Contents

ABOUT FRAMINGHAM STATE UNIVERSITY .................................................................................. 4
KEY CONTACTS ............................................................................................................................. 4
  Department Locations .............................................................................................................. 4
  Office of Academic Affairs ..................................................................................................... 5
  Department Chairs ................................................................................................................. 6
  Department Administrative Assistants .................................................................................... 7
IMPORTANT FACULTY RESOURCES .................................................................................. 8
  Starfish ................................................................................................................................... 8
  Campus Police ......................................................................................................................... 8
  Human Resources .................................................................................................................. 9
  Academic Centers .................................................................................................................. 9
  Center for Excellence in Learning, Teaching, Scholarship, and Service (CELTSS) ................. 9
  Smithsonian Institution Affiliation ......................................................................................... 9
  Information Technology Services (ITS) ................................................................................ 9
  Education Technology Office (ETO) ...................................................................................... 10
  Henry Whittemore Library ..................................................................................................... 10
  Diversity, Inclusion, and Equity at FSU ................................................................................ 10
  Campus Events ....................................................................................................................... 11
USEFUL INFORMATION ............................................................................................................. 12
  Office Keys............................................................................................................................... 12
  Dining Services ....................................................................................................................... 12
  Athletics and Recreation Center ............................................................................................ 12
  Jeanne M. Canelli Child Development Lab and Early Childhood Center ......................... 12
  Health Insurance ................................................................................................................... 13
  FSU Identification Card ......................................................................................................... 13
  Library Card ............................................................................................................................ 13
  Parking Permit ......................................................................................................................... 13
  Professional Development Funds .......................................................................................... 14
  Start-Up Funds ......................................................................................................................... 14
  Local Transportation ............................................................................................................. 14
  Travel ....................................................................................................................................... 14
PREPARING FOR CLASS ............................................................................................................ 15
ABOUT FRAMINGHAM STATE UNIVERSITY

Framingham State University (FSU) was founded by Horace Mann in 1839 as the first state-supported school in the United States for the training of teachers. Today, FSU is situated in the city of Framingham, a community 20 miles west of Boston. At FSU, our tradition of teacher education is combined with a broad spectrum of liberal arts programs and the very best of advanced technology. The University assists in fulfilling the workforce needs of the rapidly growing high technology and service region known as MetroWest, and draws the majority of its students from within a 50-mile radius of Framingham. Traditional college-aged students, as well as older and non-traditional students seeking higher education on either a full- or part-time basis, are served and are accorded opportunities to participate in campus life through a variety of co-curricular programs and activities.

A wide array of information about the University and our students is available on our website, including in the FSU Overview and on the Office of Institutional Research webpage. The campus map can also be found on the website.

KEY CONTACTS

To reach a University phone extension from an off-campus phone, the full phone number must be entered, which consists of 508-626-[EXTENSION]. From a University phone, only the extension needs to be entered unless the extension begins with the digit 5, in which case you must dial 508-215-[EXTENSION]. To reach an off-campus number from a University phone, enter 8 + 1 + [AREA CODE] + [NUMBER].

Department Locations

Crocker Hall (CR): The College of Business faculty (Accounting, Economics, & Finance; Management and Business & IT; and Marketing) and visiting lecturers from multiple departments
Hemenway Annex (HA): Biology, Chemistry & Food Science, Geography, Physics & Earth Science
May Hall (MA): Art & Music, English, History
O’Connor Hall (OC): Education, Political Science, Psychology & Philosophy, Sociology, World Languages
Whittemore Library (WL): Communication Arts, Art & Music
<table>
<thead>
<tr>
<th>Title</th>
<th>First Name</th>
<th>Last Name</th>
<th>Hall</th>
<th>Room</th>
<th>Phone</th>
<th>FSU Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provost and Vice President, Academic Affairs</td>
<td>Angela</td>
<td>Salas</td>
<td>DH</td>
<td>300</td>
<td>4582</td>
<td><a href="mailto:asalas1@framingham.edu">asalas1@framingham.edu</a></td>
</tr>
<tr>
<td>Associate Provost, Interim Dean of Education</td>
<td>Scott</td>
<td>Greenberg</td>
<td>DH</td>
<td>300</td>
<td>4603</td>
<td><a href="mailto:sgreenberg@framingham.edu">sgreenberg@framingham.edu</a></td>
</tr>
<tr>
<td>Dean of Graduate Studies and Continuing Education</td>
<td>Yaser</td>
<td>Naijar</td>
<td>DH</td>
<td>204</td>
<td>4014</td>
<td><a href="mailto:ynaijar@framingham.edu">ynaijar@framingham.edu</a></td>
</tr>
<tr>
<td>Dean of Science, Technology, Engineering, and Mathematics</td>
<td>Margaret</td>
<td>Carroll</td>
<td>HA</td>
<td>243</td>
<td>4720</td>
<td><a href="mailto:mcarroll@framingham.edu">mcarroll@framingham.edu</a></td>
</tr>
<tr>
<td>Dean of Arts and Humanities</td>
<td>Marc</td>
<td>Cote</td>
<td>MAY</td>
<td>222</td>
<td>4831</td>
<td><a href="mailto:mcote@framingham.edu">mcote@framingham.edu</a></td>
</tr>
<tr>
<td>Dean of Social and Behavioral Sciences and Interim Dean of Business</td>
<td>Susan</td>
<td>Dargan</td>
<td>CR</td>
<td>100A</td>
<td>4867</td>
<td><a href="mailto:sdargan@framingham.edu">sdargan@framingham.edu</a></td>
</tr>
<tr>
<td>Executive Assistant, Academic Affairs</td>
<td>Katelyn</td>
<td>Christopher</td>
<td>DH</td>
<td>300</td>
<td>4901</td>
<td><a href="mailto:kchristopher@framingham.edu">kchristopher@framingham.edu</a></td>
</tr>
<tr>
<td>Administrative Assistant, Academic Affairs</td>
<td>Terri</td>
<td>Tiernan</td>
<td>DH</td>
<td>300</td>
<td>4582</td>
<td><a href="mailto:ttierman1@framingham.edu">ttierman1@framingham.edu</a></td>
</tr>
<tr>
<td>Administrative Assistant, Deans of Arts and Humanities, Business,</td>
<td>Michael</td>
<td>Labeach</td>
<td>CR</td>
<td>100B</td>
<td>4744</td>
<td><a href="mailto:mlabeach@framingham.edu">mlabeach@framingham.edu</a></td>
</tr>
<tr>
<td>Social and Behavioral Sciences, and STEM</td>
<td>Lynn</td>
<td>Gray</td>
<td>OC</td>
<td>126</td>
<td>4569</td>
<td><a href="mailto:lgray3@framingham.edu">lgray3@framingham.edu</a></td>
</tr>
</tbody>
</table>
# Department Chairs

