



# **FRAMINGHAM STATE UNIVERSITY**

## **Office of Institutional Assessment**

### **Graduate Student Exit Survey Report 2017-18**

#### **Masters of Public Administration**

**Total Respondents: 12**

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### How many years did it take you to finish this degree?

Answer	Response Percent	Response Count
Less than 2 years	25.00%	3
2 - 4 years	58.33%	7
4- 6 years	8.33%	1
6 - 8 years	0.00%	0
More than 8 years	8.33%	1
Total	100%	12

### What is the degree you are completing?

Answer	Response Percent	Response Count
Masters of Public Administration	100.00%	12
Total	100%	12



## How did you first hear about FSU graduate programs?

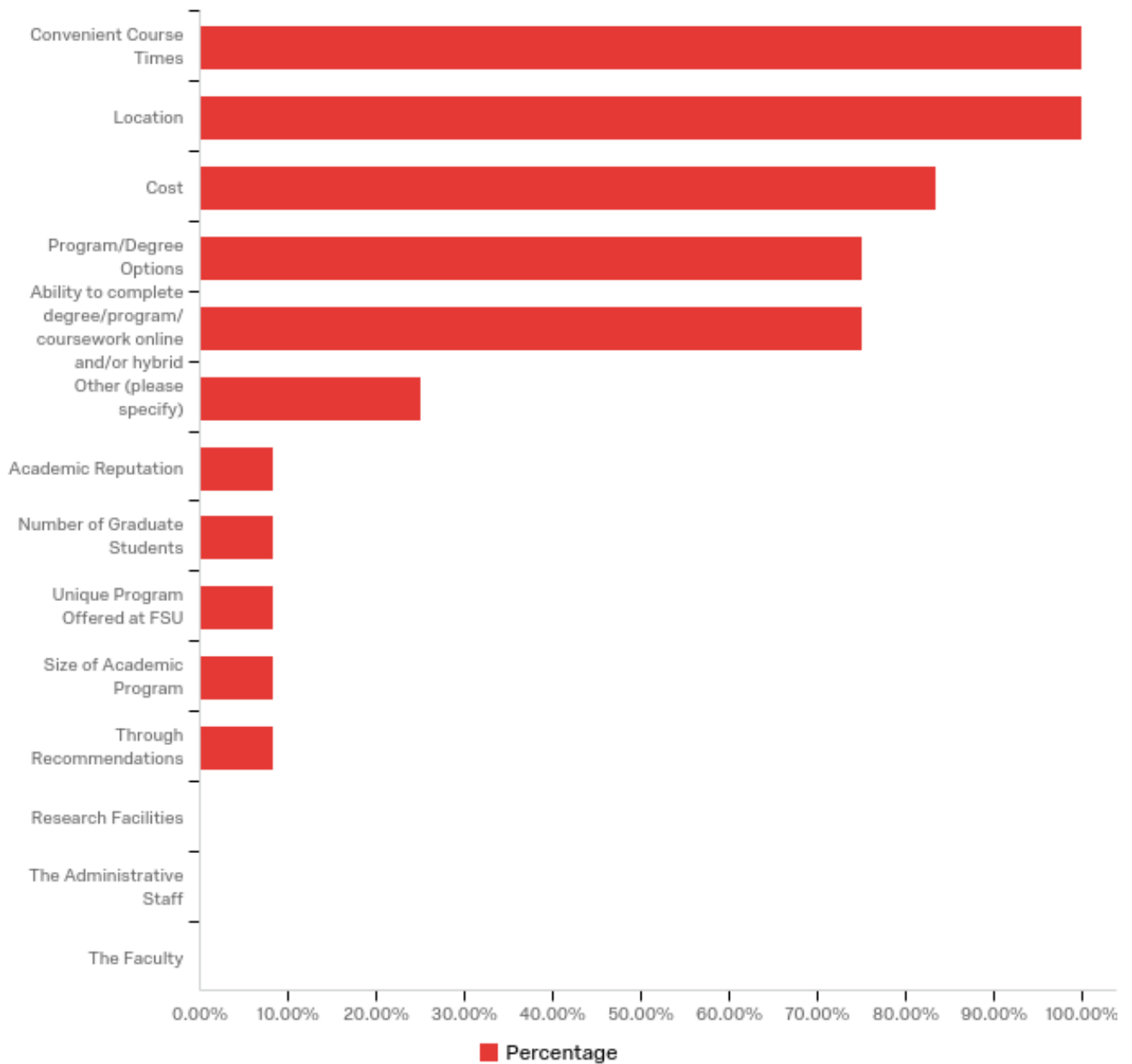
Answer	Response Percent	Response Count
FSU Website	69.23%	9
From an Employer	15.38%	2
From a Co-worker	7.69%	1
Other (please specify)	7.69%	1
I am a FSU Alumni	0.00%	0
Graduate Fair/Career Fair	0.00%	0
Other Websites	0.00%	0
Word of Mouth from FSU Alumni	0.00%	0
Word of Mouth from current FSU Student	0.00%	0
From an Undergraduate Faculty Member	0.00%	0
Newspaper	0.00%	0
Radio	0.00%	0
Brochure	0.00%	0
<b>Total</b>	100%	12

### Other (please specify)

I am a state employee who works in Framingham. I drive by it every day so I looked into the programs they offered.



## Why did you choose to attend FSU for your graduate program?



In the table below respondents selected the most significant reasons why they chose to attend FSU for their graduate program. Respondents indicated the most significant reasons were (1) location and convenient course times, (2) cost, (3) ability to complete degree/program/ coursework online and/or hybrid, and program/degree options.

