/practicum(s)/internship(s)	0.00% 0	33.33% 1	66.67% 2	0.00% 0	0.00% 0	100% 3
	33.33% 1			0.00% 0		
Timing of your field experience(s)/practicum(s)/internship(s)	0.00% 0	50.00% 2	50.00% 2	0.00% 0	0.00% 0	100% 4
	50.00% 2			0.00% 0		
Length of graduate program	14.29% 1	71.43% 5	14.29% 1	0.00% 0	0.00% 0	100% 7
	85.72% 6			0.00% 0		
Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam	0.00% 0	33.33% 1	66.67% 2	0.00% 0	0.00% 0	100% 3
	33.33% 1			0.00% 0		
Assistance with finding employment	0.00% 0	0.00% 0	50.00% 1	50.00% 1	0.00% 0	100% 2
	0.00% 0			50.00% 1		

**Please rate your level of agreement with the following statements:**

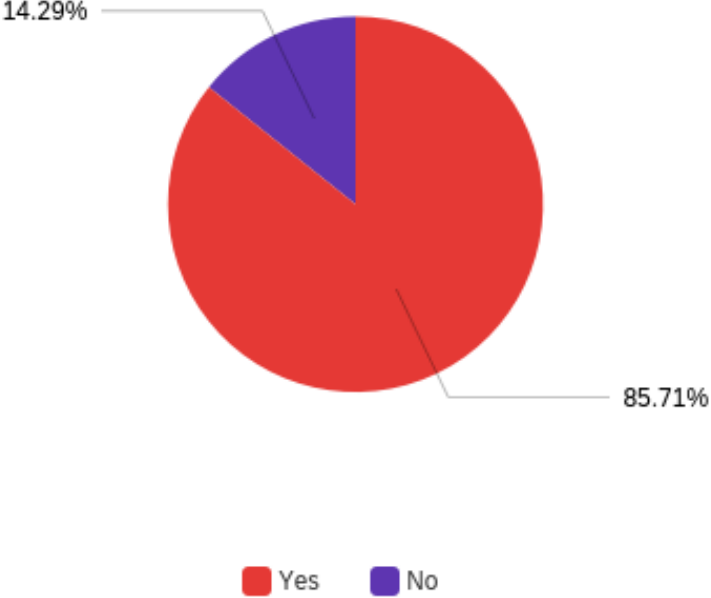
<b>Question</b>	<b>Strongly Agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Total</b>
<b>My graduate degree from FSU has brought me closer to achieving my goals</b>	<b>42.86%</b> 3	<b>28.57%</b> 2	<b>14.29%</b> 1	<b>14.29%</b> 1	<b>0.00%</b> 0	100% 7
	<b>71.43%</b> 5			<b>14.29%</b> 1		
<b>My graduate experience at FSU was rewarding</b>	<b>42.86%</b> 3	<b>42.86%</b> 3	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>14.29%</b> 1	100% 7
	<b>85.72%</b> 6			<b>14.29%</b> 1		
<b>My graduate coursework at FSU was challenging</b>	<b>14.29%</b> 1	<b>57.14%</b> 4	<b>14.29%</b> 1	<b>0.00%</b> 0	<b>14.29%</b> 1	100% 7
	<b>71.43%</b> 5			<b>14.29%</b> 1		
<b>My graduate degree from FSU is marketable</b>	<b>28.57%</b> 2	<b>42.86%</b> 3	<b>0.00%</b> 0	<b>28.57%</b> 2	<b>0.00%</b> 0	100% 7
	<b>71.43%</b> 5			<b>28.57%</b> 2		