<table>
<thead>
<tr>
<th>Dept</th>
<th>First Name</th>
<th>Last Name</th>
<th>Hall</th>
<th>Room</th>
<th>Phone</th>
<th>FSU Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounting, Economics, &amp; Finance</td>
<td>Luis</td>
<td>Rosero</td>
<td>CR</td>
<td>116</td>
<td>215-5716</td>
<td><a href="mailto:lrosero@framingham.edu">lrosero@framingham.edu</a></td>
</tr>
<tr>
<td>Accounting, Economics, &amp; Finance</td>
<td>Lori</td>
<td>Lavigne</td>
<td>CR</td>
<td>104</td>
<td>4857</td>
<td><a href="mailto:llavigne@framingham.edu">llavigne@framingham.edu</a></td>
</tr>
<tr>
<td>Art &amp; Music</td>
<td>Paul</td>
<td>Yalowitz</td>
<td>MA</td>
<td>323</td>
<td>215-5722</td>
<td><a href="mailto:pyalowitz@framingham.edu">pyalowitz@framingham.edu</a></td>
</tr>
<tr>
<td>Biology</td>
<td>Aline</td>
<td>Davis</td>
<td>HH</td>
<td>601A</td>
<td>4797</td>
<td><a href="mailto:adavis@framingham.edu">adavis@framingham.edu</a></td>
</tr>
<tr>
<td>Chemistry &amp; Food Science</td>
<td>Catherine</td>
<td>Dignam</td>
<td>HH</td>
<td>436</td>
<td>4778</td>
<td><a href="mailto:cdignam@framingham.edu">cdignam@framingham.edu</a></td>
</tr>
<tr>
<td>Communication Arts</td>
<td>Derrick</td>
<td>TePaske</td>
<td>WL</td>
<td>C204</td>
<td>4999</td>
<td><a href="mailto:dtepask@framingham.edu">dtepask@framingham.edu</a></td>
</tr>
<tr>
<td>Computer Science</td>
<td>Jeff</td>
<td>Gao</td>
<td>HH</td>
<td>418C</td>
<td>4765</td>
<td><a href="mailto:zgao@framingham.edu">zgao@framingham.edu</a></td>
</tr>
<tr>
<td>Education</td>
<td>Mary</td>
<td>Grassetti</td>
<td>OC</td>
<td>140</td>
<td>4859</td>
<td><a href="mailto:mgrassetti@framingham.edu">mgrassetti@framingham.edu</a></td>
</tr>
<tr>
<td>English</td>
<td>Desmond</td>
<td>McCarthy</td>
<td>MA</td>
<td>204</td>
<td>4813</td>
<td><a href="mailto:dmcCarthy@framingham.edu">dmcCarthy@framingham.edu</a></td>
</tr>
<tr>
<td>Fashion Design &amp; Retailing</td>
<td>Pamela</td>
<td>Sebor-Cable</td>
<td>HH</td>
<td>224</td>
<td>4696</td>
<td><a href="mailto:pseborcable@framingham.edu">pseborcable@framingham.edu</a></td>
</tr>
<tr>
<td>Food &amp; Nutrition</td>
<td>Jeri</td>
<td>Nelson-Peterman</td>
<td>HH</td>
<td>215A</td>
<td>4757</td>
<td><a href="mailto:jnelsonpeterman@framingham.edu">jnelsonpeterman@framingham.edu</a></td>
</tr>
<tr>
<td>Geography</td>
<td>Judy</td>
<td>Otto</td>
<td>HH</td>
<td>346A</td>
<td>4770</td>
<td><a href="mailto:jotto@framingham.edu">jotto@framingham.edu</a></td>
</tr>
<tr>
<td>History</td>
<td>Gregory</td>
<td>Halfond</td>
<td>MA</td>
<td>303</td>
<td>4381</td>
<td><a href="mailto:ghalfond@framingham.edu">ghalfond@framingham.edu</a></td>
</tr>
<tr>
<td>Management and Business &amp; IT</td>
<td>Patricia</td>
<td>Thomas</td>
<td>CR</td>
<td>201</td>
<td>4016</td>
<td><a href="mailto:pthomas1@framingham.edu">pthomas1@framingham.edu</a></td>
</tr>
<tr>
<td>Marketing</td>
<td>Michael</td>
<td>Harrison</td>
<td>CR</td>
<td>205</td>
<td>4667</td>
<td><a href="mailto:mharrison2@framingham.edu">mharrison2@framingham.edu</a></td>
</tr>
<tr>
<td>Mathematics</td>
<td>Julie</td>
<td>Levandosky</td>
<td>HH</td>
<td>404B</td>
<td>4722</td>
<td><a href="mailto:jlevandosky@framingham.edu">jlevandosky@framingham.edu</a></td>
</tr>
<tr>
<td>Nursing</td>
<td>Susan</td>
<td>Mullaney</td>
<td>DW</td>
<td>111B</td>
<td>4938</td>
<td><a href="mailto:smullaney@framingham.edu">smullaney@framingham.edu</a></td>
</tr>
<tr>
<td>Physics &amp; Earth Science</td>
<td>Larry</td>
<td>McKenna</td>
<td>HA</td>
<td>346K</td>
<td>4741</td>
<td><a href="mailto:lmckenna1@framingham.edu">lmckenna1@framingham.edu</a></td>
</tr>
<tr>
<td>Political Science</td>
<td>Christopher</td>
<td>McCarthy-Latimer</td>
<td>OC</td>
<td>308</td>
<td>4827</td>
<td><a href="mailto:clatimer@framingham.edu">clatimer@framingham.edu</a></td>
</tr>
<tr>
<td>Psychology &amp; Philosophy</td>
<td>Joseph</td>
<td>D'Andrea</td>
<td>OC</td>
<td>260</td>
<td>4883</td>
<td><a href="mailto:jandrea@framingham.edu">jandrea@framingham.edu</a></td>
</tr>
<tr>
<td>Sociology</td>
<td>Ellen</td>
<td>Zimmerman</td>
<td>OC</td>
<td>344</td>
<td>4761</td>
<td><a href="mailto:ezimmerman@framingham.edu">ezimmerman@framingham.edu</a></td>
</tr>
<tr>
<td>World Languages</td>
<td>Emilce</td>
<td>Cordeiro</td>
<td>OC</td>
<td>202</td>
<td>4660</td>
<td><a href="mailto:ecordeiro@framingham.edu">ecordeiro@framingham.edu</a></td>
</tr>
</tbody>
</table>
Department Administrative Assistants

Department administrative assistants report directly to department chairs and deans. They can help you with printing, photocopying, purchasing, processing travel forms, and submitting maintenance requests. If you have a large project that you wish to assign to a department administrative assistant, please contact your department chair first, so that the chair can help the administrative assistant prioritize your task with other work.