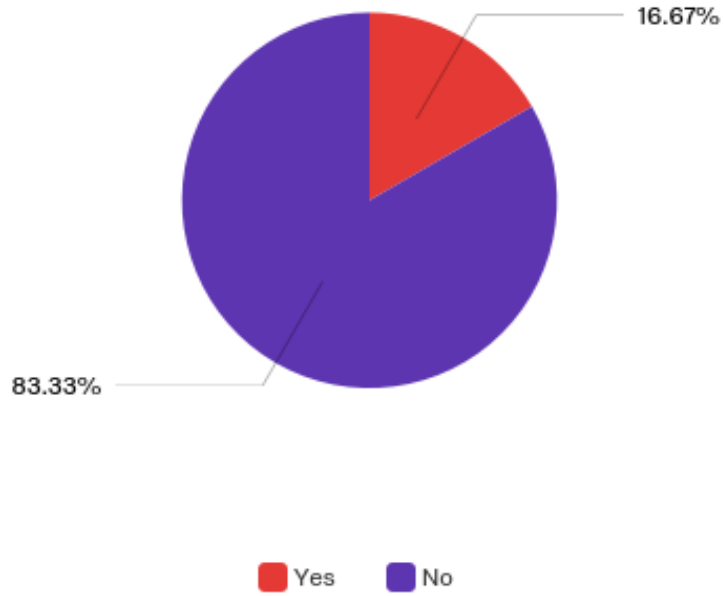


Answer	Response Percent	Percent of Cases	Response Count
Convenient Course Times (1 <sup>st</sup> )	20.00%	100.00%	12
Location (1 <sup>st</sup> )	20.00%	100.00%	12
Cost (2 <sup>nd</sup> )	16.67%	83.33%	10
Program/Degree Options (3 <sup>rd</sup> )	15.00%	75.00%	9
Ability to complete degree/program/ coursework online and/or hybrid (3 <sup>rd</sup> )	15.00%	75.00%	9
Other (please specify)	5.00%	25.00%	3
Academic Reputation	1.67%	8.33%	1
Through Recommendations	1.67%	8.33%	1
Number of Graduate Students	1.67%	8.33%	1
Unique Program Offered at FSU	1.67%	8.33%	1
Size of Academic Program	1.67%	8.33%	1
The Faculty	0.00%	0.00%	0
Research Facilities	0.00%	0.00%	0
The Administrative Staff	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>12</b>

Other (please specify)
Public School
pay thru employer
Opportunity to take TOEFL test at FSU and continue my education with the test scores
I could live at home to complete my degree



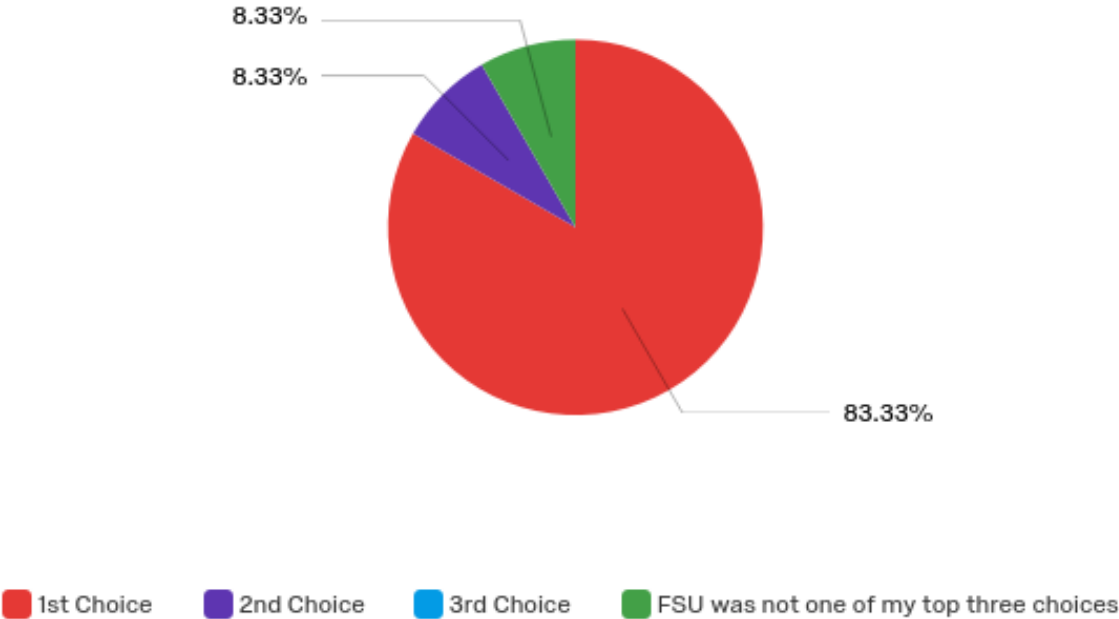
### Did you apply to any other universities for graduate school?



Answer	Response Percent	Response Count
Yes	16.67%	2
No	83.33%	10
Total	100%	12



**What was your rating of FSU at the time you applied for admission?**



Answer	Response Percent	Response Count
1st Choice	83.33%	10
2nd Choice	8.33%	1
3rd Choice	0.00%	0
FSU was not one of my top three choices	8.33%	1
<b>Total</b>	<b>100%</b>	<b>12</b>





Please indicate the level of challenge presented by each item below based on your experience while pursuing your graduate degree:

