



**CONTACTING THE FINANCIAL AID OFFICE**

Location/Office Hours: Student Services Center, 5<sup>th</sup> Floor  
McCarthy Student Center  
Monday-Friday, 9:00am-5pm

Mailing Address: Financial Aid Office  
Student Services Center  
McCarthy Center, 5th Floor  
100 State Street PO Box 9101  
Framingham, MA 01701

Phone: 508-626-4534 Fax: 508-626-4598

Email: [financialaid@framingham.edu](mailto:financialaid@framingham.edu)

On-line at [www.framingham.edu/financial-aid](http://www.framingham.edu/financial-aid)

**➔ Check that all your financial aid is reflected on your billing statement as a pending disbursement.**

In order for financial aid to be used as a pending disbursement towards the Fall 2023 bill a student must have submitted all requested documents to the Financial Aid Office. A student can sign into myframingham, go to the financial aid section and view what forms/documents they need to submit. All Federal Direct Subsidized/Unsubsidized Loan borrowers should complete the Master Promissory Note and Entrance Counseling requirements for the Federal Direct Loan Program at [www.studentaid.gov](http://www.studentaid.gov).

**➔ How do parents/students get information about private and federal parent loan programs?**

You will receive your Fall 2023 billing statement in early July. Financial aid awards should be listed as a pending disbursement on that bill if you have registered for your courses. Now is the time to determine if the student and/or parent will do additional borrowing to pay any balance due on that billing statement. NOTE: Before you receive the actual Fall 2023 billing statement estimated costs and balance due figures can be reviewed on the financial aid award letter.

Families can take advantage of the Federal Parent PLUS loan or private student/parent education loan programs to cover any balance due to FSU. Consumer information, with links to all the participating federal and private loan programs is available on the Financial Aid Office website at, <https://www.framingham.edu/admissions-and-aid/financial-aid/types-of-aid/alternative-loans/index>.

**➔ The staff in the Financial Aid Office are here to help!!** Please contact us with any questions about your award, how to finance any balance due or if any significant change in your family's financial situation has occurred.