<table>
<thead>
<tr>
<th>Department</th>
<th>Name</th>
<th>Hall</th>
<th>Room</th>
<th>Ext.</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounting, Economics, &amp; Finance</td>
<td>Dori Pedroli</td>
<td>CR</td>
<td>100C</td>
<td>4851</td>
<td><a href="mailto:dpedroli@framingham.edu">dpedroli@framingham.edu</a></td>
</tr>
<tr>
<td>Art and Music</td>
<td>Helen Carmichael</td>
<td>MA</td>
<td>108</td>
<td>4800</td>
<td><a href="mailto:hcarmichael@framingham.edu">hcarmichael@framingham.edu</a></td>
</tr>
<tr>
<td>Biology</td>
<td>Laurie Friedman</td>
<td>HH</td>
<td>346</td>
<td>4750</td>
<td><a href="mailto:lfriedman@framingham.edu">lfriedman@framingham.edu</a></td>
</tr>
<tr>
<td>Chemistry and Food Science</td>
<td>Laurie Friedman</td>
<td>HH</td>
<td>346</td>
<td>4750</td>
<td><a href="mailto:lfriedman@framingham.edu">lfriedman@framingham.edu</a></td>
</tr>
<tr>
<td>Communication Arts</td>
<td>Margie Sudmyer</td>
<td>WL</td>
<td>C203</td>
<td>4683</td>
<td><a href="mailto:msudmyer@framingham.edu">msudmyer@framingham.edu</a></td>
</tr>
<tr>
<td>Computer Science</td>
<td>Deb Ferullo</td>
<td>HH</td>
<td>320</td>
<td>4712</td>
<td><a href="mailto:dferullo@framingham.edu">dferullo@framingham.edu</a></td>
</tr>
<tr>
<td>Economics</td>
<td>Dori Pedroli</td>
<td>CR</td>
<td>100C</td>
<td>4851</td>
<td><a href="mailto:dpedroli@framingham.edu">dpedroli@framingham.edu</a></td>
</tr>
<tr>
<td>Education</td>
<td>Lynn Gray</td>
<td>OC</td>
<td>126</td>
<td>4569</td>
<td><a href="mailto:lgray3@framingham.edu">lgray3@framingham.edu</a></td>
</tr>
<tr>
<td>English</td>
<td>Helen Carmichael</td>
<td>MA</td>
<td>108</td>
<td>4800</td>
<td><a href="mailto:hcarmichael@framingham.edu">hcarmichael@framingham.edu</a></td>
</tr>
<tr>
<td>Fashion Design and Retailing</td>
<td>Meghan Maxfield</td>
<td>HH</td>
<td>215</td>
<td>4700</td>
<td><a href="mailto:mmaxfield@framingham.edu">mmaxfield@framingham.edu</a></td>
</tr>
<tr>
<td>Food and Nutrition</td>
<td>Meghan Maxfield</td>
<td>HH</td>
<td>215</td>
<td>4700</td>
<td><a href="mailto:mmaxfield@framingham.edu">mmaxfield@framingham.edu</a></td>
</tr>
<tr>
<td>Geography</td>
<td>Meghan Maxfield</td>
<td>HH</td>
<td>215</td>
<td>4700</td>
<td><a href="mailto:mmaxfield@framingham.edu">mmaxfield@framingham.edu</a></td>
</tr>
<tr>
<td>History</td>
<td>Margie Sudmyer</td>
<td>MA</td>
<td>107</td>
<td>4683</td>
<td><a href="mailto:msudmyer@framingham.edu">msudmyer@framingham.edu</a></td>
</tr>
<tr>
<td>Library</td>
<td>Kate Burt</td>
<td>WL</td>
<td>115</td>
<td>4651</td>
<td><a href="mailto:kburt2@framingham.edu">kburt2@framingham.edu</a></td>
</tr>
<tr>
<td>Management and Business &amp; IT</td>
<td>Dori Pedroli</td>
<td>CR</td>
<td>101B</td>
<td>4851</td>
<td><a href="mailto:dpedroli@framingham.edu">dpedroli@framingham.edu</a></td>
</tr>
<tr>
<td>Marketing</td>
<td>Dori Pedroli</td>
<td>CR</td>
<td>101B</td>
<td>4851</td>
<td><a href="mailto:dpedroli@framingham.edu">dpedroli@framingham.edu</a></td>
</tr>
<tr>
<td>Mathematics</td>
<td>Meghan Maxfield</td>
<td>HH</td>
<td>215</td>
<td>4700</td>
<td><a href="mailto:mmaxfield@framingham.edu">mmaxfield@framingham.edu</a></td>
</tr>
<tr>
<td>Nursing</td>
<td>Deb Ferullo</td>
<td>HH</td>
<td>320</td>
<td>4712</td>
<td><a href="mailto:dferullo@framingham.edu">dferullo@framingham.edu</a></td>
</tr>
<tr>
<td>Physics and Earth Science</td>
<td>Deb Ferullo</td>
<td>HH</td>
<td>320</td>
<td>4712</td>
<td><a href="mailto:dferullo@framingham.edu">dferullo@framingham.edu</a></td>
</tr>
<tr>
<td>Political Science</td>
<td>Carmen Mulhern</td>
<td>OC</td>
<td>318</td>
<td>4801</td>
<td><a href="mailto:cmulhern@framingham.edu">cmulhern@framingham.edu</a></td>
</tr>
<tr>
<td>Psychology &amp; Philosophy</td>
<td>Nicole Carey</td>
<td>OC</td>
<td>216</td>
<td>4850</td>
<td><a href="mailto:ncarey@framingham.edu">ncarey@framingham.edu</a></td>
</tr>
<tr>
<td>Sociology</td>
<td>Carmen Mulhern</td>
<td>OC</td>
<td>318</td>
<td>4801</td>
<td><a href="mailto:cmulhern@framingham.edu">cmulhern@framingham.edu</a></td>
</tr>
<tr>
<td>World Languages</td>
<td>Nicole Carey</td>
<td>OC</td>
<td>216</td>
<td>4850</td>
<td><a href="mailto:ncarey@framingham.edu">ncarey@framingham.edu</a></td>
</tr>
</tbody>
</table>
IMPORTANT FACULTY RESOURCES

Starfish

Starfish is a web-based tool that promotes building relationships among students, faculty and staff. Relationships with our students come in many forms, from teaching, advising, and counseling to coaching and mentoring. Starfish enables us to scale student support initiatives, connect more students with the campus community, and help students achieve their academic goals. It provides an efficient way to quickly offer coordinated support to all students ensuring they receive the appropriate type of assistance or encouragement to keep them on track.

Faculty & Advisor features include:

- The ability to make your office hours & appointments available to students online for scheduling
- Automated email templates reminding students they have a meeting with you
- Single, walk-in, or group scheduling possibilities
- Electronic advising notes
- At-a-glance advisee information
- Quick academic performance feedback using a "Progress Survey"
- Continuous options to send positive feedback in the form of a "Kudos"

For more information, contact:

Student Retention & Graduation Success
starfish@framingham.edu
508-626-4966

Campus Police

The FSU Police Department (FSUPD) has primary responsibility for safety, security and the upholding of all laws of the Commonwealth on the campus. The Department works closely with the University community to ensure that programs and services are systematically coordinated to promote and enhance a safe environment. The FSUPD is located on the ground floor of the McCarthy Center off of Church Street. If you arrive at your office building during a time the building is locked and you do not have your key card with you, you may call Campus Police for assistance in gaining entry to the building. The FSUPD phone number is 508-626-4911, or from a campus phone, simply 4911. Information on campus safety is available on the FSUPD webpage.

Faculty members should contact the campus police at 508-626-4911 in any of the following situations:

- A student requests an escort to a parking lot in the evening.
- A student or faculty member experiences a medical emergency.
- A student exhibits aberrant behavior, whether disruptive or not.
- A faculty member or student is threatened or harassed, verbally or by E-mail.
- A student submits work that makes reference to wanting to do harm to self or others.
- A faculty member is uncomfortable meeting with a student on a one-to-one basis.
Human Resources

The Office of Human Resources is charged with providing services to the University community in the areas of affirmative action and equal opportunity, employee and labor relations, benefits and payroll administration, and training and professional development. For more information, visit the Human Resources webpage.

Academic Centers

Academic Affairs houses a number of Academic Centers that serve as important resources for faculty, students, and the larger community. For a complete list and descriptions of these centers, please visit the Academic Centers and Institutes webpage.

Center for Excellence in Learning, Teaching, Scholarship, and Service (CELTSS)

CELTSS is an important resource for professional development and funding for FSU faculty. Supported by the Office of Academic Affairs, it is organized and operated entirely by faculty. You may email the CELTSS staff at celtss@framingham.edu. For more information, please visit the CELTSS webpage.

Smithsonian Institution Affiliation

FSU is an Affiliate of the Smithsonian. This provides access to Smithsonian collections and scholars and to other professional development opportunities including the opportunity to collaborate on grants. Please contact your academic dean for more information.

Information Technology Services (ITS)

Students have access to computers and printers at numerous locations across campus. The main computer lab in Hemenway Hall G20 is open seven days a week, with hours extending into the evening on most nights. A 24-hour general computer lab is open in the commuter lounge in McCarthy Center, and each residence hall has a small lab for residents' use. Faculty wishing to teach in a computer lab should contact the Registrar's Office via email at registrarsoffice@framingham.edu to check for availability.

Most classrooms are equipped with technology which may include LCD projection, laptop connection, wireless access, VCR/DVD players, a speaker system, and a document camera. In addition to these resources, mobile audio-visual carts are located in each academic building. Faculty can access the technology carts through the department secretaries.

For more information, visit the ITS webpage.
Education Technology Office (ETO)

Education technology is an integral part of the teaching and learning environment at FSU. Each year, the Education Technology Office (ETO) hosts initiatives to support this effort. The ETO consultative team is available to help faculty adopt and develop innovative teaching and learning strategies using educational technology to meet the needs of our students. Faculty may email ETO at eto@framingham.edu for assistance navigating the digital learning environment, recording lectures, scheduling virtual meetings, piloting emerging technologies, creating accessible content, and using national best practices to design an online or hybrid course.