### Did you receive your undergraduate degree from FSU?



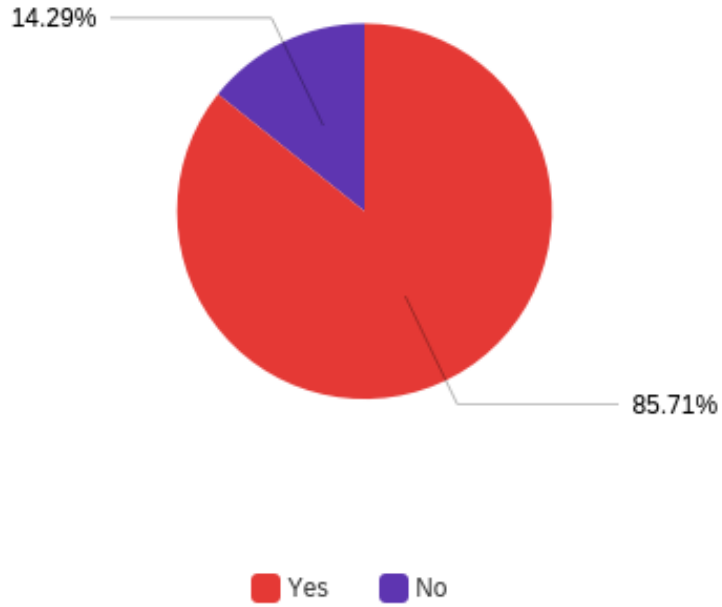
Answer	Response Percent	Response Count
Yes	14.29%	1
No	85.71%	6
Total	100%	7

**Would you select FSU if you were to begin graduate school all over again?**



Answer	Response Percent	Response Count
Yes	85.71%	6
No	14.29%	1
<b>Total</b>	<b>100%</b>	<b>7</b>

### Would you recommend FSU to other potential students?



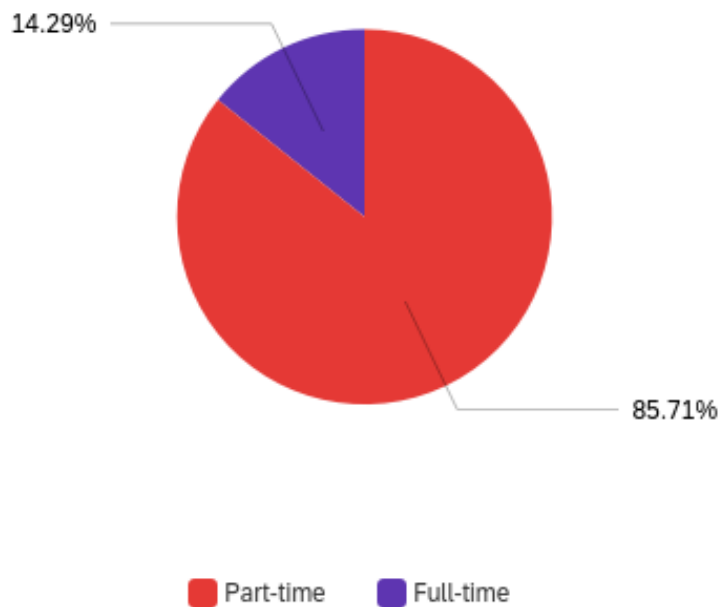
Answer	Response Percent	Response Count
Yes	85.71%	6
No	14.29%	1
Total	100%	7



**Are you an in-state, out-of-state, or international student (living inside or outside the U.S.)?**

Answer	Response Percent	Response Count
In-State Student	100.00%	7
Out-of-State Student	0.00%	0
International Student living in the U.S.	0.00%	0
International Student living outside the U.S.	0.00%	0
<b>Total</b>	<b>100%</b>	<b>7</b>

**Did you complete this degree as a part-time or full-time student?**



Answer	Response Percent	Response Count
Part-time	85.71%	6
Full-time	14.29%	1
<b>Total</b>	<b>100%</b>	<b>7</b>

**What percentage of your classes did you take online and what percentage would you have preferred?**

<b>Field</b>	<b>Average Percentage</b>	<b>Count</b>
<b>My courses were online:</b>	53.71%	7
<b>I would have preferred online:</b>	53.50%	6

This question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%.