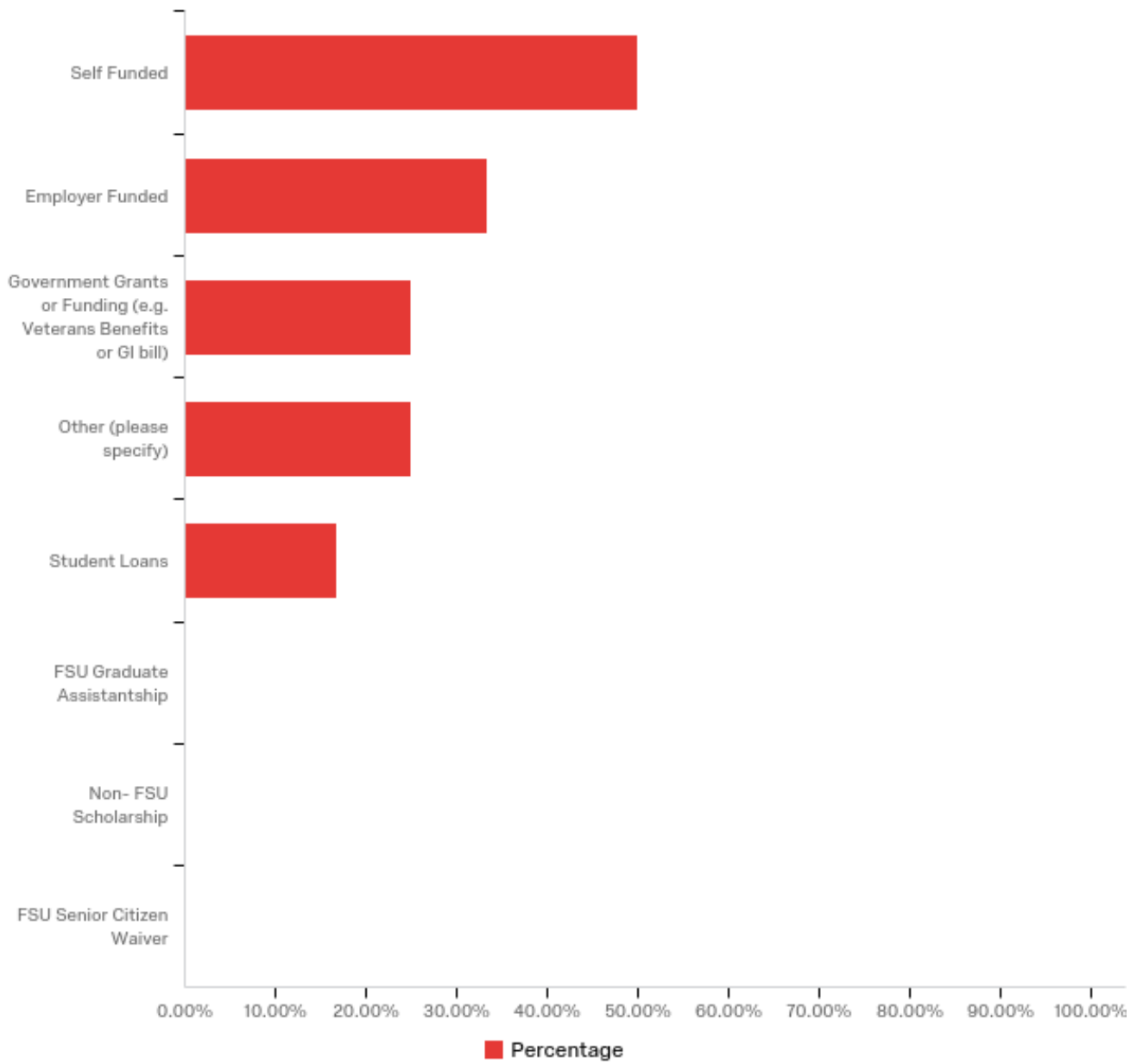
Question	Extremely Challenging	Challenging	Neutral	Not Challenging	Extremely Unchallenging	Total	Average Rating
Work or Financial Obligations	8.33% 1	58.33% 7	16.67% 2	8.33% 1	8.33% 1	100.00% 12	2.50
	66.66% 8			16.66% 2			
Family Obligations	18.18% 2	45.45% 5	18.18% 2	18.18% 2	0.00% 0	100.00% 11	2.36
	63.63% 7			18.18% 2			
Location/Transportation	8.33% 1	16.67% 2	41.67% 5	25.00% 3	8.33% 1	100.00% 12	3.08
	25.00% 3			33.33% 4			
Immigration Regulations	0.00% 0	0.00% 0	25.00% 1	75.00% 3	0.00% 0	100.00% 4	3.75
	0.00% 0			75.00% 3			
Program Requirements or Structure	0.00% 0	41.67% 5	41.67% 5	0.00% 0	16.67% 2	100.00% 12	2.92
	41.67% 5			16.67% 2			
Course Availability	8.33% 1	33.33% 4	25.00% 3	25.00% 3	8.33% 1	100.00% 12	2.92
	41.66% 5			33.33% 4			
Communication with Faculty	0.00% 0	8.33% 1	16.67% 2	50.00% 6	25.00% 3	100.00% 12	3.92
	8.33% 1			75.00% 9			
Communication with Graduate Office Staff	9.09% 1	0.00% 0	63.64% 7	27.27% 3	0.00% 0	100.00% 11	3.09
	9.09% 1			27.27% 3			
Communication with Graduate Advisor	10.00% 1	30.00% 3	10.00% 1	50.00% 5	0.00% 0	100.00% 10	3.00
	40.00% 4			50.00% 5			
Communication with	11.11% 1	11.11% 1	33.33% 3	44.44% 4	0.00% 0	100.00% 10	3.11



<b>Students Services Staff</b>	1	1	3	4	0	9	
	<b>22.22%</b> <b>2</b>			<b>44.44%</b> <b>4</b>			
<b>Communication with Graduate Admissions Office Staff</b>	9.09% 1	0.00% 0	27.27% 3	54.55% 6	9.09% 1	100.00% 11	3.55
	<b>9.09%</b> <b>1</b>			<b>63.64%</b> <b>7</b>			
<b>Communication with Graduate Registrar Office Staff</b>	18.18% 2	0.00% 0	27.27% 3	54.55% 6	0.00% 0	100.00% 11	3.18
	<b>18.18%</b> <b>2</b>			<b>54.55%</b> <b>6</b>			
<b>Course Requirements and Coursework</b>	0.00% 0	83.33% 10	0.00% 0	16.67% 2	0.00% 0	100.00% 12	2.33
	<b>83.33%</b> <b>10</b>			<b>16.67%</b> <b>2</b>			
<b>Portfolio Requirement</b>	0.00% 0	57.14% 4	14.29% 1	0.00% 0	28.57% 2	100.00% 7	3.00
	<b>57.14%</b> <b>4</b>			<b>28.57%</b> <b>2</b>			
<b>Practicum Requirement</b>	0.00% 0	42.86% 3	28.57% 2	0.00% 0	28.57% 2	100.00% 7	3.14
	<b>42.86%</b> <b>3</b>			<b>28.57%</b> <b>2</b>			
<b>Comprehensive Exam</b>	0.00% 0	0.00% 0	60.00% 3	0.00% 0	40.00% 2	100.00% 5	3.80
	<b>0.00%</b> <b>0</b>			<b>40.00%</b> <b>2</b>			