Grants and Sponsored Programs

The FSU Office of Grants & Sponsored Programs (OGSP) provides guidance to faculty, administrators, and staff on the grant application process. The OGSP cultivates relationships on behalf of FSU with external philanthropic organizations, helps develop ideas and projects for grants, facilitates the completion and submission of grant applications and sub-awards, and oversees the compliance reporting process. Additionally, the group creates policy documents that establish its working culture and guidelines and that align with Federal and state regulations. The OGSP is a component of the Division of Academic Affairs at FSU, reporting to the Provost, Vice President for Academic Affairs.

It is imperative that all grant applications come through the OGSP. Not only can OGSP and its colleagues in the Business Office help and advise faculty members concerning the application process, but it is the responsibility of OGSP to research and cultivate funders pre-award and manage proposals and reporting procedures post-award. Faculty must get approval from their chair and/or dean before applying for a grant.

Henry Whittemore Library

Whittemore Library provides a variety of excellent resources for FSU faculty and students, including an array of online databases. You can find useful information on the Library website, including instructions on how to place books on reserve and e-reserve for your students, a form to request books through interlibrary loan, and library staff contact information. Also, librarians are available to provide library instruction sessions for your classes. Additional information about the library is available on the Library's webpage.

Diversity, Inclusion, and Equity at FSU

FSU is committed to diversity, inclusion, and equity. Diversity is a broad concept, including as it relates to racial/ethnic identity, nationality, sexual orientation, gender identification/expression, religion, physical ability, teaching style, learning style, and political philosophy. We believe that a diverse, inclusive, and equitable academic and work setting enriches teaching and research and will promote creativity, productivity, and innovation.

Faculty members are invited to join FSU’s Committee on Diversity and Inclusion (CDI) and to participate in events at the Center for Inclusive Excellence. For information about activities and events, academic opportunities, student organizations, and resources, please visit the CDI and Center for Inclusive Excellence webpages.
The CDI also provides funding for selected activities related to diversity and inclusion. All members of the FSU community are eligible to submit proposals using the [CDI Funding Request Form](#).

**Campus Events**

The Office of Campus Events provides event support services, reserves rooms through the 25Live system (except for course reservations), contracts all external/non-FSU events, and serves as a general resource for event planning at FSU. Campus Events is located on the ground floor of O'Connor Hall and can be reached at reservations@framingham.edu or at 508-686-4092, or from a campus phone at 4092.

Reserving Space: Faculty should work with their department administrative assistants to reserve spaces and resources for meetings or events, but they are also welcome to contact Campus Events with questions.

External Events: Events that are not directly offered and coordinated by FSU students, faculty, and staff are characterized as external events. Organizations that hold external events on campus are expected to pay usage fees and other costs directly attributable to the events, such as catering, police details, maintenance, and AV costs. An event and/or group may be deemed external or internal depending on affiliation, attendees, and revenue.

It is possible for some external events to have designated FSU sponsors. The designation of “sponsor” requires that the program have a direct affiliation with a University department at FSU and that the program directly support the mission of the University. The sponsoring department must have the written approval of their respective Vice President and must support Campus Events in the planning and execution of the event. Among other responsibilities, a faculty or staff person, designated as the sponsorship representative, is required to attend the event. When above criteria are met, a waiver of room charges may be granted by the sponsoring Vice President.

For sponsored external events, certain charges/fees can be waived, though some must be paid by the external organization, and in most circumstances, will be paid by the external group/organization. Labor and other costs directly attributable to the event cannot be waived. There is a minimum usage fee charged to all events. For a sponsored external event, the minimum usage fee is 10% of the total room charges. For more details regarding this policy, please contact Campus Events.
USEFUL INFORMATION

Office Keys

Office keys may be obtained through your department secretary.

Dining Services

There is a wide variety of excellent dining choices at FSU. On the Dining Services webpage, hover over Dining Choices to see all of the options. Click on any one of them for details about menus, locations and hours. The Faculty/Staff Dining Room, on the 3rd floor of the McCarthy Center, is a popular place for faculty and staff to gather for lunch and conversation.

Athletics and Recreation Center

FSU houses an excellent Athletic and Recreation Center with fitness programs for students, faculty, and staff. Hours of operation and Group Exercise Schedule are available online. You will need to present your FSU ID to gain access to the weight room or to attend athletic events free of charge.

Jeanne M. Canelli Child Development Lab and Early Childhood Center

The Jeanne M. Canelli Child Development Lab offers quality early childhood education to preschool-age children for FSU and surrounding communities. The Child Development Lab also serves as a teaching laboratory for our University students interested in teaching young children and conducting research in child development, psychology, and sociology. The development of the whole child is fostered here in the lab, and emphasis is placed on meeting the needs of each child in a literacy-rich environment. We take advantage of our location on a university campus to enrich our curriculum with participation in programs and special events held on campus.

The Jeanne M. Canelli Child Development Lab offers two half-day programs during the school year (September through June). During the academic year, we follow FSU’s schedule for vacations and holiday closures.

The Early Childhood Center offers year-round, full-day care from 7:00 a.m. to 5:30 p.m. and enrolls children 2 years 9 months to 6 years old. Parents may select two, three, four, or five day options to enroll their children. The class size is limited to 19 children. The Early Childhood Center is staffed by highly qualified teachers and center directors who have earned bachelor and master degrees in early childhood, Massachusetts Early Childhood Education Pre-K through Grade 2 with or without Special Needs teaching licenses, and preschool teacher certification. In addition, University students interested in working with young children and families intern in the Early Childhood Center to gain valuable experience. The students are supervised by Center staff and faculty supervisors.
**Health Insurance**

New full-time faculty must return the completed Group Insurance Commission (GIC) enrollment forms to the Office of Human Resources within the first 10 days of hire to activate GIC health coverage. GIC insurance begins either on the first of the month following 60 days from the date of hire, or two calendar months, whichever date comes first. For more information, contact the FSU benefits coordinator in the Office of Human Resources at x4951. You will have the opportunity to change your health plan selection every spring during the open enrollment period.

**FSU Identification Card**

To obtain an FSU ID card, you will need to complete the [New Employee ID Application form](mailto:New Employee ID Application form). This form is available at the ID Office on the ground floor of the McCarthy Center (MC 100A). Your ID card will grant you access to your office building after hours, your assigned parking lot, and the FSU Fitness Center and athletic events. If you should have any questions regarding your ID, please e-mail the ID Office at idoffice@framingham.edu or call x4944. For additional information about FSU IDs and what to do in the case of a lost or stolen card, please go to the [FSU Card Access](#) webpage.

**Library Card**

New full-time faculty will receive a library registration form and bar code at the New Faculty Education Technology Orientation session. Part-time faculty should visit the library to obtain a bar code.

**Parking Permit**

All faculty, staff and students are required to apply for their parking permits online (see below). Before they do so, their hiring information needs to be uploaded into the system. It usually takes 10-14 days for the files to be transferred and uploaded once all hiring information is received.

To apply for your parking permit please go to: [https://www.buymypermit.com/framingham/](https://www.buymypermit.com/framingham/). Please note that there is no charge for your parking permit.

You will need the following:

- Student/Faculty/Staff ID Number (aka Banner Number)
- Vehicle Make
- Vehicle Model
- Vehicle Type
- Registration (plate number)
- Registration Expiration Date

Professional Development Funds

Per the Collective Bargaining Agreement, full-time faculty members are eligible to receive an annual stipend to cover professional development expenses. The amount of the stipend is determined by the Agreement and announced early in the fall semester. All full-time faculty members receive the same stipend. Full-time faculty members submit brief proposals to the Office of Academic Affairs in the fall semester, and the funds are dispersed in the spring semester. Any material purchased with these funds is the property of the instructor, as the faculty member receives a taxable stipend for this purpose. Full-time faculty must apply for these funds by the deadline, which will be communicated by the Office of Academic Affairs, each fall. Additional professional development funding is provided by CELTSS.

