**Student Guidance on Registration Holds**

When preparing for registration, you should check to see if you have a hold that will impact your course registration or withdrawing from current courses. If a hold exists, you must contact the referenced office to resolve the hold.

Where may I check to see if I have a hold?

Locations students may see if they have registration holds include:

- **Schedule Planner at the top as you log in**

  ![Schedule Planner Image]

  You are not eligible to register due to a Registration Hold. Please resolve your holds in myFramingham. You can still use the Schedule Planner and view your Registration Card, but you will not be able to register until you have cleared your Registration Holds.

- **DegreeWorks in the opening information box/section**

  ![DegreeWorks Image]

- **Starfish opening page**

  ![Starfish Image]

  Check for Student Accounts Hold (as of yesterday, student had a hold on their account. Starfish updates this nightly)

  Created by System on 01-27-2023
• myFramingham Screens: Student Profile, Course Registration & Finance

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**do I contact when I identify a hold?**

Here are the types of holds and the office to contact for resolution of the hold:

**Student Accounts Hold**
Student Accounts in McCarthy Center 515, studentaccounts@framingham.edu or 508-626-4514

**COVID Vaccinations Hold**
Health Services in Foster Hall, healthcenter@framingham.edu or 508-626-4900

**Dean of Students Hold**
Dean of Students Office in McCarthy Center 504, deanofstudents@framingham.edu or 508-626-4596

**Financial Aid Hold**
Financial Aid Office in McCarthy Center 515, financialaid@framingham.edu or 508-626-4534

**Medical Documentation Hold**
Health Services in Foster Hall, healthcenter@framingham.edu or 508-626-4900

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NOTE: Academic advisors may view student holds in myFramingham, Degree Works, as well as the Starfish tracking page.