## How did you finance your graduate education?

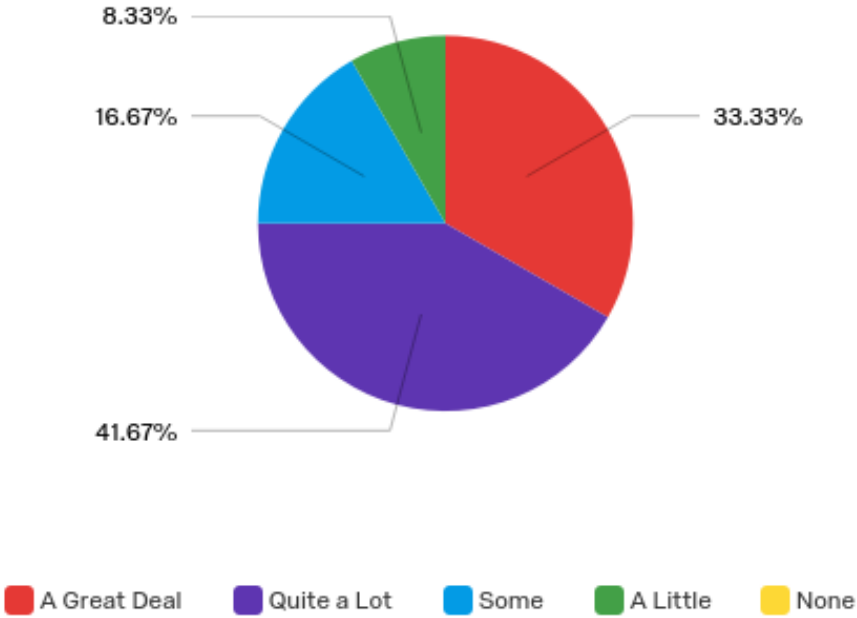


Answer	Response Percent	Percent of Cases	Response Count
Self Funded	33.33%	50.00%	6
Employer Funded	22.22%	33.33%	4
Government Grants or Funding (e.g. Veterans Benefits or GI bill)	16.67%	25.00%	3
Other (please specify)	11.11%	16.67%	2
Student Loans	11.11%	16.67%	2
Non- FSU Scholarship	5.56%	8.33%	1
FSU Graduate Assistantship	0.00%	0.00%	0
FSU Senior Citizen Waiver	0.00%	0.00%	0
<b>Total</b>	<b>100%</b>		<b>12</b>

Other (please specify)
Partial tuition reimbursement and out of pocket
staff



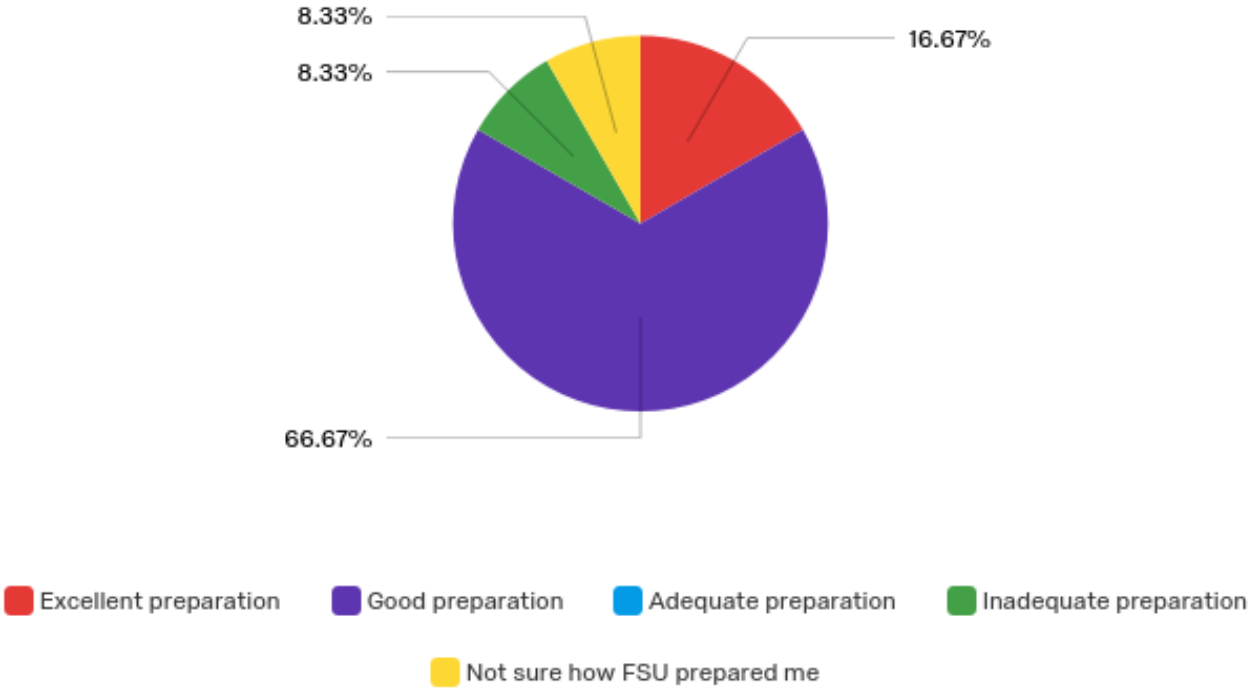
**How applicable were the program requirements to your current/or future workplace?**