Start-Up Funds

Start-up funds are specified in new tenure-track faculty contract letters. Your departmental administrative assistant can help you with the paperwork for submitting requisitions, purchase orders, and reimbursement requests. Questions about appropriate uses of start-up funds should be addressed to your academic dean. The funds are to be used during the first academic year as specified in the hiring letter unless otherwise approved by the appropriate academic dean.

Local Transportation

Information on local transportation via the Metrowest Regional Transport Authority (MWRTA) and ZipCar may be found on the FSU website. Tommy’s Taxi (508-872-3500) is another good local resource. Information on transportation to and from Logan Airport via the Logan Express shuttle is available on its webpage. Please note limited hours of operation, so plan your trip accordingly.

Travel

Each full-time faculty member receives $400 for travel costs related to work each year. Additionally, as negotiated in the Collective Bargaining Agreement (and referenced earlier in this document), each full-time faculty member is eligible to receive additional professional development funds, which may be used for travel or other work-related expenses, each year. Faculty may also apply to CELTSS for travel funds.

All faculty travel (permission to travel and travel expenses) must be approved in advance. Department administrative assistants will assist with all travel-related paperwork. All reimbursement paperwork must be submitted within 30 days after the travel is completed.
PREPARING FOR CLASS

Ensuring Accessibility

It is the entire campus’ responsibility to ensure compliance with the Americans with Disabilities Act standards for accessible course content and materials. Whether a course is entirely online or uses an online learning management system to supplement in-class content, all course materials, including audio, video, and PowerPoints must be accessible for all students, including students with disabilities. Faculty members are encouraged to incorporate principles of Universal Design for Learning in designing new courses and updating existing courses. Additionally, faculty members are responsible for locating accessible supplemental materials and providing captions or transcripts for audio/video content for their courses.

The Education Technology and Interactive Media Office and CASA’s Disability/Access Services can provide training, suggestions, referrals and support.

Ordering Books

Book orders are due each semester prior to the beginning of the class registration period for that semester, which takes place during the preceding semester (i.e. fall orders are due the previous spring semester prior to spring registration for fall classes). It is a federal requirement that we publish information on required books and other materials before students register for their courses. The bookstore sends out email notifications as to when book orders are due. While ordering books online is an option, many faculty have found that placing orders with the Bookstore via email is a more reliable option. Orders may be sent to bookstore@framingham.edu and should include:

- course number, section, and title
- number of students expected to enroll
- book title, author, edition or year of publication
- ISBN number (if available)

It is important that book orders be placed with the University bookstore even if the materials are available from another source, as students may use their financial aid to purchase books only from the FSU bookstore.

Academic Calendar

The Academic Calendar is a list of important dates in the academic year, including the dates that classes and final exams start and finish, specific holidays, and make-up days. It is essential that you check the academic calendar before finalizing your syllabus. (If the upcoming semester’s calendar does not appear at the time you access this link, click on “Future Calendars” on the right.)
Course Block Schedule

Because of our 4-credit system, classes at FSU are scheduled differently from the way they are scheduled at many other universities. There is a color-coded course block schedule that you can access on the FSU website to help familiarize yourself with the schedule.

Syllabus

The Collective Bargaining Agreement dictates that the instructor for each course will provide a syllabus and course outline to their students. University policy is that the syllabus will be available by the first day of class each semester. The syllabus is used to communicate in writing to students the instructor’s expectations for the course and all essential information for the course, including policies, requirements, and grading. The syllabus is regarded as an agreement between the instructor and the students in the class, and students should be notified in writing of any changes to the syllabus that occur during the semester.

A syllabus should include the following information:

1. Course number, title, and current Catalog description, including prerequisites (In a separate paragraph, instructors may, if they wish, supplement the catalog description with additional information they feel will help students understand the nature of the course being offered).
2. Instructor’s name, office hours (for full-time faculty), office location, office phone, and campus e-mail address
3. Governance-approved learning objectives if it is a general education course
4. List of required/recommended readings and other materials, including editions of required books
5. Course requirements (e.g. assignments, projects, exams) and grading system
6. Significant course policies, especially regarding attendance, make-ups, submission of late assignments, and academic dishonesty/plagiarism (with a reference to the University policy on academic honesty in the Catalog)
7. Class meeting schedule and activities

While it is not required, the Office of Academic Affairs recommends that the following also be included:

1. Information on availability of academic accommodations (supplying Catalog language on accommodations)
2. A statement of how much time students are expected to work outside of class (e.g., through readings, group work, online assignments, etc.). Federal regulations dictate that students be required to engage in two hours of work outside of class for each credit hour. So for a 4-credit course, they are expected to work 8 hours per week outside the regular classroom or online meeting times. In short, for 4-credit classes, including online and hybrid classes, students are expected to engage with the course material for a total of 12 hours per week (including in-class or online time) for a 4-credit course. For courses carrying fewer or more than 4 credits, a commensurate amount of outside work is expected.
3. An anti-hate statement that affirms FSU’s commitment to diversity, inclusion, and equity:

FSU Notice of Non-Discrimination and Diversity

“Framingham State University is committed to a policy of non-discrimination, equal opportunity, diversity, and affirmative action. The University is dedicated to providing educational, working, and living environments that value the diverse backgrounds of all people. The University
provides equal access to educational, co-curricular and employment opportunities at the University for all applicants, students, and employees regardless of race, color, religion, national origin, age, disability, gender, sexual orientation, gender identity, gender expression, genetic information, marital or parental status, or veteran status in compliance with all applicable laws, regulations and policies. Inquiries regarding our non-discrimination policies may be directed to the Director of Equal Opportunity, Title IX, and ADA Compliance at 508-215-5859 or the U.S. Department of Education, Office for Civil Rights at 617-289-0111. For further information, view our full Policy Statement on Non-Discrimination and Diversity.

Sex/ Gender-Based Harassment and Violence

“Framingham State University is committed to maintaining a safe and healthy learning, living and working environment that is free from all forms of sexual violence, sexual harassment, gender-based harassment, domestic violence, dating violence, stalking and retaliation. If you or someone you know has experienced any form of sexual- or gender-based misconduct, we urge you to visit the SHAPE website at www.framingham.edu/shape for information regarding on-campus and community resources, University policy, contact information for the Title IX Coordinators, confidential and non-confidential reporting options, victim rights, and more.”

4. Statements regarding expectations for student behavior in the classroom and online, if applicable.

You should feel comfortable to ask your faculty colleagues for copies of their syllabi, especially for course(s) you are teaching for the first time. These will help you to think through your own approach to the course and to various teaching and student evaluation strategies, as well as serving as a guide for the amount of material it is possible to cover during a semester.

Print Services

Large volume print/copying projects (e.g., syllabi and exams) should be completed by the University’s Print Services office. Located in the Whittemore Library, Print Services is comprised of the Copy Center (2nd Floor) and the Print Shop (G Floor). The Print Services staff request that instructors allow at least three days in order to complete each printing project. While the turnaround time is often less, this is rarely the case at the start of the semester when everyone else is also trying to get their copying done.

Print orders should be submitted through the Print Services Gateway accessed through myFramingham under the FSU Work tab. The gateway allows you to order any type of print job that Print Services is capable of producing (e.g., business cards, posters, bound prints, etc.). Contact Print Services at printservices@framingham.edu if you have any questions.

Print Services is also able to create course packs for classes. Course packs can be a great tool for faculty who want to include specific chapters or sections from a number of books but do not want students to purchase numerous books only to use a small portion of each. These require at least seven weeks from the course start date to be completed – so please plan well in advance if you want to create one for your class.