Answer	Response Percent	Response Count
A Great Deal	33.33%	4
Quite a Lot	41.67%	5
Some	16.67%	2
A Little	8.33%	1
None	0.00%	0
<b>Total</b>	<b>100%</b>	<b>12</b>



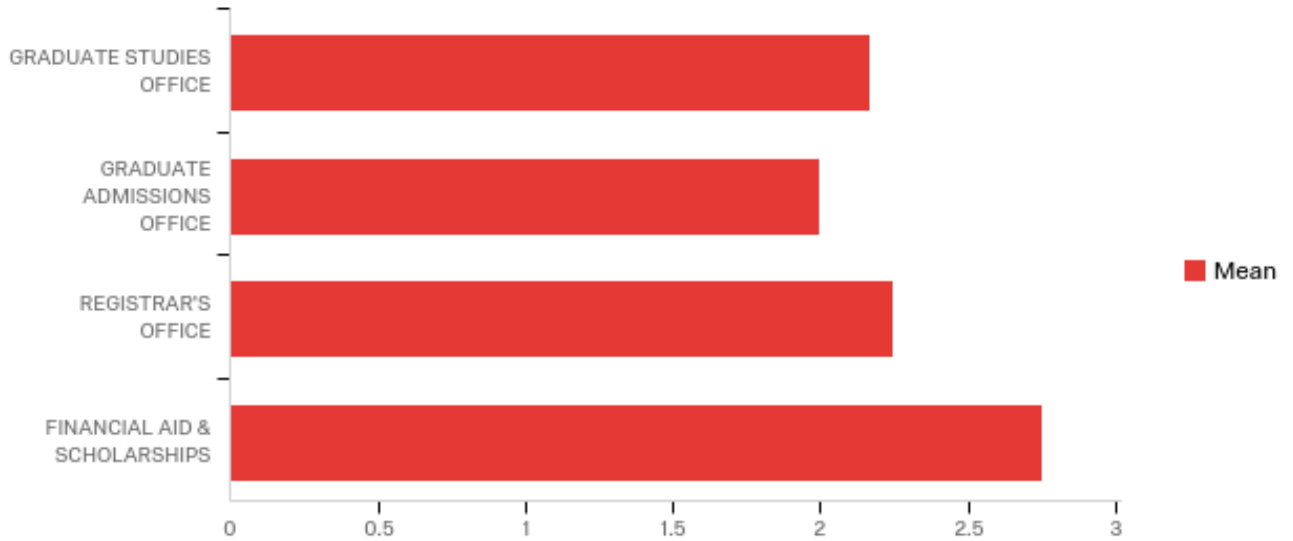
**After completing your graduate program, how would you classify your level of preparation?**



Answer	Response Percent	Response Count
Excellent preparation	16.67%	2
Good preparation	66.67%	8
Adequate preparation	0.00%	0
Inadequate preparation	8.33%	1
Not sure how FSU prepared me	8.33%	1
<b>Total</b>	<b>100%</b>	<b>12</b>



Please indicate your level of satisfaction with FSU Graduate Services in the following areas:



Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Mean
<b>GRADUATE STUDIES OFFICE</b>	16.67% 2	58.33% 7	16.67% 2	8.33% 1	0.00% 0	100.00% 12	2.17
	<b>75.00%</b> <b>9</b>			<b>8.33%</b> <b>1</b>			
<b>GRADUATE ADMISSIONS OFFICE</b>	25.00% 3	66.67% 8	0.00% 0	0.00% 0	8.33% 1	100.00% 12	2.00
	<b>91.67%</b> <b>11</b>			<b>8.33%</b> <b>1</b>			
<b>REGISTRAR'S OFFICE</b>	16.67% 2	66.67% 8	0.00% 0	8.33% 1	8.33% 1	100.00% 12	2.25
	<b>83.34%</b> <b>10</b>			<b>16.66%</b> <b>2</b>			
<b>FINANCIAL AID &amp; SCHOLARSHIPS</b>	0.00% 0	25.00% 3	75.00% 9	0.00% 0	0.00% 0	100.00% 12	2.75
	<b>25.00%</b> <b>3</b>			<b>0.00%</b> <b>0</b>			



**Please rate your level of satisfaction with the following aspects of your graduate education experiences related to your degree:**

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Rating Average
Academic quality of students with whom you took courses	0.00% 0	70.00% 7	30.00% 3	0.00% 0	0.00% 0	100.00% 10	2.30
	<b>70.00%</b> <b>7</b>			<b>0.00%</b> <b>0</b>			
Accessibility of instructors	50.00% 5	40.00% 4	10.00% 1	0.00% 0	0.00% 0	100.00% 10	1.60
	<b>90.00%</b> <b>9</b>			<b>0.00%</b> <b>0</b>			
Assistance with external certification process	0.00% 0	0.00% 0	60.00% 3	20.00% 1	20.00% 1	100.00% 5	3.60
	<b>0.00%</b> <b>0</b>			<b>40.00%</b> <b>2</b>			
Assistance with finding employment	0.00% 0	0.00% 0	40.00% 2	40.00% 2	20.00% 1	100.00% 5	3.80
	<b>0.00%</b> <b>0</b>			<b>60.00%</b> <b>3</b>			
Availability of field experience(s)/practicum(s)/internship(s)	0.00% 0	33.33% 1	33.33% 1	33.33% 1	0.00% 0	100.00% 3	3.00
	<b>33.33%</b> <b>1</b>			<b>33.33%</b> <b>1</b>			
Degree plan flexibility and elective choices	0.00% 0	60.00% 6	10.00% 1	20.00% 2	10.00% 1	100.00% 10	2.80
	<b>60.00%</b> <b>6</b>			<b>30.00%</b> <b>3</b>			
Diversity of students with whom you took courses	20.00% 2	70.00% 7	10.00% 1	0.00% 0	0.00% 0	100.00% 10	1.90
	<b>90.00%</b> <b>9</b>			<b>0.00%</b> <b>0</b>			
Faculty expertise	20.00% 2	60.00% 6	20.00% 2	0.00% 0	0.00% 0	100.00% 10	2.00
	<b>80.00%</b> <b>8</b>			<b>0.00%</b> <b>0</b>			
Feedback you received in courses from faculty	20.00% 2	60.00% 6	10.00% 1	0.00% 0	10.00% 1	100.00% 10	2.20
	<b>80.00%</b> <b>8</b>			<b>10.00%</b> <b>1</b>			
Finding and working with your graduate program coordinator	0.00% 0	0.00% 0	77.78% 7	0.00% 0	22.22% 2	100.00% 9	3.44