Departments also have access to smaller copy machines, which are located in the academic buildings. However, these are not intended for, nor designed for, large-volume copying. Departmental copiers are generally for small-scale individual, professional work.
Office Hours

The Collective Bargaining Agreement stipulates that each full-time faculty member will post office hours outside their office doors. All full-time faculty are required by contract to hold a weekly one-hour office hour for each four-credit course taught. This means that for a three course (or 12 hour) workload, faculty should schedule weekly office hours that amount to three hours per week. Office hours should be distributed over a minimum of two days. During peak periods in the academic year, such as pre-registration, registration, mid-term examinations, and final examinations, faculty members may be required to be available to advise students such that the total number of hours of student academic advising, including posted office hours, shall not be less than 75 in a given semester.

While part-time faculty are not required to hold office hours, they are expected to be available to advise students in their classes in person (at a time mutually agreed upon by the student and the faculty member) or electronically.

Course Scheduling

Teaching schedules for the upcoming semester are developed early in the fall and spring semesters. Chairs will consult with individual faculty members regarding teaching assignments and schedules. In accordance with the faculty contract, chairs will attempt to give each faculty member one non-instructional day per week, although this cannot always be achieved. In developing the schedule, chairs must consider faculty expertise, programming needs, and classroom availability. Faculty are not required to teach later than 4:30pm as part of their day load, but may do so voluntarily.
CLASSROOM POLICIES AND PROCEDURES

Class Lists

Before classes begin, the Registrar will send all faculty a course roster that contains students’ legal names and preferred first names. If a student has indicated that they have a preferred first name, make sure that you use that name at all times when you refer to the student.

You may also access your class list on myFramingham and Blackboard. These lists may not contain preferred first names so please use the list sent by the Registrar to refer to students in class.

Add/Drop

Up to one week after the first day of classes, students have the opportunity to change their class schedules by adding and/or dropping courses. By logging onto myFramingham, students may add or drop a course, including changing a section of a course, until the end of the week-long Add/Drop period. During Add/Drop, students may try to add classes that are already at their enrollment limit. However, this will not be allowed without instructor approval. Overloads cannot be done by the student alone at a computer, as the decision to overload is an instructor decision. You should seek the guidance of colleagues on whether to allow an overload in your particular course and, if so, what priority rules to use. If the course is full, or if prerequisites are required that you have agreed to waive, a student may submit a completed override form, bearing your signature granting permission to enroll, to the Office of the Registrar. When admitting students to a class that is “full”, you should bear in mind that classrooms do have fire code limits on seating capacity.

Withdrawal from Courses

Students have six (6) academic days (Course Add/Drop period) to withdraw from a course with no academic penalty and no notation on their records. Students who withdraw between the third and thirteenth week of a regular semester (or for a quarter course, no later than the end of the fifth full week of the quarter) will incur no academic penalty, but will have a notation of "W" on their permanent records. All schedule changes are to be made via myFramingham. No student may withdraw from a course during a regular semester after the thirteenth week unless there are extraordinary circumstances (such as documented hospitalization or sickness). In such cases, with the concurrence of both the Dean of Students or designee and the course instructor, a late "W" may be authorized.

https://www.framingham.edu/academics/registrar/general-information/course-adddrop-course-withdrawal

Voluntary Withdrawal from the University

Students may withdraw from the University at any time before the end of the Course Withdrawal period (prior to the thirteenth week of a semester) by submitting a completed "Withdrawal from the University" form to the Office of the Registrar. The student is withdrawn from all courses with a designation of "WX" noted on their academic record. If a student chooses to withdraw from the University after the thirteenth
week of the semester, they will receive a final grade in all courses. Students with extraordinary circumstances (such as documented hospitalization or sickness) should consult with the Dean of the College in which the course is offered to determine if a late withdrawal is warranted.

https://www.framingham.edu/academics/registrar/general-information/course-adddrop-course-withdrawal.

Semester Leave of Absence from the University

Students may take leaves of absence from the University for up to a year. If a student requests the LOA before the end of the add/drop period, the request must be submitted to the Office of the University Registrar no later than the end of the Course Add/Drop period for the fall or spring semester. The University Registrar makes the final decision to approve or deny a request for an LOA. Students requesting a Leave of Absence after the end of the Course Add/Drop and before the deadline to Withdraw from the University will need to submit the request to the Dean of Students. The Dean of Students makes the final decision to approve or deny a request for an LOA after consulting with the University Registrar. In order to remain active in the program before the Leave expires, the student must enroll in courses for the upcoming semester. The student may request to extend the Personal Leave of Absence for one (1) consecutive semester and must do so before the end of the Course Add/Drop period. Should the student not register once the Leave expires, the student will become Inactive (non-matriculated) at the University and will need to apply for re-admission in order to resume their program of study.

Attendance Policy

Although students are expected to attend class regularly, the attendance policy for each class is determined by the instructor. The policy should include the circumstances under which you as the instructor will approve an excused absence and the procedure for completing any make-up work. This policy should appear on your course syllabus. You should be aware, however, that if a student who is enrolled in your class never attends the class or stops attending at some point during the semester, you will need to report the last date of attendance when grades are submitted at the end of the semester. If you do not take attendance regularly, you will need to devise another means by which to determine that date. This reporting is required because it affects a student’s eligibility for financial aid.

Students missing fewer than three consecutive days are instructed to contact their faculty directly to discuss the absences and missed work. Students missing three or more consecutive days should contact the Office of the Dean of Students to provide documentation for their absences. The Dean of Students will share information with faculty and advisors as to whether students have documentation for these absences as appropriate, although the decision of how to address these absences are made by faculty.

Absence Due to Religious Beliefs

Massachusetts General Laws Chapter 151C, 2B states:

“Any student in an educational or vocational training institution, other than a religious or denominational educational or vocational training institution, who is unable, because of their religious beliefs, to attend classes or to participate in any examination study or work requirement on a particular day, shall be excused from such
examination or study or work requirement, and shall be provided with an opportunity to make up such examination, study, or work requirement which he/she may have missed because of such absence on any particular day; provided, however, that such makeup examination or work shall not create an unreasonable burden upon such school. No fees of any kind shall be charged by the institution for making available to said student such an opportunity. No adverse or prejudicial effects shall result to any student because of their availing themselves to the provisions of this section.”

Class Cancellations

All faculty who will be absent for any reason must contact the department secretary and department chair as early as possible in the day. You should indicate the expected length of your absence, the reason for your absence, and the name, time, and location of classes you are scheduled to teach during the time of your absence. A notice for students will then be posted on the classroom door for you.

If possible, individual students should be contacted by the professor directly. One effective way of notifying students is to email them as a group through Blackboard, (click on “all student users” in the email section of the course site). You should alert students at the beginning of the semester to check their FSU email for class cancellations, especially if they are commuters. However, even if you have notified students via email of a class cancellation, you still need to contact your department’s chair and administrative assistant with this information.

The Senior Vice President for Administration, Finance, and Technology, in consultation with the other vice presidents, is charged with the responsibility of closing the University and/or canceling classes due to adverse weather conditions. Individual faculty members are not authorized to initiate such class cancellations. If classes are canceled because of adverse weather conditions or other emergency circumstances, only essential personnel are required to report for work. All other personnel are excused with pay. Faculty and students may call the FSU Weather Line at 508-626-4898 to confirm school cancellations.

You should also sign up for FSU Alert, the emergency notification system, via myFramingham. This will allow you to receive emails, texts, and voice messages with regard to cancellations.

Classroom Conduct

Faculty who experience ongoing disruptive student behavior in their classrooms are encouraged to speak with their department chairs for advice. There are numerous resources on campus to assist faculty with challenging behaviors, such as the Student Assistance Team, the Counseling Center, and the Office of the Dean of Students. If students exhibit threatening behavior, such as physical violence, shouting, direct threats of violence or self-harm, or intoxication or impairment, they should contact Campus Police at 508-626-4911. Faculty are encouraged to place policies regarding expectations for student behavior in their syllabi.