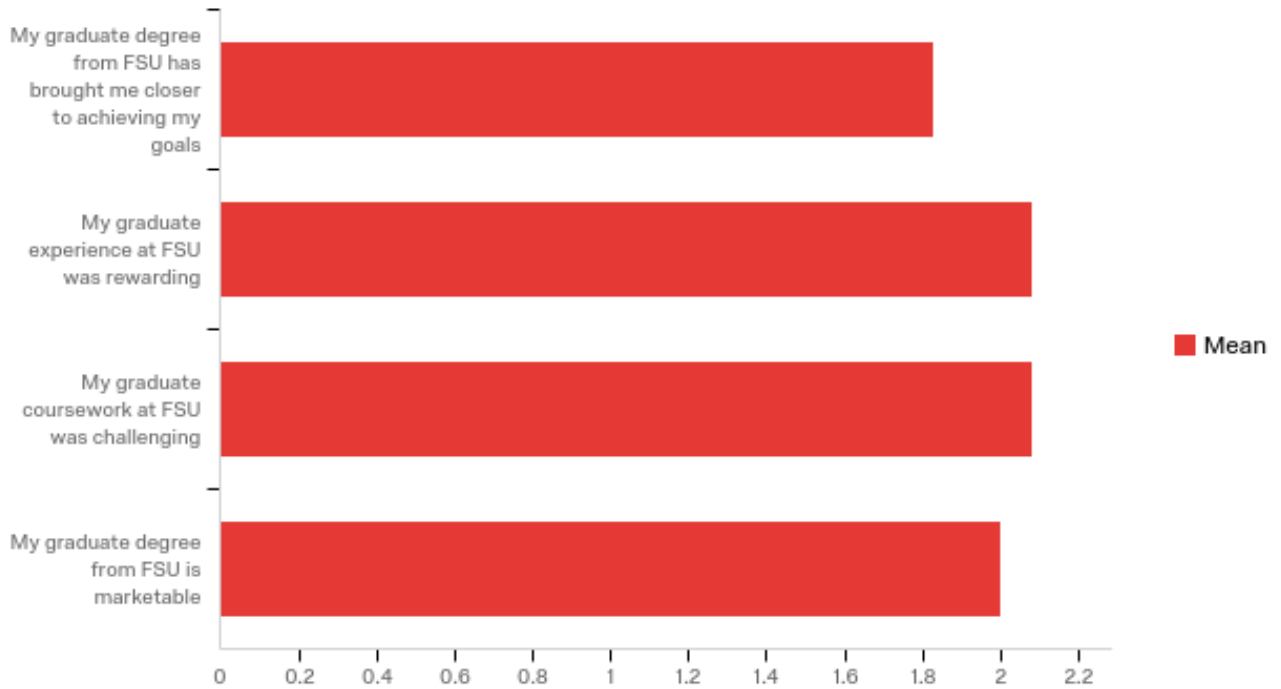




	<b>0.00%</b> <b>0</b>			<b>22.22%</b> <b>2</b>			
<b>Length of graduate program</b>	10.00% 1	70.00% 7	10.00% 1	0.00% 0	10.00% 1	100.00% 10	2.30
	<b>80.00%</b> <b>8</b>			<b>10.00%</b> <b>1</b>			
<b>Program coverage of relevant content</b>	0.00% 0	50.00% 5	30.00% 3	0.00% 0	20.00% 2	100.00% 10	2.90
	<b>50.00%</b> <b>5</b>			<b>20.00%</b> <b>2</b>			
<b>Quality of graduate advising from major professor or graduate advisor</b>	0.00% 0	20.00% 2	50.00% 5	10.00% 1	20.00% 2	100.00% 10	3.30
	<b>20.00%</b> <b>2</b>			<b>30.00%</b> <b>3</b>			
<b>Quality of instruction in your courses</b>	20.00% 2	60.00% 6	10.00% 1	10.00% 1	0.00% 0	100.00% 10	2.10
	<b>80.00%</b> <b>8</b>			<b>10.00%</b> <b>1</b>			
<b>Quality of your field experience(s)/practicum(s)/internship(s)</b>	0.00% 0	33.33% 1	66.67% 2	0.00% 0	0.00% 0	100.00% 3	2.67
	<b>33.33%</b> <b>1</b>			<b>0.00%</b> <b>0</b>			
<b>Sequencing of content across program courses</b>	10.00% 1	40.00% 4	20.00% 2	0.00% 0	30.00% 3	100.00% 10	3.00
	<b>50.00%</b> <b>5</b>			<b>30.00%</b> <b>3</b>			
<b>Support in planning and completing thesis, projects in lieu, or portfolio, or comprehensive exam</b>	0.00% 0	20.00% 1	60.00% 3	0.00% 0	20.00% 1	100.00% 5	3.20
	<b>20.00%</b> <b>1</b>			<b>20.00%</b> <b>1</b>			
<b>Timing of your field experience(s)/practicum(s)/internship(s)</b>	0.00% 0	33.33% 1	66.67% 2	0.00% 0	0.00% 0	100.00% 3	2.67
	<b>33.33%</b> <b>1</b>			<b>0.00%</b> <b>0</b>			