Examinations/Final Projects

1. Examinations, other than the final examinations, may be scheduled at the discretion of the instructor. It is the responsibility of the student to follow whatever procedures are established and presented in writing to the students by the instructor at the start of each semester for such tests.
2. All University courses should have a culminating experience that consists of either a final examination or final course project. Final examinations must take place during the regularly scheduled examination periods. The length of time for the final examination is determined by the course instructor, but it must begin at the regularly scheduled examination time and may not exceed the allotted three (3) hour final exam time block. Final course projects should be due no later than the day and time of the scheduled final examination period for that class. Instructors may not change the time or location of final exams; final exams are not to be administered during a regularly-scheduled class.

3. Students who are absent from a final examination should contact the instructor to discuss the reason for the absence. In accordance with the incomplete policy, a copy of the final examination may be sent to Center for Academic Support and Achievement (CASA). The exam will be administered on posted dates.

4. Examinations and other graded course materials should be made available to students in a timely fashion, in accordance with FERPA (Family Educational Rights and Privacy Act of 1974). If retained by faculty, they should be kept until the end of the next academic semester and should be made available for students’ review upon request. STUDENT GRADES

Warnings

At midterm, instructors in the Day Division are asked to report on students receiving any grade below a C- in their classes. This can be done through the myFramingham portal by clicking on the Faculty Dashboard tab and going to the Faculty Grades section on the left hand side of that page. It is important to give students adequate evaluation to determine whether they are succeeding or not. Once they receive a midterm warning, students who are not doing well then have the opportunity to get assistance from the Center for Academic Support and Advising (CASA) or withdraw from the class without receiving a grade of F.

Final Grades

FSU operates on a plus/minus grading system. The suggested grading system for the University can be found in the FSU Undergraduate Catalog. Final grades are due 72 hours after the completion of each final exam. Faculty submit grades online through the myFramingham portal by clicking on the Academic Resources tab and going to the Faculty Grades section on the left hand side of that page. Grade changes also can be submitted via the myFramingham portal. Grade changes for a previous semester are accepted until the end of the fourth week of the following semester. Grades should not be posted publicly, nor should you place student exams or other materials in unsecured public places for pickup.

Note that in the myFramingham grades submission process, if you have not provided last date of attendance information for students who have stopped attending or who never attended the class, final grades for the class will not be accepted. You may or may not receive an error message to alert you to this, so be sure to enter the attendance information.

Grade of Incomplete

This is a temporary designation of Incomplete Request (IR) that has no impact on the student’s grade
point average. The IR is given to a student when the instructor is satisfied that circumstances beyond the student’s control prevented the student from completing the required work for the course. The grade of IR may only be awarded if it is mathematically possible for the student to pass the course with the completion of the remaining work. An incomplete cannot be considered until after the course withdrawal deadline has passed. The student must submit a Request for Incomplete form to the instructor no later than the last day of the semester. If the instructor agrees with the request, they shall complete and sign the form. If extenuating circumstances prevent the student from completing the request form, the faculty member may initiate the incomplete request. An incomplete grade may not be considered passing for purposes of determining federal financial aid eligibility, athletic eligibility, or other purposes.

Grade Appeal Policy

Students have the right to discuss and review their academic performance with their instructors. Faculty have the right to establish grading standards. Faculty also have the responsibility to define general grading criteria in a course syllabus, communicate those criteria to students, and evaluate students based on those criteria. Students may appeal final course grades (herein, grade) based on evidence of arbitrariness, prejudice, and/or error. Appeals must be based on concerns related to process and not on differences in judgment or opinion related to academic performance. The burden of proof rests on the student to demonstrate that the grade satisfies the criteria for appeal.

Arbitrariness

An arbitrary grade is considered to be one that is:

- A substantial departure from reasonable academic practice, such as arbitrarily assigning grades or determining a priori that a specified percentage of the class will receive a specific grade. To fairly represent a student’s true achievement, it is understood that failing grades on assessments should receive their true percentile value rather than 0%.
- A grade assigned to a student on the basis of criteria that are a substantial, unreasonable, and unannounced departure from the instructor’s previously articulated standards.
- A grade resulting from an instructor adding items not listed on the syllabus, except for extra credit.

Prejudice

A prejudicial grade is one that is:

- Motivated by ill will and/or not indicative of the student’s academic performance.
- Assigned to a student by resorting to unreasonable standards different from those which were applied to other students in that section of the course.

Error

The instructor made a mistake in calculating the grade.

The grade appeal process is outlined in the FSU Undergraduate Catalog.

Academic Honesty (policy taken directly from FSU Undergraduate Catalog)

Integrity is essential to academic life. Consequently, students who enroll at FSU agree to maintain high
standards of academic honesty and scholarly practice. They shall be responsible for familiarizing
themselves with the published university policies and procedures regarding academic honesty. Faculty
members are required to reference the university policy on academic honesty in their syllabi, and they
shall, at their discretion, include in their course syllabi additional statements on definitions of academic
honesty and academic honesty policies specific to their courses if applicable.

Infractions of the Policy on Academic Honesty include, but are not limited to:

1. Plagiarism: claiming as one’s own work the published or unpublished literal or paraphrased work of
another;

2. Cheating on exams, tests, quizzes, assignments, and papers, including the distribution or acceptance of
these materials and other sources of information without the permission of the instructor(s);

3. Unauthorized collaboration with other individuals in the preparation of course assignments;

4. Submitting without authorization the same assignment for credit in more than one course;

5. Use of dishonest procedures in computer, laboratory, studio, or field work;

6. Misuse of the University’s technical and educational facilities either maliciously or for personal gain;

7. Falsification of forms used to document the academic record and to conduct the academic business of
the University.

8. The enlistment of another individual or entity to complete one’s course work.

Procedures for Handling Cases of Academic Dishonesty

When a course instructor suspects a student of academic dishonesty, they notify the student in writing of
the alleged infraction as soon as possible after the discovery of the infraction. The student will have five
business days to respond to the allegation. If the student does not dispute the allegation, the course
instructor reports the infraction to the academic dean of the college where the course is taught (home
department of course) for record-keeping purposes, using the appropriate form. This notification must
take place within ten business days of the discovery of the infraction and should include any
corroborating evidence. The academic dean will notify the office of the Vice President of Academic
Affairs of the violation.

If a student disputes an allegation of academic dishonesty, the student may appeal the case to be heard by
a subcommittee of the Academic Policy Committee (APC) in executive session. This subcommittee will be
made up of three faculty members, all of whom are not in the department of the course instructor making
the allegation, and up to two students appointed by the APC Chair. The student and course instructor
will be invited to the subcommittee hearing. The APC chair will notify the student of the subcommittee’s
decision, which is final. If the student’s appeal is unsuccessful, the APC chair reports the infraction to the
academic dean for record-keeping purposes on the appropriate form within five business days of the
decision. The academic dean will notify the office of the Vice President of Academic Affairs of the
violation within five business days. In all meetings with the course instructor, chair, or dean that are part
of this appeals process, the student may bring a support person of their choice other than legal counsel.

All records of academic honesty policy violations will be maintained by the Office of Academic Affairs.
Faculty are expected to report all incidents of academic honesty infractions. Upon being informed of an
infraction (either by the course instructor or the APC subcommittee), the academic dean will inform the
office of the Vice President of Academic Affairs within five business days.

Upon notification by an Academic Dean of a violation, the Office of the Vice President for Academic
Affairs will notify the dean if the student has previous infractions.

After an infraction, the course instructor administers appropriate penalties that range from resubmission of the work in question to failing the course, as determined by the course instructor.

After a student’s second infraction at the University, the academic dean will notify the student that they must meet with the academic dean.