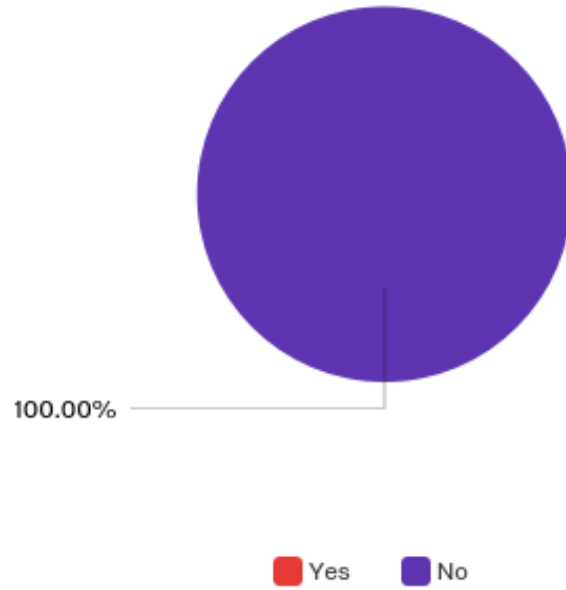
Please rate your level of agreement with the following statements:



Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total	Rating Average
My graduate degree from FSU has brought me closer to achieving my goals	33.33% 4	58.33% 7	0.00% 0	8.33% 1	0.00% 0	100.00% 12	1.83
	<b>91.66% 11</b>			<b>8.33% 1</b>			
My graduate experience at FSU was rewarding	41.67% 5	41.67% 5	0.00% 0	0.00% 0	16.67% 2	100.00% 12	2.08
	<b>83.34% 10</b>			<b>16.67% 2</b>			
My graduate coursework at FSU was challenging	25.00% 3	58.33% 7	8.33% 1	0.00% 0	8.33% 1	100.00% 12	2.08
	<b>83.33%</b>			<b>8.33% 1</b>			
My graduate degree from FSU is marketable	33.33% 4	41.67% 5	16.67% 2	8.33% 1	0.00% 0	100.00% 12	2.00
	<b>75.00% 10</b>			<b>8.33% 1</b>			



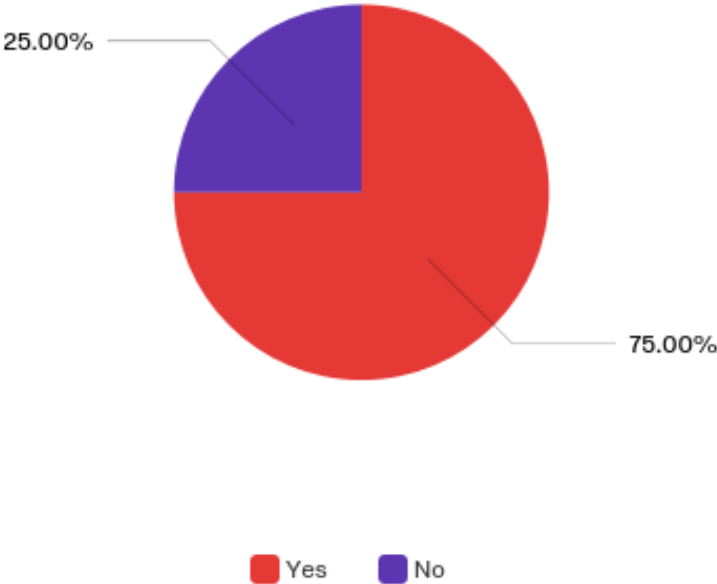
## Did you receive your undergraduate degree from FSU?



Answer	Response Percent	Response Count
Yes	0.00%	0
No	100.00%	12
Total	100%	12



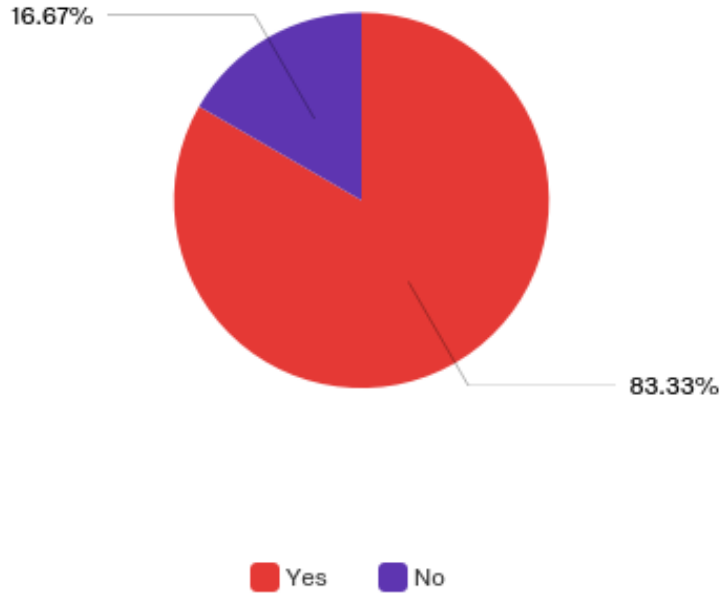
**Would you select FSU if you were to begin graduate school all over again?**