After a student’s third infraction at the University, the student shall be notified of permanent dismissal from the University by the Office of Academic Affairs. This penalty of dismissal can be appealed. Such an appeal will be made to the University Provost/Vice President for Academic Affairs within five (5) business days of notification of the penalty.
REFERRING STUDENTS

Center for Academic Success and Achievement (CASA)

CASA addresses the diverse academic needs and interests of the University community with programs, services, and facilities designed to promote academic achievement. All students at the University are encouraged to make use of the tutoring services, supplemental instruction, seminars and workshops, resources, and academic coaching offered at CASA. In addition, CASA provides academic support for persons with physical, emotional and/or learning disabilities. Further information about the many services available at CASA to support student learning and academic success, as well as about hours and location, is available on the website. Disability/Access services information for both faculty and students also can be found on the CASA webpage.

CASA administers the Early Academic Alert Survey within the first four weeks of the semester. Faculty will receive instructions about reporting academic concerns through the Starfish tool. CASA staff will respond to concerns raised by faculty through Starfish in the Early Academic Alert Survey as well as throughout the semester. Questions about Starfish outreach by CASA may be directed to Dr. LaDonna Bridges, lbridges@framingham.edu, or 508-626-4906.

Counseling Center

The Counseling Center offers crisis intervention, individual and group counseling, and psychiatry services to FSU students. These services are provided by licensed mental health practitioners and are available to students at no cost. The Counseling Center assists students with concerns in the areas of personal adjustment and growth, family problems, sexuality, alcohol and drug abuse, anxiety, depression, loss, trauma, interpersonal relationships, and other issues in day-to-day living.

All records and discussions between counselor and student are kept confidential and are protected to the full extent of the law. Appointments are made by calling 508-626-4640 or by visiting the FSU Health and Wellness Center on the second floor of Foster Hall. If you have concerns about a student’s well-being, feel free to contact the Counseling Center to talk further.

Health Services

The mission of Health Services at FSU is to assist students in attaining and maintaining their optimal level of health through education, consultation, assessment, and treatment. The Health Services staff maintains total confidentiality of all private communication. Services are available to all resident and commuter students who have submitted the required health form. State mandated immunization and health insurance laws are managed through Health Services. Compliance questions may be directed to this department. The office is staffed by Nurse Practitioners, and Registered Nurses and physicians see patients by appointment. For more information on these services, please feel free to stop by Foster Hall, first floor, or call 508-626-4900 between the hours of 8 a.m. and 5 p.m.
Dean of Students

The Office of the Dean of Students assists students and faculty/staff to connect with student support services across campus. Support for students around Title IX issues, food and housing insecurities, commuter student support, and understanding community standards are managed out of the McCarthy Center room 504, 508-626-4596, deanofstudents@framingham.edu. This office also works with students interested in taking a University leave of absence and withdrawal mid-semester and manages notification to faculty if students experience extended class absences. The Dean of Students oversees the areas of Residential Life and Housing, Veterans Services, Health and Counseling Services, Student Involvement and Campus Activities, Career and Employer Relations, Campus Ministries, New Student and Family Programs, and Community Standards.

Student Assistance Team (SAT)

The mission of the FSU Student Assistance Team is to identify and respond to students of concern in a coordinated manner in order to promote student safety, success, and community well-being. Specifically, the team provides a mechanism for various community stakeholders (e.g., faculty, staff, students) to share information and refer students who are identified as in need of additional support in conjunction with what is offered by existing offices in academic and/or co-curricular aspects of student life. The goal of the team is to arrange for such support through a process of assessment, collaboration, assistance, ongoing monitoring, and appropriate communication with the referral source.

The SAT does not replace existing student conduct processes, classroom management, public safety responses, or other programs or services. SAT is not an emergency response team. Any emergency incident should be referred immediately to University Police.

What does the SAT do?

- Provides consultation and support to members of the University Community who are aware of and report students of concern
- Responds to reports made of students in distress; gathers information to assess situations involving students of concern; engages reported students in a process to assist and/or adjust any concerning behaviors
- Recommends appropriate intervention(s)
- Connects University community members with available campus and community resources
- Monitors ongoing distress or behaviors of students of concern
- Communicates appropriately with referral sources for follow up on reported issues

The SAT consists of university personnel representing the areas of behavioral health, disability services and academic support, community standards, residence life, law enforcement, dean of student’s office, teaching, and academic affairs. The SAT members represent offices typically associated with behavioral intervention team membership as well as best practices.

If you have concerns or questions about a student’s behavior, please contact one of the SAT co-chairs, Dr. LaDonna Bridges (Associate Dean of Academic Success and CASA Director - lbridges@framingham.edu) or Dr. Meg Nowak (Dean of Students) – mnowak1@framingham.edu.

If you have immediate concerns about your own safety or the safety of a student or students, please contact Campus Police (508-626-4911).
FACULTY EVALUATIONS

All Day-Division faculty are evaluated as mandated by the MSCA Collective Bargaining Agreement. For all full-time faculty who have not received tenure, evaluations occur annually. For first year tenure-track faculty, this consists of a written evaluation (D-1 Form) by the Department Chair, which follows a classroom visitation to one section of each course the faculty member is teaching. For full-time temporary faculty, classroom visitations occur during the first and third consecutive semesters of employment. For all classroom visitations, you should arrange for a meeting with your Chair prior to visiting your classroom to discuss expectations and the date and time of the visit. The chair will arrange for a meeting with you following the visitation to discuss the observations and recommendations included in the D-1 form and provide feedback on your teaching effectiveness, including any recommendations for improvement.

For tenure track faculty, the evaluations that take place during the second through sixth years of employment entail a more in-depth process. Tenure track faculty in their second through sixth years of employment submit narratives and portfolios documenting their teaching effectiveness, academic advising, continuing scholarship, and professional activities, including service to the University. Therefore, first year tenure track faculty should keep a file of their activities and accomplishments in these areas. In the third and fifth years of employment, tenure track faculty members are evaluated by a departmental Peer Evaluation Committee as well as by the Chair.

Tenured faculty are evaluated upon request for promotion and post-tenure review.

For part time Visiting Lecturers, the Department Chair conducts class visitations and evaluations during the first semester of employment and subsequently either during the sixth semester in which the faculty member teaches or during the eleventh course taught, whichever occurs first.

In all cases, the Dean (if designated), Department Chair, and Peer Evaluation Committee make recommendations to the Provost and Vice President for Academic Affairs. The Provost, after reviewing the faculty member’s materials, makes a recommendation to the University President on reappointment, tenure or promotion. Evaluation for tenure typically takes place during the sixth year of employment and is based on a narrative and portfolio documenting performance in the four areas listed above.

Detailed information about personnel evaluations is provided regularly at workshops hosted by the Office of Academic Affairs and by CELTSS. All faculty are notified well in advance of these workshops. The evaluation process provides an opportunity for growth and professional development, and there is a great deal of support for this process both within your department and from the University.

Another aspect of the evaluation process is the administration of student evaluations each semester in all sections of classes taught by untenured full or part time faculty members and in one section of each type of class per year selected by a tenured faculty member. These evaluations were previously done using the ETS SIR II form. ETS has recently discontinued the SIR II, and currently a new course evaluation tool is being selected by a team of faculty and management. An announcement regarding the new tool will be made once it is chosen.
ADDITIONAL POLICIES AND INFORMATION

Accommodation Requests
Alcohol and Substance Abuse Policy
Equal Opportunity Plan (includes Sexual Violence Policy)
Family and Medical Leave Act
Fraud Policy
IT Acceptable Use Policy
Minors on Campus Policy
Pets in the Workplace Policy
Pregnant Workers Fairness Act
Small Necessities Leave Act
State Ethics Commission Mandatory Online Training
Tobacco-Free Campus Policy
Whistleblower Policy

For additional information on any of the above or anything else you might wonder about, please feel free to contact the Office of Academic Affairs for assistance. We want to support you in your work at FSU and look forward to working with you to promote faculty/student collaboration in learning and scholarship.