Answer	Response Percent	Response Count
Yes	75.00%	9
No	25.00%	3
Total	100%	12



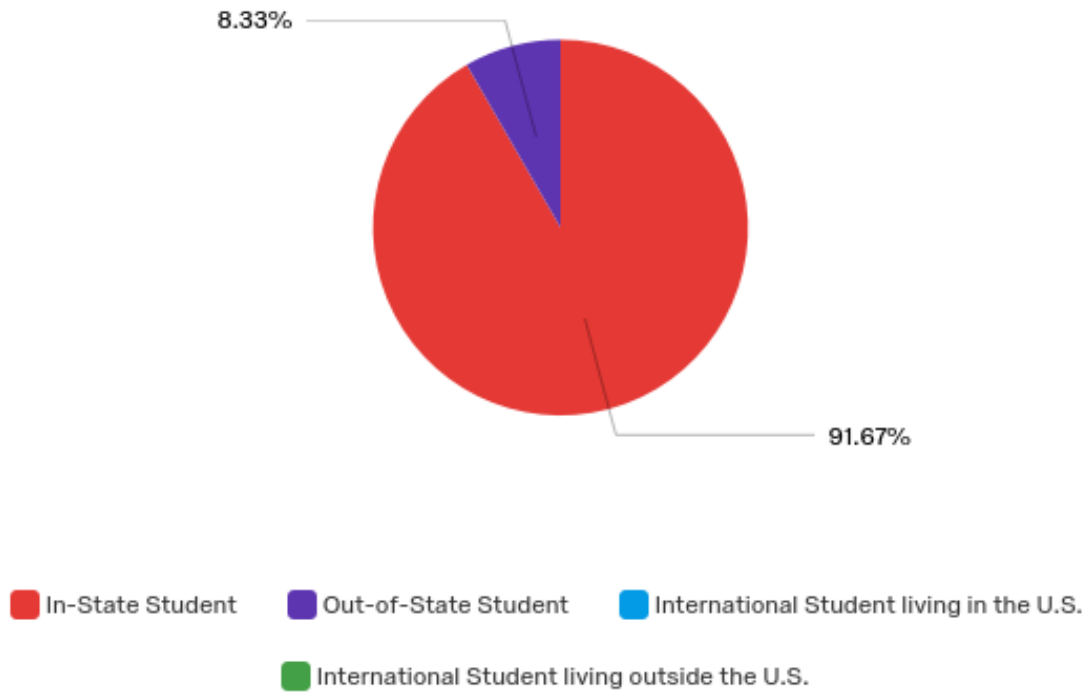
### Would you recommend FSU to other potential students?



Answer	Response Percent	Response Count
Yes	83.33%	10
No	16.67%	2
Total	100%	12



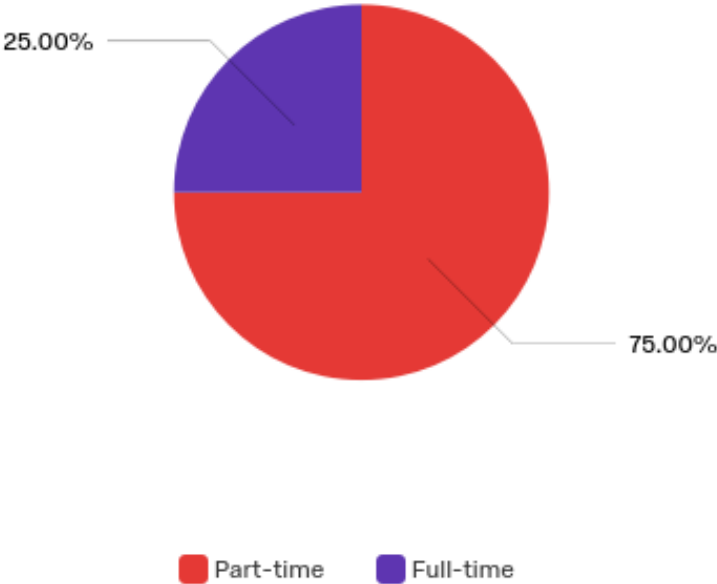
**Are you an in-state, out-of-state, or international student (living inside or outside the U.S.)?**



Answer	Response Percent	Response Count
In-State Student	91.67%	11
Out-of-State Student	8.33%	1
International Student living in the U.S.	0.00%	0
International Student living outside the U.S.	0.00%	0
<b>Total</b>	<b>100%</b>	<b>12</b>



**Did you complete this degree as:**



Answer	Response Percent	Response Count
Part-time	75.00%	9
Full-time	25.00%	3
Total	100%	12



**What percentage of your classes did you take online and what percentage would you have preferred?**

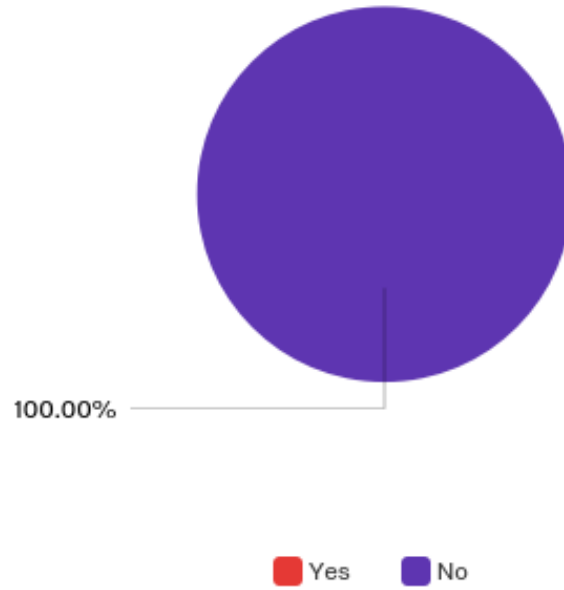
<b>Field</b>	<b>Mean</b>	<b>Count</b>
<b>My courses were online:</b>	41.27	11
<b>I would have preferred online:</b>	48.80	10

The question asked respondents to mark the percentage of courses taken online and the percentage they would prefer to take online using a slider that went from 0% - 100%. The table above shows the means for each. Graduate students reported that they took approximately 41% of courses in the online format. Students indicated they would have preferred to have taken 49% of courses online.





### Are you completing your degree at an IEP site?



Answer	Response Percent	Response Count
Yes	0.00%	0
No	100.00%	12
Total	100%	12

